



ANCHOR WELCOME

Whew! A lot has been accomplished since the last Anchor Updates! Since then, RHP3 has registered for the Statewide Learning Collaborative, submitted various updates to contact and population percentages and completed the initial steps for Plan Modifications. None of these are small feats. All the while, providers have continued to implement important projects such as the Project Spotlight this month which celebrates Matagorda Regional Medical Center's great work. In an effort to always look ahead, this issue also includes tips for October reporting and timeline updates. We encourage you to continue completing the Monthly Status Reports. These are an important tool for sharing regional status. Finally, please continue to share your project, patient or process successes (and challenges) with us. The work of DSRIP is vital and highlighting all this great work will be useful as Waiver 2.0 develops. As always, thank you for all you are doing and don't forget to BREATHE! ■

CONTACT:

(713) 566-6817

setexasrhp@harrishealth.org

setexasrhp.com

Follow us @setexasrhp

PROJECT SPOTLIGHT

MATAGORDA REGIONAL MEDICAL CENTER

1. Tell us about your project.

The 1115 Waiver Primary Care Expansion for Matagorda Regional Medical Center is a collaborative partnership between the hospital and our local FQHC, MEHOP (Matagorda Episcopal Health Outreach Program) to provide expanded night and weekend hours for our community. The expansion includes Monday – Friday 5pm – 11pm, Saturday 8am – 6pm, and anticipated Sunday's 10am – 2pm and is staffed by Family Nurse Practitioners and clinical support staff. The expansion of hours will allow our community to access healthcare for non-emergent conditions for both adults and children to avoid unnecessary emergency room visits, loss of work, and/or loss of school.

2. What are some of your successes?

Our successes, thus far, have been the recruitment of (2) FNP's to our community willing to serve night and weekend hours, as well as continuous volume increase for patient encounters in our clinic. ■

To read the full article, [CLICK HERE](#).

Margy Cerny, FNP
and Vaness Luna, MA



LEARNING MOMENT



PROJECT MANAGEMENT OFFICE (PMO): PREPARING TO REPORT

Hello Region 3! Another round of reporting is upon us and now is time to take all of the hard work we've done and report on the success of our projects. As expected with every reporting period, there are opportunities to learn and improve but only by sharing these experiences can we make the reporting process smoother and less stressful come the month of October. Below are a few things to keep in mind as the second DY3 reporting period draws near.

- **Web-based Reporting Tool:** HHSC is developing a user friendly web-based reporting tool for October reporting. As with all major IT development projects, it is good to have a backup plan. Until HHSC confirms that the web-based tool will be used, providers should also be prepared to use Excel templates similar to those in past reporting periods.
- **Links vs. Dropbox Submission:** As you know, supporting documentation files are often large and can "bounce back" when trying to send as an attachment via email. Alternatives include Performance Logic links or some type of cloud-based services like Dropbox. To view some of the pros and cons, [CLICK HERE](#).
- **Document Integrity:** HHSC has asked that all documents be sent as a PDF if possible to ensure that all documents will open without any trouble. All Word, PowerPoint or Visio documents should be converted to PDF. If the supporting documentation is an excel document lock certain cells to protect the integrity of the data. For instructions on how to lock cells, [CLICK HERE](#).

Not only is Performance Logic (PL) helpful during reporting time, it is also helpful when presented with a last minute request. Here's a story about a provider that needed a report quickly and Performance Logic saved the day. Jeanne Wallace of MHMRA was contacted 2 hours before a Board Meeting to give a financial report on DSRIP projects. Because Jeanne keeps PL updated and has learned the various executive level reports that are available, she was able to log into PL and pull a report on the amount of funds that was reported in April DY3 and expected funds for October DY3 reporting. "Performance Logic provided me the numbers I needed quickly and allowed me to customize the report the way I needed to"...says Jeanne.

