Southeast Texas Regional Healthcare Partnership
Texas Healthcare Transformation and Quality Improvement Program ☆ Medicaid 1115 Waiver

1115 - Texas Healthcare Transformation & Quality Improvement Program

Region 3 Learning Collaborative **June 5, 2014**

AGENDA

8:00 – 8:30am **Registration, Breakfast (Provided) and Networking**

8:30 – 9:00am **Welcome, Updates & Event Overview (THIS WAS NOT RECORDED. RELATED SLIDES ARE INCLUDED IN THE FILE NAMED *FINAL FULL DAY COMBINED PRESENTATION*)**

- Welcome and Waiver Update – *Nicole Lievsay, Director, Harris Health System, Region 3 Anchor*

9:00 – 11:15am **Project Networking Breakout Sessions (Two One-Hour Sessions) (THIS WAS NOT RECORDED. RELATED DOCUMENTS ARE INCLUDED IN THE FILE NAMED *BREAKOUT SESSION QUESTIONS*. ADDITIONALLY, PROJECT SUMMARIES FOR ALL OF RHP3'S 4-YEAR PROJECTS CAN BE FOUND ON THE WEBSITE.)**

- During this two hour breakout session time, participants may visit two or more project networking sessions or participate in the Chronic Care Cohort Kickoff Meeting. Locations and facilitators are listed below.

   Flamingo Room – Chronic Care Cohort Kickoff (2 hours) – *Margarita Gardea*

   Hawaiian Room – Emergency Center Utilization Project Networking – *Jessica Hall*

   Shamrock A – Patient Navigation Project Networking – *Nini Lawani*

   Shamrock B – Primary/Specialty Care Project Networking – *Shannon Evans*

   Shamrock C – Behavioral Health Project Networking – *Nicole Lievsay*

11:30m – 12:30pm **LUNCH SYMPOSIUM**

Regional Healthcare Partnership Updates from Around the State – *Conrad Ballroom* (THIS WAS RECORDED. THIS PORTION ALSO HAS RELATED SLIDES IN THE FILE NAMED "*FINAL FULL DAY COMBINED PRESENTATION*". THIS PORTION STARTS ON DISK 1)

- Participants will hear from three Anchors leading Regional Healthcare Partnerships relevant to RHP 3. They will share information on their Regions, challenges, projects and learning collaborative approaches.

   RHP1 – *Daniel Deslatte, Associate VP, Planning & Public Policy, UT Health Northeast*

   RHP2 – *Craig Kovacevich, Associate VP, Waiver Operations, UTMB*

   Susan Seidensticker, Director, Waiver Quality Operations, UTMB

   RHP6 – *Carol Huber, Director, Regional Healthcare Partnership Facilitation, University Health System*

12:30 – 1:30pm **Regional Learning Opportunity – *Conrad Ballroom* (THIS WAS RECORDED. THIS PORTION ALSO HAS RELATED SLIDES IN THE FILE NAMED "*FINAL FULL DAY COMBINED PRESENTATION*". THIS PORTION IS FOUND ON DISK 1)**

- Participants will receive the results from 33rd Annual Houston Area Survey – Kinder Institute of Urban Research

   Presenter – *Dr. Stephen Klineberg, Co-Director, Kinder Institute of Urban Research, Rice University*

1:30 – 2:30pm **Cohort Updates & Disseminating Information – *Conrad Ballroom* (THIS WAS RECORDED. THIS PORTION ALSO HAS RELATED SLIDES IN THE FILE NAMED "*FINAL FULL DAY COMBINED PRESENTATION*". THIS PORTION STARTS ON DISK 2 AND CONTINUES ON DISK 3)**

- Participants will hear the latest on Cohort Workgroup Activities as findings are disseminated. Additionally, participants will have an opportunity to participate in future activities.

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Primary/Specialty Care – *Margarita Gardea*

Behavioral Health – *Shannon Evans & Dr. Connie Almeida*

Emergency Center Utilization – *Jessica Hall*

Patient Navigation – *Bryan Davis*

2:30 – 3:30pm   "Raise the Floor Initiative" Quality Improvement Methodologies – *Conrad Ballroom* (THIS WAS RECORDED. THIS PORTION ALSO HAS RELATED SLIDES IN THE FILE NAMED "*FINAL FULL DAY COMBINED PRESENTATION*". THIS PORTION STARTS ON DISK 3 AND CONTINUES ON DISK 4. ADDITIONALLY, QI TOOLS REFERENCED DURING THE TABLETOP ACTIVITY AND PRESENTAITON CAN BE FOUND ON THE WEBSITE)

- Participants will learn about current quality improvement methodologies, how these methodologies can improve DSRIP projects and organizations, and engage in table top activities to further understand related tools.

