

Imprivata-Enrollment for Multi-factor Authentication from Remote Location for Remote Access

This reference guide provides an overview and the steps for completing the self-enrollment for Imprivata – Multi-factor Authentication for remote access. Users can complete their enrollment from a remote location and validate via Citrix website.

Overview

The **Imprivata - Multi-factor Authentication for Remote Access** is another solution being implemented to increase security, and safeguard healthcare information.

Users will have the ability to self-enroll their smart phones for multi-factor authentication. Once enrolled, the user will receive a soft token on their phone as a second authentication factor in addition to providing their network credentials when logging into the Harris Health network via external Citrix, external Peoplesoft and other external sites. Users with unsupported phones can enroll only the SMS code on their phones, and skip enrolling on the Imprivata app.

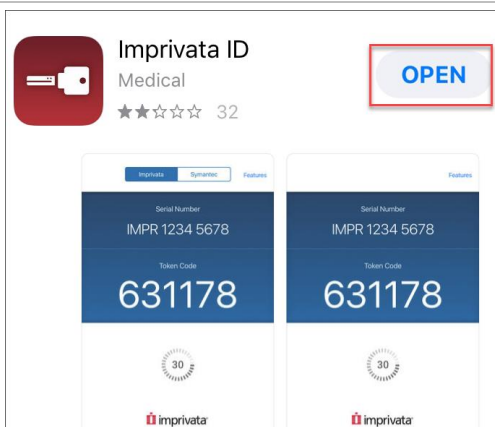
The steps below provide instructions on how to complete the enrollment process from a remote location.

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1. Install the **Imprivata ID** app on your smart phone by visiting either the **Apple Store** or **Google Play**.



2. Open the **Imprivata ID** app on your smart phone.



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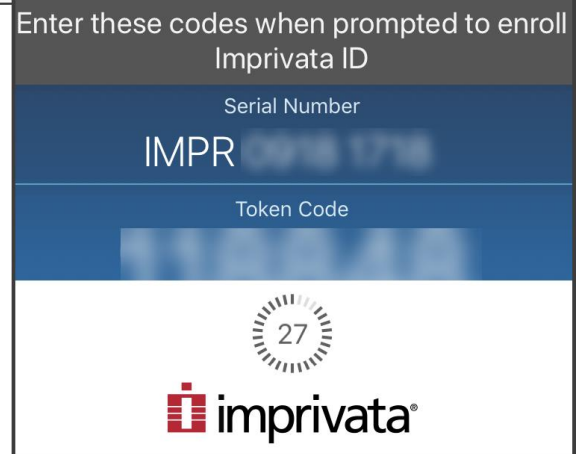
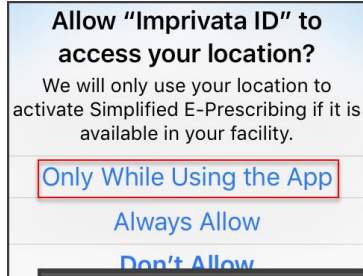
<p>3. Tap Turn on to allow Notifications in the app.</p>	<p>Fast Access</p> <p>Verify your identity with a simple tap Turn on Notifications to get Fast Access</p> <p>Turn on</p> <p>Not now</p> <p>Subject to availability</p>
<p>4. On the Simplified E-Prescribing screen, tap Not now if this functionality will not be used.</p> <p>Tap Turn On to enable e-prescribing.</p>	<p>Simplified E-Prescribing</p> <p>Securely sign electronic prescriptions without picking up your phone</p> <p>Turn on</p> <p>Tap Not now if you do not e-prescribe → Not now ← Tap Turn On if you e-prescribe</p> <p>Subject to availability</p>
<p>5. Tap Allow.</p>	<p>"Imprivata ID" Would Like to Send You Notifications</p> <p>Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.</p> <p>Don't Allow Allow</p>



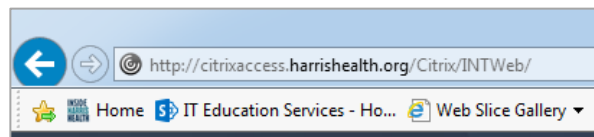
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6. Tap the **Only While Using the App** for **Location Services** in the app.

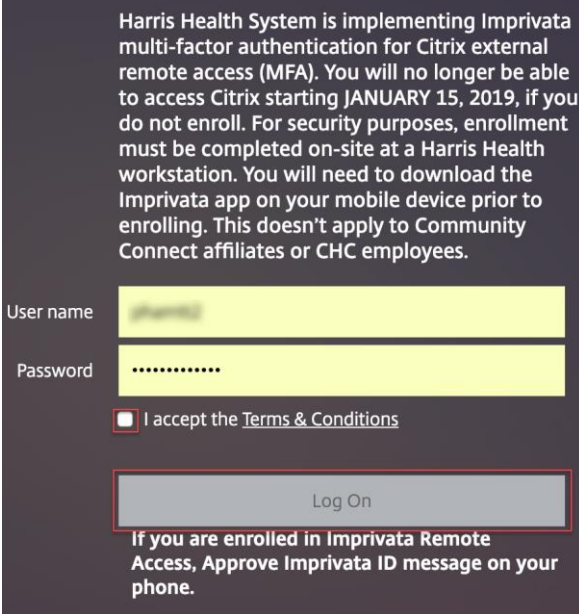
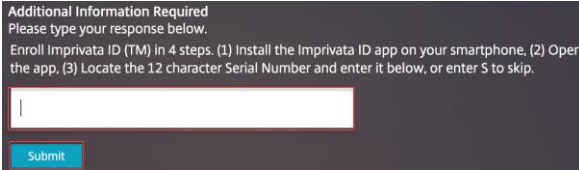
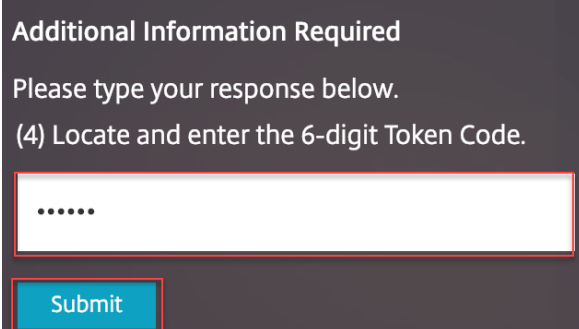
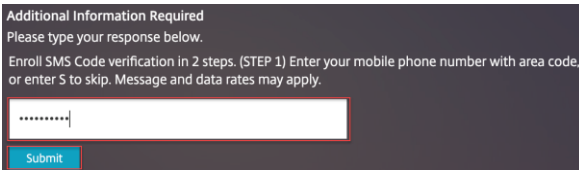
The Serial number displays in the app.