If you are interested in learning how to create reports in PL, please contact your Project Manager to secure a seat at the regional training session or to schedule individual and organizational trainings. ■



TIMELINE

REGION 3 DSRIP TIMELINE

*All dates are subject to change. Please refer to HHSC for the most recent updates: <http://www.hhsc.state.tx.us/1115-Waiver-Deadlines.shtml>.

- **Mid-August 2014** - HHSC reviews and approves or disapproves additional information submitted by providers following April reporting.
- **September 9-10, 2014** - Learning Collaborative Summit in Austin.
- **September 12, 2014** - HHSC:
 - 1) provides feedback to the anchors on change requests
 - 2) revises the project narratives as appropriate and sends them to anchors
 - 3) updates providers' milestone/metric workbooks to reflect plan modification requests and posts the updated workbooks to the Transformation Waiver website.
- **September 26, 2015, 5:00 pm** - Anchors submit responses to HHSC feedback and revised narratives, as appropriate. Performing providers must submit responses to HHSC feedback and revised narratives, as appropriate, to the anchor prior to September 26 (by the date specified by the anchor) to compile and send in one submission packet to HHSC by the due date.
- **October 14, 2014** - HHSC:
 - 1) provides its preliminary determinations to the anchors (change requests that are substantial reductions in project scope will require additional review by the compliance monitor and possibly CMS)
 - 2) revises the project narratives as appropriate and sends them to the anchors
 - 3) updates providers' milestone/metric workbooks to reflect plan modification requests and posts the updated workbooks to the Transformation Waiver website.
- **October 31, 2014** - Anchors submit administrative costs for DY 2 and DY 3 (target pending CMS approval of Anchor Administrative Costs Protocol).
- **August-September (Mid-point Assessment)** - HHSC expects desk reviews of certain providers.
- **September-October (Mid-point Assessment)** - HHSC will conduct site visits to selected providers.
- **December 2014** - HHSC completes mid-point assessment.
- **January 2015** - Estimated payment date for Anchor Administrative Costs.



CHRISTY CHUKWU

713/634-1148

Christy.Chukwu@harrishealth.org

JAMES CONKLIN

713/634-1147

James.Conklin@harrishealth.org

SHANNON EVANS

713/634-1144

Shannon.Evans@harrishealth.org

MARGARITA GARDEA

713/566-2042

Margarita.Gardea@harrishealth.org

JESSICA HALL

713/634-1146

Jessica.Hall@harrishealth.org

JUNE HANKE

713/566-6516

June.Hanke@harrishealth.org

KHEMONI HOLMES

713/634-1143

Khemoni.Holmes@harrishealth.org

NINI LAWANI

713/566-6033

Nini.Lawani@harrishealth.org

NICOLE LIEVSAY

713/566-6817

Nicole.Lievsay@harrishealth.org

MIKE NORBY

713/566-6790

Michael.Norby@harrishealth.org

KARLE SCROGGINS

713/566-6407

Karle.Scroggins@harrishealth.org

REGION-WIDE STATUS REPORTS

TOP HIGH RISK ISSUES ACROSS THE REGION

- Hiring positions (Nurses, Social Workers, Physicians, OB/GYN, Psychiatrists, Medical Assistants and GI Generalist)
- Community Awareness of new clinics and services
- Space limitation as staffing increases

TIP: Partner with Anchor Project Managers to see how others are overcoming issues. There could be a Performing Provider that has overcome similar challenges and connecting within the Region could have multiple benefits.

ACCOMPLISHMENTS ACROSS THE REGION

- Adding a new Provider has allowed patient visits from May to June to double in OB/GYN at **Memorial Medical Center**. To read the full article, [CLICK HERE](#).
- Same Day Clinic openings at **Harris Health System**. To read more about convenient care clinics, [CLICK HERE](#).
- Over 3,000 adolescents have used the ASPIRE (A Smoking Prevention Interactive Experience) Program at **MD Anderson Cancer Center**. Why is this important? Because nearly 9 out of 10 smokers start smoking by the age of 18, 99% started by age 26. To read the full article, [CLICK HERE](#).

Number of providers that completed July Status Report: 27

Number of providers that did not complete July Status Report: 1