

LET'S ALL GET ON THE
SAME PAGE...

A Guide for Navigating DSRIP with your Internal
Stakeholders



DSRIP...that's great, when do we get the money and how much?

Why do they call a planning protocol a "menu"?

What is DSRIP?

I know I've asked you this before but...explain QPI to me again

DS... What?

What is the "menu" and what exactly can you order off of it?

You do DSRIP...what is that exactly?

DSRIP...what does that stand for?

Can I change my project...in DY5?

Who wrote this?

I have no idea how you do this every day?

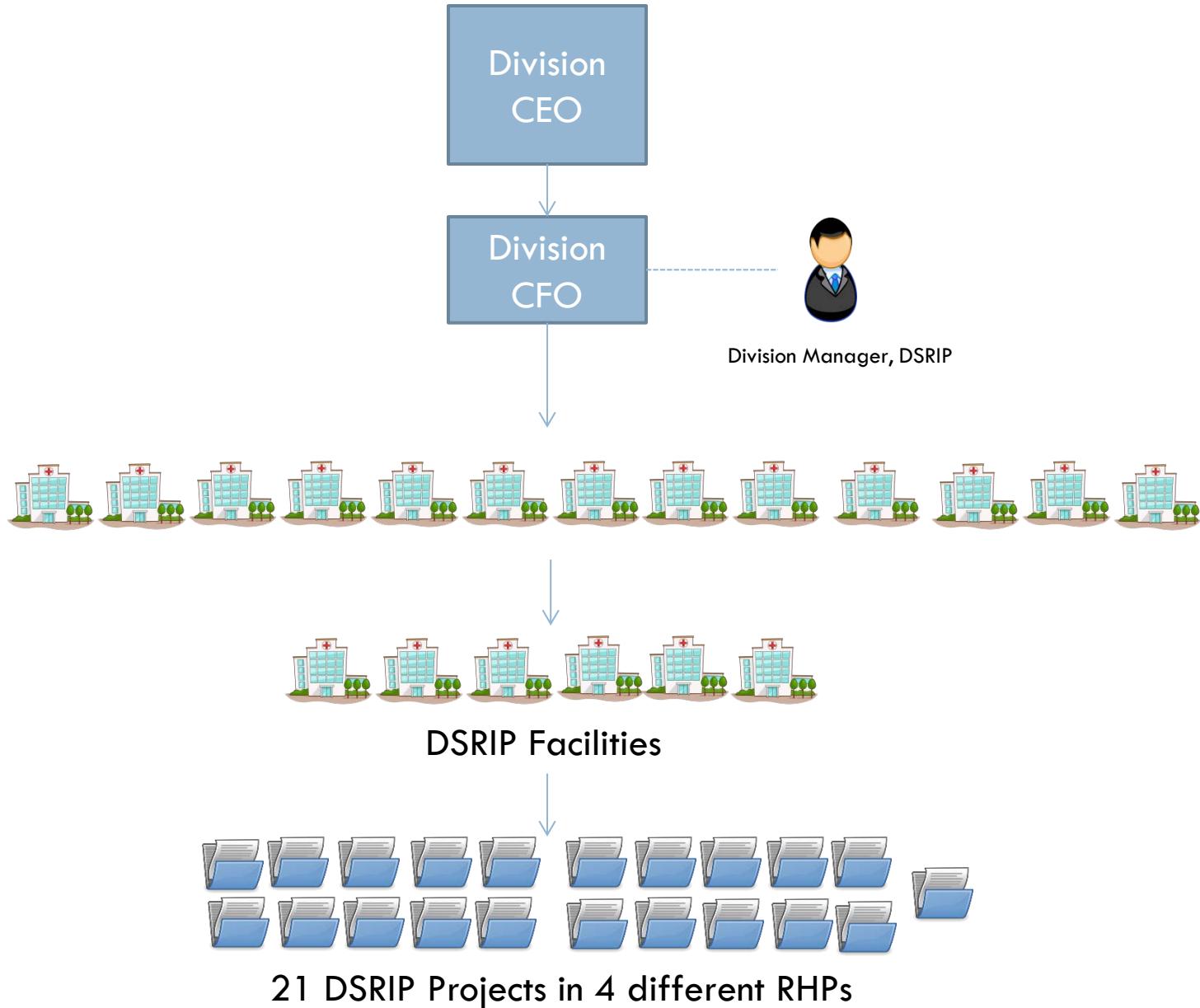
So how many people can I hire?

How much money?!

The Problem



Several internal stakeholders who have a vested interest in DSRIP who do not have the time necessary to fully understand the rules, regulations, and idiosyncrasies that go into being apart of the 1115 waiver



The Question



How do I get all of the stakeholders connected with these 21 projects working together to achieve the milestones and metrics associated with these projects without completely overwhelming them with all things DSRIP?

