



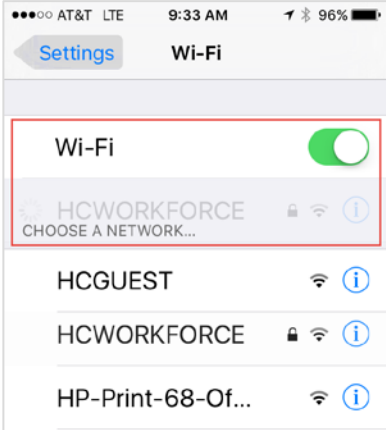
How to Set Up Wi-Fi Calling

This reference guide provides an overview and steps for setting up your cellular phone for Wi-Fi calling using the HCWORKFORCE network. The target audience for this guide is any Harris Health network user.

Note: Not all devices support Wi-Fi calling. Contact your wireless carrier to find out if your device is supported. Additionally, a software update may be required to enable this functionality.

iPhone Set Up

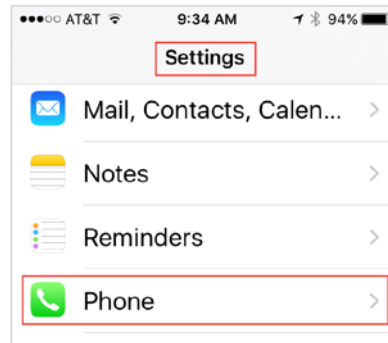
Use the following steps to set up your iPhone for Wi-Fi calling.

<ol style="list-style-type: none">1. Go to Settings.2. If Wi-Fi is Off, tap to view Wi-Fi.	 <p>A screenshot of the iPhone Settings app. The status bar at the top shows AT&T LTE, 9:32 AM, and 96% battery. The 'Settings' app is open, and the 'Wi-Fi' option is highlighted with a red box. The Wi-Fi toggle is currently turned off, and the text 'Off >' is visible to its right.</p>
<ol style="list-style-type: none">3. Tap the On button to turn it on. (Green indicates on.)	 <p>A screenshot of the iPhone Wi-Fi settings page. The status bar shows AT&T LTE, 9:33 AM, and 96% battery. The 'Wi-Fi' toggle is now turned on, indicated by a green switch and a red box around it. Below the toggle, there is a note: 'Location accuracy is improved when Wi-Fi is turned on.'</p>
<ol style="list-style-type: none">4. Select/Join HCWORKFORCE SSID from the Wi-Fi home network selection.	 <p>A screenshot of the iPhone Wi-Fi network selection screen. The status bar shows AT&T LTE, 9:33 AM, and 96% battery. The 'Wi-Fi' toggle is turned on. Below it, the 'HCWORKFORCE' network is selected and highlighted with a red box. Other visible networks include HCGUEST and HP-Print-68-Of...</p>

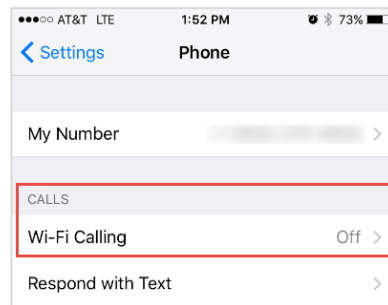


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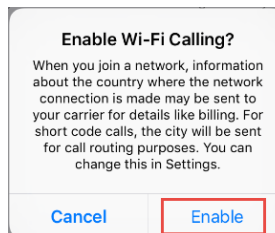
5. Go back to **Settings** and tap **Phone**.



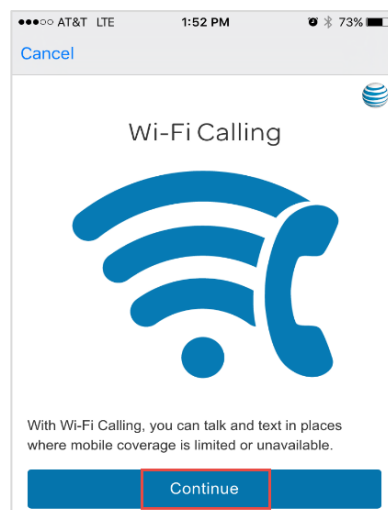
6. Tap **Wi-Fi Calling**.



7. Tap **Enable**.



8. Tap **Continue**.



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9. Fill out the **Emergency 911 Address** form and tap **Verify address**.

The screenshot shows the 'Emergency 911 Address' form. At the top, it says 'Wi-Fi Calling' and 'Emergency 911 Address'. Below that, it explains that if you call 911 using Wi-Fi, emergency services can't locate you, so they'll go to the address you enter. It also states that calling 911 only works within the U.S., Puerto Rico, and the U.S. Virgin Islands. The form has several input fields: 'Street address (can't be a P.O. box)' with '9240 KIRBY DR' entered; 'Apartment / suite number (optional)' which is empty; 'City' with 'HOUSTON' entered; 'State' with a dropdown menu showing 'TX'; and 'ZIP Code' with '77054' entered. A blue button labeled 'Verify address' is at the bottom right.

