

BOARD OF TRUSTEES

Quality Committee

Tuesday, August 16, 2022
8:00 A.M.

BOARD ROOM
4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: <http://harrishealthtx.swagit.com/live>

Notice: Some Board Members may participate by videoconference.

Mission

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

AGENDA

I. Call to Order and Record of Attendance	Dr. Andrea Caracostis	1 min
II. Approval of the Minutes of Previous Meeting	Dr. Andrea Caracostis	2 min
<ul style="list-style-type: none"> • Quality Committee Meeting – June 22, 2022 		
III. Harris Health Safety Message – <i>Dr. Steven Brass</i>		5 min
IV. Executive Session	Dr. Andrea Caracostis	80 min
<ul style="list-style-type: none"> A. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services – <i>Dr. Steven Brass and Dr. Yashwant Chathampally</i> 		<i>(75 min)</i>
<ul style="list-style-type: none"> B. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Texas Health & Safety Code §161.032, and Possible Action Regarding This Matter Upon Return to Open Session – <i>Ms.Carolynn Jones</i> 		<i>(5 min)</i>
V. Reconvene	Dr. Andrea Caracostis	1 min
VI. Adjournment	Dr. Andrea Caracostis	1 min

HARRIS HEALTH SYSTEM
MINUTES OF THE BOARD OF TRUSTEES
QUALITY COMMITTEE MEETING
Wednesday, June 22, 2022
7:30 AM

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
I. Call to Order and Record of Attendance	Dr. Arthur Bracey, Presiding Chair, called the meeting to order at 7:33 a.m. It was noted that a quorum was present and the attendance was recorded. Dr. Bracey announced that while some board members are in the room, others will participate by videoconference as permissible by state law and the Harris Health Videoconferencing Policy. Only participants scheduled to speak have been provided dial in information for the meeting. All others who wish to view the meeting may access the meeting online through the Harris Health website: http://harrishealthtx.swagit.com/live .	
II. Approval of the Minutes of Previous Meeting Quality Committee Meeting – May 10, 2022		Moved by Ms. Elena Marks, seconded by Ms. Alicia Reyes, and unanimously approved the minutes of the previous meeting.
III. Harris Health Safety Message	Dr. Steven Brass, Executive Vice President & Chief Medical Executive, shared a Minute for Medicine video series focused on fall prevention in the hospital.	
IV. Update Regarding DNV Re-accreditation Survey Summary	Ms. Vivian Ho-Nguyen, Administrative Director, Accreditation & Regulatory Affairs, delivered an update regarding Det Norske Veritas (DNV) accreditation survey. The Centers for Medicare & Medicaid Services (CMS) approved DNV as a national accrediting organization with deeming authority to assess hospitals' compliance with the Medicare Conditions of Participation (CoPs). Ms. Ho-Nguyen stated that DNV conducts annual surveys as part of a 3 – year accreditation cycle, which provides structure and framework for a more robust Quality Assurance and Performance Improvement (QAPI) program. She expressed her thanks to the Survey Support Team, executive leadership, and the Survey Readiness Subcommittee of the Executive Corporate Compliance Committee.	As Presented.