The Solution

1. Let's Talk

- Provide every individual stakeholder with a basic understanding of DSRIP
- Dispel any and all myths formulated before all the pertinent information was known

The Solution

2. Begin with the End in Mind

- Establish with each stakeholder specifically what they are ultimately responsible for delivering for the project to be a success

The Solution

3. The Project Plan

- Once everyone is clear on the ultimate goal, identify the specific activities and resources needed to achieve the milestones and metrics associated with each project
- Finalize the plan, secure the resources needed, and put the plan in motion

The Solution

4. Focus

- Once the goals are clear, the plan is in place, implementation has begun, and everyone knows their role, it is much easier to get your stakeholders to focus on the task at hand, rather than the enormity of DSRIIP

The Solution

5. **Become an Expert or Find one (The Go-to Guy/Girl)**
 - Inadequate resources and unanswered questions can quickly derail a project
 - This person needs to be accessible, knowledgeable, and resourceful

The Solution

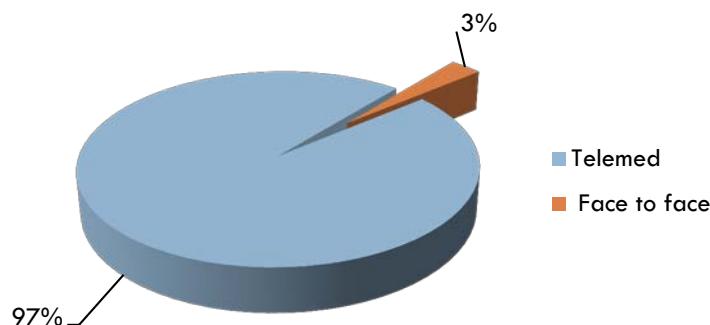
6. Keep Everyone in The Loop

- Weekly, monthly, bi-monthly meetings with all stakeholders
- Written updates, preferably in the form of graphs, go out at least monthly to all stakeholders

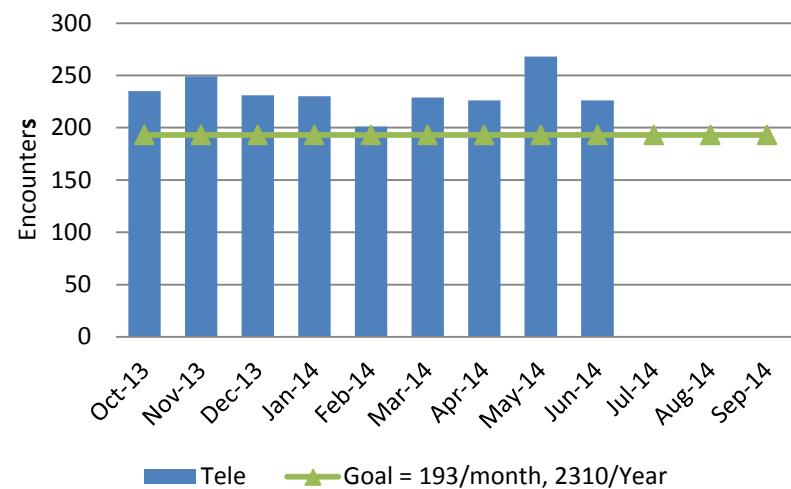
Keep Everyone in the Loop (cont.)

Department Director...Nurse...someone who works on the project

Face to Face vs Telemed ED Encounters 10-1-13 to 6-30-14



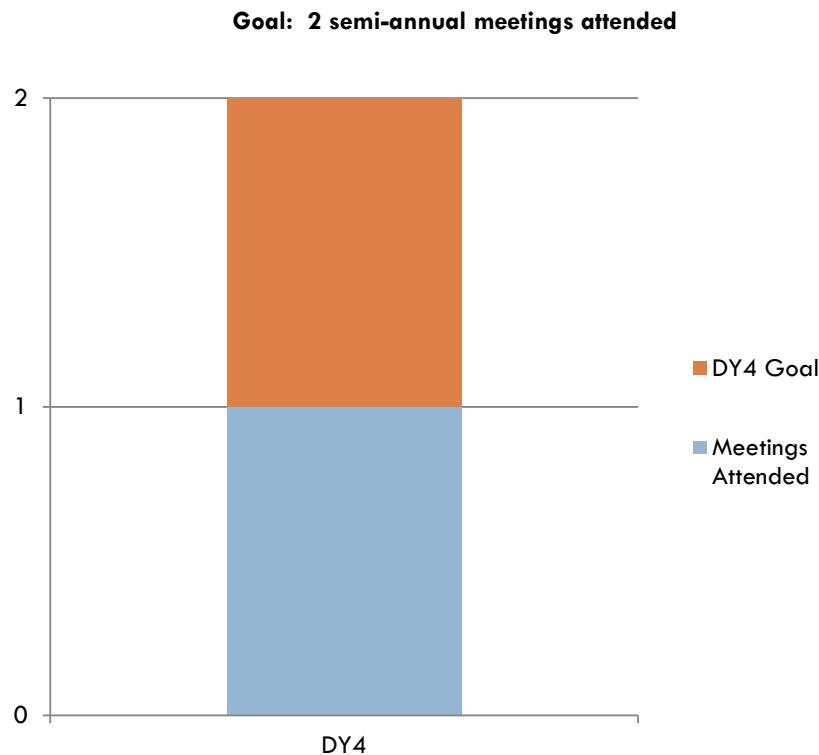
DY3 Telemed Encounters



Referral to Assessment Start (in Minutes)		Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Average
Bayshore Medical Center		66	96	70	64	82	88	77	111	125	0:87
East Houston Regional Medical Center		74	94	78	60	116	115	45	103	144	0:92
West Houston Medical Center		86	101	92	59	83	108	79	154	128	0:99
Women's Hospital of Texas			0:00	0:00	0:00	42	109	0	208	37	0:50

Keep Everyone in the Loop (cont.)

CEO, CFO Senior Executive...



HCA Gulf Coast	
HCA GCD DY3 Payment Projection	
Potential DY3 funds to be Earned by 9/30/14 =	→ \$41,989,904
Projected Incentive Payment to be carried forward =	→ \$10,816,856
Projected lost Incentive Payment =	→ \$0
Projected funds to be earned by 9/30/14 =	→ \$31,173,048



Conclusion

Keep Calm...and DSRIP On

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