



11145 - Texas Healthcare Transformation & Quality Improvement Program

EC Utilization Breakout

1. Welcome and introductions
 - a. Who is in the room?
 - b. Why people chose to this breakout?
 - c. What is your project/work, and how is it related to EC utilization?
 - d. What role do you play in the roll out of healthcare/your DSRIP project?
2. Open-ended questions
 - a. What is your progress in your project and are you where you expected in the completion timeline?
 - b. What is holding you back from expected progress?
 - i. A tricky analysis you need to do to make a decision?
 - ii. Timing of fund availability?
 - iii. A process breakdown at some level?
 - c. What elements have been crucial to your project's success?
 - i. A skillset?
 - ii. Administration?
 - iii. Timeliness of funding?
 - iv. A community resource?
 - d. In a dream world, how would you redesign the process for a challenging component of your project to make it easy?
 - e. What opportunities for reducing inappropriate EC use are most poignant to you but that are beyond the current scope of your project?
 - i. How can you integrate these? Are stakeholder partnerships needed, an internal process change, etc.?
 - f. What important stakeholders or types of providers are missing from this conversation? How can we bring them in?
 - g. What types of challenges has your organization experienced in measuring or improving on Category 3 measures?