10. Tap **Use this address**.

The screenshot shows the 'Verify Emergency 911 Address' screen. It displays the address you entered: '9240 KIRBY DR HOUSTON, TX 77054'. There is a link to 'Enter a different address'. Below that, it repeats the warning about emergency services not being able to locate you. At the bottom, there is a blue button labeled 'Use this address'.

11. Wi-Fi Calling setup is completed. Tap **OK**.

The screenshot shows the 'Wi-Fi Calling' confirmation screen. It says 'Wi-Fi Calling should be available in a few minutes.' and has a blue button labeled 'OK' at the bottom.

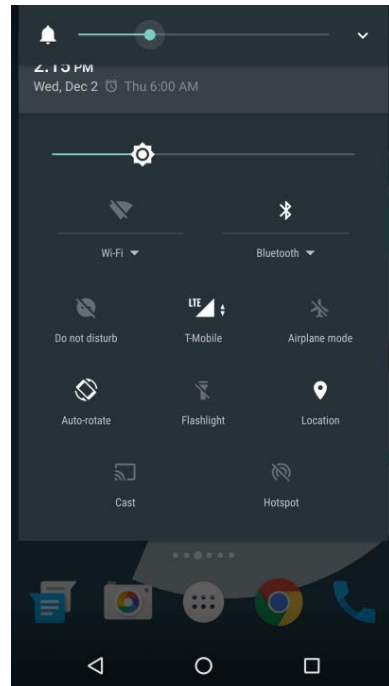


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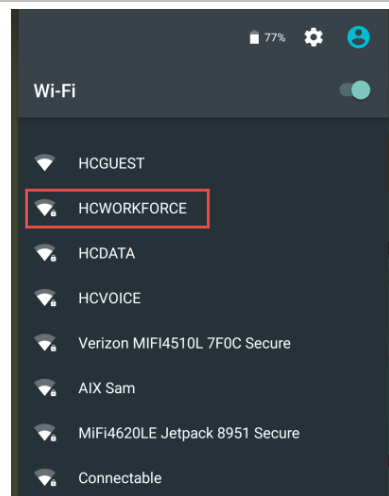
Android Set Up

Use the following steps to set up your Android phone for Wi-Fi calling.

1. Swipe down to access the **Settings** menu.

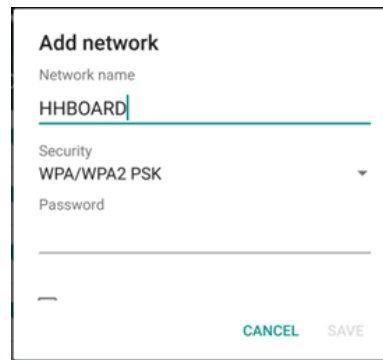


2. Select/Join **HCWORKFORCE SSID** from the Wi-Fi home network selection.

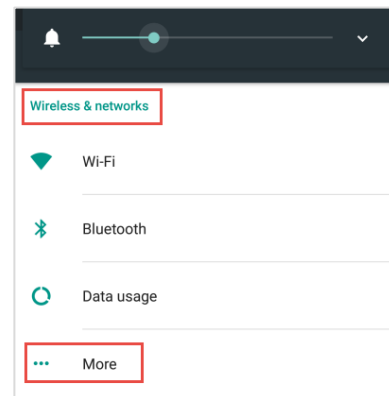


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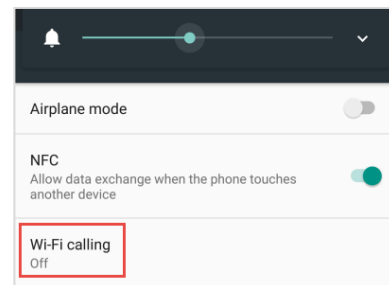
3. Use **WPA2-Enterprise** with your active directory credentials.



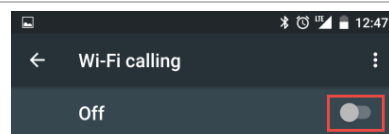
4. Under **Wireless & networks**, tap **More** for additional settings.



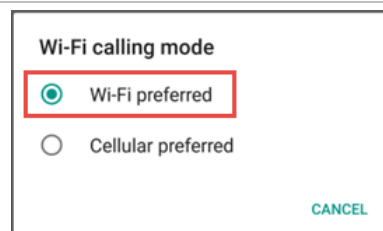
5. Verify that your device supports **Wi-Fi calling**.



6. Tap to enable if disabled.



7. Select the **Wi-Fi preferred** calling mode.



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8. Once enabled, verify it as the preferred mode.