    Presenter – *Dr. Lee Revere, Professor and Program Director, Healthcare Management, UT SPH*

3:30 – 4:00pm   Commitment Letter Signing Event & Closing – *Conrad Ballroom* (THIS WAS RECORDED. THIS PORTION ALSO HAS RELATED SLIDES IN THE FILE NAMED "*FINAL FULL DAY COMBINED PRESENTATION*". THIS PORTION IS FOUND ON DISK 4)

- Leaders from participating providers will be present to sign "Our Commitment to You" letter to demonstrate a commitment to working together to help patient access the healthcare they need. Please see attached letter.
    - *Andrew Casas,COO, UT Physicians*
    - *David Lopez, CEO, Harris Health System, Region 3 Anchor*

Participating Providers:

UT Physicians	Harris Health System
Harris County Public Health & Environmental Services	Memorial Hermann
City of Houston	AccessHealth
Memorial Medical Center (Port Lavaca)	MD Anderson
St. Luke's Health System	Gateway to Care
Oakbend Medical Center	West Houston Medical Center (HCA)
Fort Bend County	MHMRA of Harris County

ALL DAY PROJECT SHOWCASE

A *Celebration of Success* Showcase area will allow Performing Providers the opportunity to share some of their DSRIP success stories in the form of posters, PowerPoint presentations, videos, brochures and pictures. Special emphasis will be placed on providers and projects that raise the floor/raise the bar in terms of transformational healthcare. We will be raffling off three gift baskets: 2 for attendees and 1 for showcase participants.

IMPORTANT INFORMATION

In an effort to be more environmentally friendly, handouts will not be provided. All materials are sent in advance. If you would like hard copies, please print out those advance copies.

QR CODE

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On the day of the event, each table will have a printed agenda that includes all information included here. Additionally, a QR Code will be available that will allow participants to scan and load electronic versions of the documents for reference during the event. To use this QR Code, you will need to download the appropriate free smartphone application. Potential options are listed below:

QR Droid™ (google play store)   QR Code Reader (google play store)
QR Reader for iPhone (iTunes)   QR Reader for iPad (iTunes)
QR Code Reader for Windows Phone (Windows Store)   QR Mate Scanner for Windows Tablet (Windows Store)
WIFI CODE
Wifi capability will be available at the event location. The code is **HOUUH14**

BUSINESS CARDS
Bring plenty of business cards. This is your chance to network with other project owners and to share information on the important healthcare infrastructure activities in our Region.

PARKING
Parking is available at one of two locations – under the Hilton building and at the Welcome Center which is across the street from the Hilton. Parking validation will be provided to each participant upon registration. You will only be allowed one validation, as in and out privileges are not allowed. **Please bring your parking ticket into the event with you.** This will facilitate our staff providing the correct parking validation and you will need it to exit the parking centers

EVENT INFORMATION
Faculty/Facilitators (in order of appearance)**:**
David Lopez, CEO, *Harris Health System*
Nicole Lievsay, Director, *Harris Health System*
Shannon Evans, Regional Operations Liaison, Health System Strategy Operations, *Harris Health System*
Margarita Gardea, Manager, Health System Strategy Operations, *Harris Health System*
Jessica Hall, Analyst, Health System Strategy Operations, *Harris Health System*
Nini Lawani, Regional Operations Liaison, Health System Strategy Operations, *Harris Health System*
Daniel Deslatte, Associate VP, Planning & Public Policy, *UT Health Northeast* (Region 1)
Craig Kovacevich, Associate VP, Waiver Operations, *UTMB* (Region 2)
Susan Seidensticker, Director, Waiver Quality Operations, *UTMB* (Region 2)
Carol Huber, Director, Regional Healthcare Partnership Facilitation, *University Health System* (Region 6)
Dr. Stephen Klineberg, Co-Director, Kinder Institute of Urban Research, *Rice University*
Bryan Davis, Project Manager*, UT Health Science Center*
Dr. Connie Almeida, Director of Behavioral Health Services*, Fort Bend County*
Dr. Lee Revere, Associate Professor and Program Director, Healthcare Management, *UT School of Public Health*

Purpose:
To provide an update and review on current issues and topics related to Transformational Healthcare in Texas Region 3. Emphasis will be placed on pivotal projects in RHP3, quality improvement and other important data

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from around the region and state as a means to improve Category 3 and Category 4 outcomes of Region 3 as well as reviewing the status of RHP3 cohorts as they move through the IHI Process Improvement Model.

Objectives:
After attending these sessions, participants will:
1. Be updated on the current status of Region 3 projects
2. Understand important demographic data and how it relates to the evolution of healthcare in RHP3
3. Have increased knowledge of learning collaborative cohorts and opportunities
4. Further understand relevant quality improvement methodologies and how they relate to project development.

Target Audience:
Project owners, community collaborators and stakeholders in RHP3 and around the State

Format:
The format for this event consists of lectures, each followed by a question and answer period. Additionally, there will be breakout sessions to facilitate participant's exposure to RHP projects and progress. There will be table top breakouts to support critical thinking related to quality improvement for projects and further opportunity for networking, questions and answers. The sessions are designed to facilitate exchange of information and dialogue between presenting faculty/facilitators and participants.

EVALUATION
Your continued feedback on all Learning Collaborative activities is critical to the quality of future activities. Please visit the QR code below to complete the evaluation of this, June 5th event.

Learning Collaborative Evaluation

THANK YOU!!!