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
	<p>Ms. Ho-Nguyen highlighted several noteworthy efforts some of which includes:</p> <ul style="list-style-type: none"> • The culture of staff commitment to patient safety and the mission of Harris Health System is embedded in staff’s DNA and their “muscle memory” • Cutting edge technology; Cutting edge patient care and management processes; Exceptional services offered to the residents of Harris County <p>Ms. Ho-Nguyen reported that Harris Health closed on all six (6) findings from 2021 and that the survey team found seven (7) non-conformities, which they noted is a very successful survey result for an organization of our size. A copy of the presentation is available in the permanent record.</p>	
<p>V. Consideration of Recommendation for Approval of the 2022 Harris Health Quality Manual</p>	<p>Mr. Joseph Kunisch, Vice President, Quality Programs, delivered a brief overview of the 2022 Harris Health Quality Manual. He mentioned that the updates to the manual include refining the Plan Do Act Check (PDCA) approach by leveraging Lean Six Sigma (LSS) Methodology; defined the Harris Health System Balanced Score Card including updates in the analytics and use of the performance metrics; and defined the quality related information workflow through the performance improvement framework inclusive of Key Performance Indicators (KPI) reported to the Pavilion Quality Review Councils (QRC), Quality Governance Council (QGC), Quality Board of Trustees (QBoT) and Harris Health Board of Trustees. A copy of the 2022 Harris Health Quality Manual is available in the permanent record.</p>	<p>Moved by Ms. Elena Marks, seconded by Ms. Alicia Reyes, and unanimously accepted that the committee recommends that the Board approve item V.</p>
<p>VI. Consideration of Recommendation for Approval of the 2022 Harris Health Patient Safety Plan</p>	<p>The 2022 Harris Health Safety Plan include updates to the definition of Serious Safety Event as well as an update to the Patient Safety Event Determination Algorithm. Additionally, the Level of Harm descriptions were updated to reflect the verbiage in the National Coordinating Council for Medication Error Reporting and Prevention (NCCMERP) Index for Categorizing Errors. This is the scoring strategy used, however the descriptions of the scores were not verbatim from the tool in the previous plan. A copy of the 2022 Harris Health Patient Safety Plan is available in the permanent record.</p>	<p>Moved by Ms. Elena Marks, seconded by Ms. Alicia Reyes, and unanimously accepted that the committee recommends that the Board approve item VI.</p>
<p>VII. Executive Session</p>	<p>At 7:44 a.m., Dr. Arthur Bracey stated that the Quality Committee of the Board of Trustees would go into Executive Session as permitted by law under Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002.</p>	

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
<p>A. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services, Including the Harris Health System Quality and Safety Performance Measures, and Possible Action Regarding this Matter Upon Return to Open Session</p>		<p>No action taken.</p>
<p>B. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA, Other Federal and State Healthcare Program Requirements and an Update on the Status of Fraud and Abuse Investigations, Pursuant to Tex. Health</p>		<p>No action taken.</p>

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
& Safety Code Ann. §161.032, and Possible Action Regarding this Matter Upon Return to Open Session		
VIII. Reconvene	At 8:56 a.m., Dr. Bracey reconvened the meeting and stated that no action was taken in Executive Session.	
IX. Adjournment	Moved by Ms. Elena Marks, seconded by Ms. Alicia Reyes, and unanimously approved to adjourn the meeting. There being no further business, the meeting adjourned at 8:56 a.m.	

I certify that the foregoing are the Minutes of the Meeting of the Quality Committee of the Board of Trustees of the Harris Health System held on June 22, 2022.

Respectfully submitted,

Arthur Bracey, M.D., Presiding Chair

Recorded by Cherry Pierson

Wednesday, June 22, 2022

Harris Health System Board of Trustees Board Meeting – Quality Committee Attendance

Note: For Zoom meeting attendance, if you joined as a group and would like to be counted as present, please submit an email to: BoardofTrustees@harrishealth.org before close of business the day of the meeting.

QUALITY COMMITTEE BOARD MEMBERS PRESENT	QUALITY COMMITTEE BOARD MEMBERS ABSENT	OTHER BOARD MEMBERS PRESENT
Dr. Arthur Bracey (Ex-Officio)	Dr. Andrea Caracostis (Chair)	Ms. Jennifer Tijerina
Ms. Elena Marks		
Ms. Alicia Reyes		

