

# Texas Healthcare Transformation & Quality Improvement Program 1115 Waiver

## Change Request/Plan Modifications

### **HHSC Feedback Process**

#### **Timeline**

- December 3, 2014: Deadline to submit questions to HHSC related to Feedback Process. Send email to <a href="mailto:TXHealthcareTransformation@hhsc.state.tx.us">TXHealthcareTransformation@hhsc.state.tx.us</a> with subject line: "Change Request Question RHP 3 Anchor Project ID#" with CC to the Anchor.
- December 5, 2014: All providers submit Plan Mods feedback templates and any additional documents, such as updated narratives in one email to Anchor at <a href="mailto:setexasrhp@harrishealth.org">setexasrhp@harrishealth.org</a>
  no later than 5PM with subject line "Plan Mods Feedback Submission: Provider Name-TPI"
- **December 6 8, 2014:** Anchor reviews Provider templates and gathers information into one template for submission to HHSC.
- **December 9, 2014**: Anchor submits RHP3 Feedback template to HHSC.

#### From HHSC:

- Any change request that is a substantial reduction in a project's scope, including a change to a quantifiable patient impact (QPI) metric goal and/or baseline, could require additional review by Myers & Stauffer and possibly the Centers for Medicare and Medicaid Services (CMS).
- <u>If a change request requires additional review by Myers & Stauffer (and possibly CMS), HHSC noted this in the "HHSC Comments" column of the RHP's Change Request Tracking Sheet.</u>
- If a change request is marked as "Needs More Information," HHSC will review the provider's response and then determine if the change request requires additional review by Myers & Stauffer (and possibly CMS).
- HHSC revised the milestones/ metrics workbooks to reflect the change requests, as appropriate.
- HHSC also revised the milestones/ metrics workbooks to make the following changes to all projects' QPI metrics (regardless of whether the provider submitted a change request for the project):
  - Remove the cumulative goal from the Baseline/Goal cell.
  - Change the goal in the Numeric Goal cell from the cumulative goal to the annual goal.
- Revised milestones/ metrics workbooks available here: <a href="http://www.hhsc.state.tx.us/1115-round-1-P-D.shtml">http://www.hhsc.state.tx.us/1115-round-1-P-D.shtml</a>. HHSC's revisions are highlighted in green. PLEASE REVIEW THESE CHANGES AND LET THE ANCHOR KNOW IF YOU HAVE ANY QUESTIONS OR THERE ARE ANY DISCREPANCIES IN QPI GOALS.



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- HHSC may have requested that a provider submit additional information for a change request. For these change requests, the provider should submit the requested information to the RHP anchor in one email with the Plan Mods feedback template (see instructions below).
- HHSC may have requested that a provider revise the project narrative to reflect a change request, or a provider may wish to revise a project narrative based on feedback received from HHSC. In these cases, the provider should revise the project narrative as appropriate and submit it to the RHP anchor in one email with Plan Mods feedback template (see instructions below).

### RHP3 Plan Mods Feedback Template Instructions (RHP3\_PlanMods\_Feedback):

- 1) Filter the Performing Provider column for your organization in the Review Feedback tab.
- 2) Review ALL comments from HHSC, even for those change requests that have been approved.
- 3) Respond to requests from HHSC and include comments in Provider Comments column. IF YOU HAVE NO REQUESTS OR CHANGES TO A SPECIFIC REQUEST FOR A PROJECT ENTER "Agree, no additional change" in the Provider Comments column for that project request.
- 4) Save as PlanModsFeedback\_ProviderName\_TPI
- 5) Submit to Anchor at setexasrhp@harrishealth.org no later than EOB on December 5, 2014.

EVERY PROVIDER WILL NEED TO SUBMIT THIS FORM WITH ANY ADDITIONAL DOCUMENTS, SUCH AS UPDATED NARRATIVES.