

# REGION 3

anchor updates

## ANCHOR WELCOME

Where did 2014 go? DSRIP keeps happening so fast, it can be hard to keep up with the calendar. But the great work doesn't stop. HCA's Senior Navigation Program is a great example of how DSRIP is helping so many. This newsletter can hold all the highlights from the year, but some are shared here; the least of which is the great Learning Collaborative event held in December. Thank you, AGAIN, for making it such a success. Don't forget to check out all the resources debuted during the event. The Regional DSRIP Map will help providers collaborate, the behavioral and primary care integration tool will help organizations develop high quality services for our Region's patients and the CLAS training will help staff in all organizations provide the most appropriate care. We look forward to spending 2015 with you and sharing initial impact and outcome information with the Region and other interested stakeholders. Help us tell a great story by sharing your stories. ◀

HAPPY HOLIDAYS  
and HAPPY NEW YEAR!



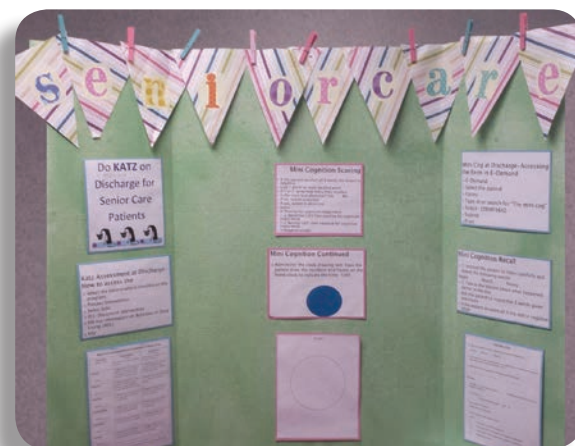
## PROJECT SPOTLIGHT

### HCA

#### 1. Tells us about your project

West Houston Medical Center is a 276 bed hospital serving approximately 1.6 million people in the west Houston area. For more than 26 years, West Houston Medical Center has provided healthcare to this growing community. Currently, West Houston Medical Center's patient population consists of 74% Medicare and Medicaid patients, (53% and 21% respectively). In an effort to address the needs of this population's demographics and improve the healthcare of seniors, West Houston Medical Center implemented a patient navigation program exclusively for seniors.

West Houston Medical Center's 1115 Waiver program seeks to: establish and expand patient navigation services to patients who are at high risk of being disconnected from the healthcare institution. What differentiates West Houston Medical Center's program is the target market of patients 65 and over. When senior patients enter an inpatient setting, patients are screened for program eligibility, and a multi-disciplinary approach is used to care holistically for the patient to maintain their level of function while hospitalized. The patient is then enrolled into the program and our two "Navigators", Deborah Styron and Maria Lindo, follow the patient through their admission, discharge and follow-up to ensure patients receive appropriate and timely care. ◀



To learn more about HCA's project, [CLICK HERE.](#)

## DY4 LEARNING COLLABORATIVE

Thank you to those who attended the DY4 December Learning Collaborative at the Hilton University of Houston. Over 300 people participated in the two day event! Attendees enjoyed speakers from several organizations, including Texas Health and Human Services Commission. Similar to the last Learning Collaborative, there was an opportunity to learn more about Region 3's DSRIP projects through 41 Project Showcase tables and posters. The five breakout sessions were a success and included: Quality Improvement training, an introduction to Culturally Competent Care training resources, the Patient Navigation Cohort's debut of the Navigation Station Tool, the Behavioral Health Cohort update on an important integration tool and a robust Category 3 Overview and Discussions. Additionally, the Regional DSRIP Project Map was unveiled! Thank you to two supporting vendors - Performance Logic and Greater Houston Health Connect.

Initial event feedback was positive. Many were excited about HHSC representation in the breakout sessions, especially during the Category 3 Overview. Overall, the conference was a huge success because participants were so enthusiastic about working together to discuss the plans on how to make DY4 more effective for the projects that impact patients region-wide. ◀

### MARK YOUR CALENDARS!

**The next Learning Collaborative will take place in June 2015 at the Hilton University of Houston!**



*Lisa Kirsch with Texas Health & Human Services Commission addresses the audience on day one of the Learning Collaborative.*

*Providers participate in one of five breakout sessions.*



# HIGHLIGHTS FROM DY3

DY3 was an exciting year! Highlights include:

A revamped RHP3 Website! Visit [www.setexasrhp.com](http://www.setexasrhp.com) to gain useful information about the region!

## The NEW Regional Project Map!

The screenshot shows the website's navigation bar with links: Home, About, Project Map, Learning Collaborative, Resources, Project Management, Operations, and Contact Us. Below is the header for the Southeast Texas Regional Healthcare Partnership, featuring a map of Texas and the text: "Texas Healthcare Transformation and Quality Improvement Program ☆ Medicaid 1115 Waiver".

The main content area includes a welcome message: "Welcome back Karle | If you are not Karle, click here. Edit this Document". A section titled "Improving Access, Quality and Delivery" contains a list of links: Project Map, Performance Logic Login, Project Management, Learning Collaborative, RHP Plan, Blog- Keep Calm and DSRIP On, and Resources.

A "Project Map" section displays a map of the Houston area with various locations marked. Below the map is a "Project Map" section with a "Click here to view" link.

On the right side, there is a search bar with a "GO" button. Below it are sections for "Recent News" and "Important Dates". The "Recent News" section features an article titled "How to Integrate Primary Care into a Behavioral Health Setting: Lessons Learned from the SAMSHA Primary and Behavioral Health Care Integration Program, September 26, 2014". The "Important Dates" section shows a calendar for Wednesday, December 10, with events: "11:00am RHP3 Learning Collaborative" and "10:00am Emergency Care Utilization".

Advanced Performance Logic training.



## HIGHLIGHTS FROM DY3 (continued)



RHP3 Anchor participates in the Color Run.



Growing Project Showcase participation.

## REGION 3 DSRIP TIMELINE

**January 2015** - HHSC mid-point assessment.

**January 16, 2015** - Due date for providers to submit responses to HHSC requests for additional information on October reported milestone/metric achievement and incomplete semi-annual progress reports.

**February 13, 2015** - HHSC and CMS will approve or deny the additional information submitted in response to HHSC comments on October reported milestone/metric achievement and semi-annual progress reports. Approved reports will be included for payment in the next DSRIP payment period, estimated for July 2015.

\*All dates are subject to change. Please refer to HHSC for the most recent updates: <http://www.hhsc.state.tx.us/1115-Waiver-Deadlines.shtml>.