EXECUTIVE LEADERSHIP
Dr. Esmaeil Porsa, President & Chief Executive Officer
Ms. Amy Smith, Senior Vice President, Transitions & Post-Acute Care
Ms. Carolynn Jones, Executive Vice President & Chief Compliance and Risk Officer
Ms. Debbi Garbade, Vice President, Patient Safety & Risk Management, Quality & Safety Office
Ms. Errika Perkins, Chief Assistant County Auditor, Harris County Auditor’s Office
Dr. Glorimar Medina-Rivera, Executive Vice President, Ben Taub Hospital
Dr. Hemant Roy, Vice Chair, Harris Health System & Ben Taub Hospital
Dr. Jackie Brock, Executive Vice President & Chief Nursing Executive
Dr. Jason Chung, Associate Chief Medical Officer & Senior Vice President, Medical Affairs and Utilization
Dr. Jennifer Small, Executive Vice President, Ambulatory Care Services
Dr. John Foringer, Chair, Medical Executive Board
Dr. Joseph Kunisch, Vice President, Quality Programs
Mr. Louis Smith, Senior Executive Vice President & Chief Operating Officer
Dr. Martha Mims, Vice Chair, Medical Executive Board
Dr. Matasha Russell, Chief Medical Officer, Ambulatory Care Services
Ms. Monica Carbajal, Vice President, Contract Administration
Ms. Olga Llamas Rodriguez, Vice President, Community Engagement & Corporate Communications
Dr. Otis Egin, Chief Medical Officer, Correctional Health
Ms. Patricia Darnauer, Executive Vice President, Lyndon B. Johnson Hospital
Ms. Sharon Brantley Smith, Assistant County Auditor, Harris County Auditor’s Office

Dr. Steven Brass, Executive Vice President & Chief Medical Executive
Dr. Tien Ko, Chief of Staff, Lyndon B. Johnson Hospital
Dr. Yashwant Chathampally, Associate Chief Medical Officer & Senior Vice President, Quality and Patient Safety

OTHERS PRESENT	
Angela Koerner	Nicholas Bell
Cherry Pierson	Paul Lopez
Daniel Smith	Randy Manarang
Derek Curtis	Sophia Tsakiri, MD
Ebon Swofford	Suzy Lundeen
Elizabeth Winn	Tai Nguyen
Jannice Philips	Theresa Wilson
Jennifer Zarate	Toni Cotton
Jerald Summers	Yasmin Othman
Joseph Garcia – Prats, MD	Yolonda Wall
Maria D'Souza	Vivian Ho-Nguyen
Matthew Schlueter	

Tuesday, August 16, 2022

HRO Safety Message

Video:

Harris Health Minute for Medicine: Time Out - Universal Protocol



Board of Trustees Quality Committee – Open Session HRO Safety Message August 16, 2022

Steven Brass, MD, MPH, MBA
EVP, Chief Medical Executive

HARRISHEALTH SYSTEM

SAFETY MESSAGE

HARRIS
HEALTH
SYSTEM

ZERO
HARM

Safety 1st. Always.



HRO Mindset:

- Minute for Medicine is a series of short videos that highlight specific high reliability practices. As an organization focused on achieving and sustaining a culture of high reliability, Harris Health can achieve its goal of zero harm in all patient care environments.
- Every QGC a new Minute for Medicine video will feature important safety tools that inform and encourage staff.
- By ingraining these high reliability behaviors, Harris Health can better protect all patients and staff.



HRO Mindset: Link to video

3-HarrisHealth_MinuteForMedicine_27_TimeOut_UniversalProtocol
<https://youtu.be/s5yvRU9An3o>

Tuesday, August 16, 2022

Executive Session Agenda Item

Report Regarding Quality of Medical and Health Care, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occupations Code Ann. §160.007, and Tex. Occupations Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report in Connection With the Evaluation of the Quality of Medical and Health Care Services, Including the Harris Health System Quality and Safety Performance Measures, and Possible Action Regarding This Matter Upon Return to Open Session.

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Tuesday, August 16, 2022

Executive Session

Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Texas Health & Safety Code §161.032, and Possible Action Regarding This Matter Upon Return to Open Session

This information is being presented for informational purposes only.