7. On your computer, launch IE and type **https://citrixaccess.harrishealth.org** in the URL address field.

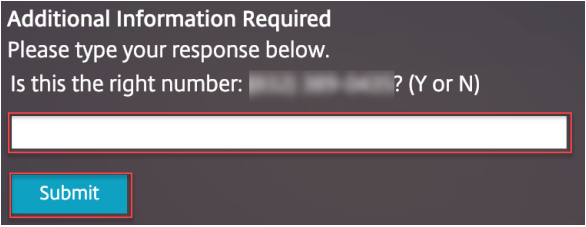
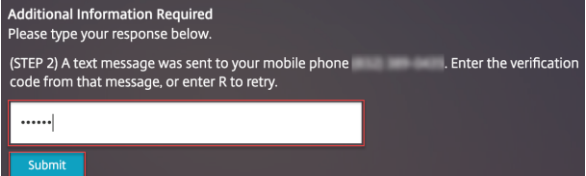
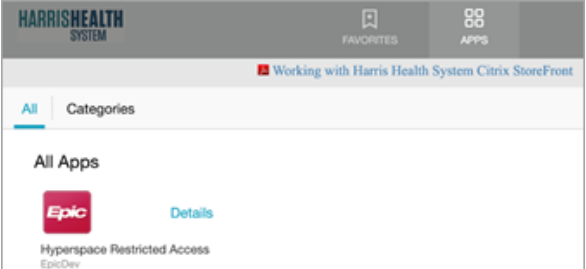


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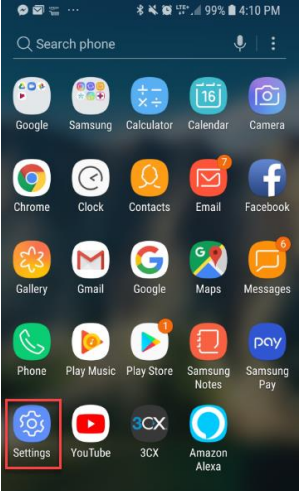
<p>8. Enter your User Name and Password, select the I accept the Terms and Conditions checkbox and click Log On.</p>	
<p>9. On your Smartphone Imprivata app, locate the IMPR number, enter it in the field and click Submit.</p>	
<p>10. Locate and enter the 6-digit Token Code which can be found on your Imprivata app on your smartphone and click Submit.</p>	
<p>11. Enter your mobile phone number with area code and click Submit.</p>	



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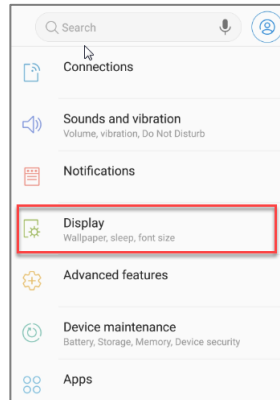
<p>12. Confirm that the telephone number displayed is accurate and type Y.</p> <p><i>Note: If telephone number is incorrect, type N.</i></p>	
<p>13. A text message was sent to your smart phone. Enter the verification code from that message and click Submit.</p>	
<p>14. You are now enrolled in Imprivata and can close the Citrix website.</p>	

How to Change the Resolution on a Samsung 9+ Mobile Phone

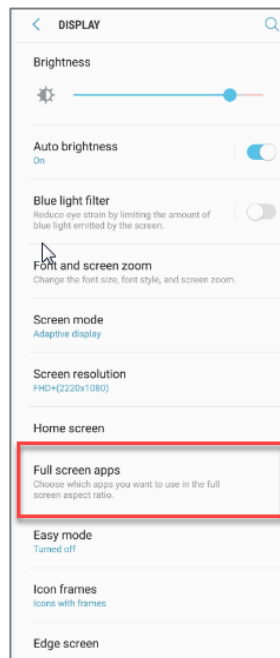
<p>1. Click Settings.</p>	
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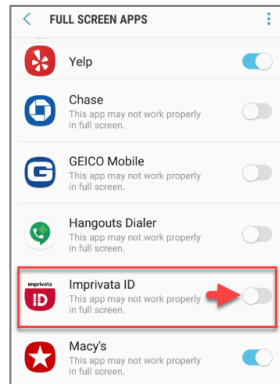
2. Select Display.



3. Select Full Screen Apps.



4. Turn off the Imprivata ID.



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