



# **DY6 Learning Collaborative Plan**

DSRIP Regional Healthcare Partnership 3

December 15, 2016  
Harris Health System – RHP3 Anchor

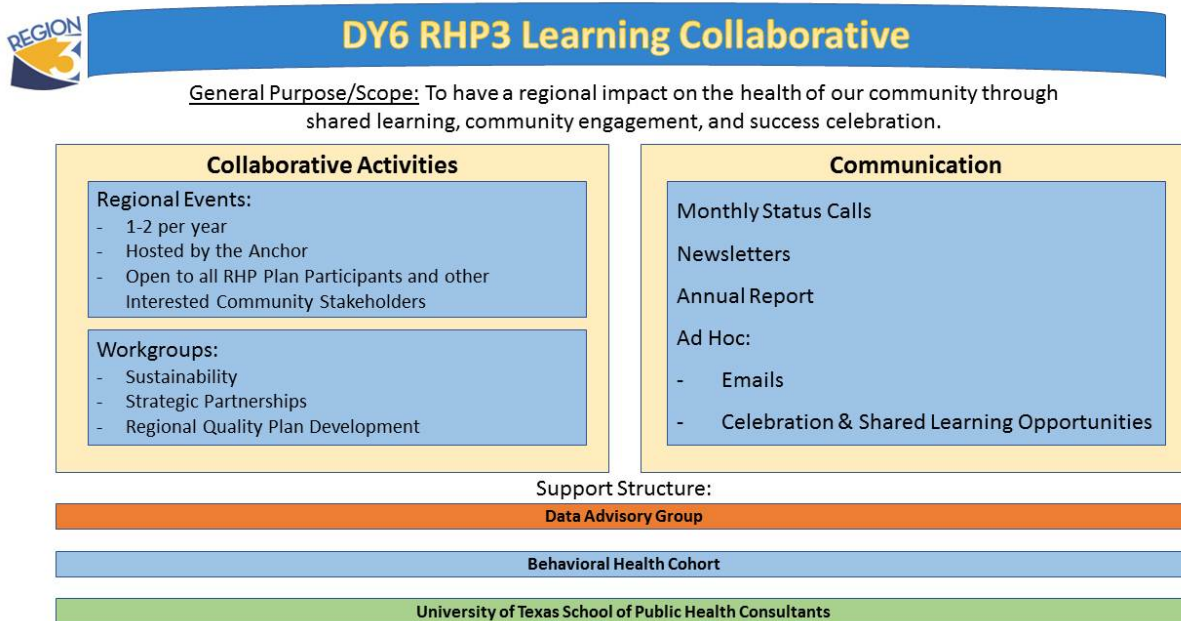
**HARRISHEALTH**  
**SYSTEM**

## EXECUTIVE SUMMARY

Harris Health System, acting as the Regional Healthcare Partnership 3 (RHP3) Anchor, intends to facilitate a DY6 RHP3 Learning Collaborative Plan. The plan is described in this document and in the Learning Collaborative Plan template, both of which will be submitted to HHSC on December 15, 2016.

The DY6 Learning Collaborative Plan is shown in Figure 1 and described in detail in the text that follows. The Anchor will coordinate Learning Collaborative activity in two complex areas in DY6—collaboration activities and communication—undergirded by a support structure. Collaboration activities will include at least one broadly-themed Regionwide Learning Collaborative event and three workgroups strategically designed to help providers in sustainability planning, developing strategic partnerships, and in determining areas of regional health quality in need of interorganizational effort to improve. Communication is the second main function of the Anchor in the Learning Collaborative Plan. Communication will involve calls, newsletters, emails, celebrations of success, shared learning opportunities and the annual report. To enable success in these areas, the Data Advisory Group, Behavioral Health Cohort, and University of Texas School of Public Health (UTSPH) consultants will provide support through data, content, and structural expertise.

**FIGURE 1. DY6 RHP3 LEARNING COLLABORATIVE PLAN**



## COLLABORATIVE ACTIVITIES

### Regional Events

The RHP3 Anchor will host 1-2 Regionwide Learning Collaborative events in DY6. These will be open to all interested stakeholders and DSRIP participants. The first event is scheduled for February 7, 2017 at the University of Houston Hilton conference center. In addition to being a collaborative event designed

for shared learning and success celebration, the Regionwide Learning Collaborative event functions as another venue for communication between stakeholders, the Anchor, and RHP3 experts.

## **Workgroups**

### ***GOAL 1: SUSTAINABILITY PLANNING***

#### ***To educate and support RHP 3 DSRIP providers in sustainability planning***

The Southeast Texas Regional Healthcare Partnership (RHP3) will focus on educating and supporting our 26 providers with their sustainability planning efforts. RHP3 intends to use the Washington University Sustain Tool as a framework for assisting providers in developing a sustainability plan. Specifically, providers will receive in-depth education on the following domains:

- Environmental Support,
- Organizational Capacity,
- Communications,
- Partnerships,
- Funding Stability,
- Program Adaptation, and
- Program Evaluation

To effectively develop a sustainability plan, providers will be taught and supported in the following:

- Development of logic models (if needed)
- Use of a scoring tool for assessing each domain above
- Creation and use of a strategic plan
- Identification of evaluation data and methods

To accomplish this goal, RHP3 will create and routinely convene a steering committee of DSRIP project managers and leadership to lead the educational and supporting activities. The objective of the steering committee includes:

- Describe the number and format of the sessions (sessions may focus on the 8 project areas and be half-day)
- Identify the goals of each session and how they will be achieved
- Determine who should participate in each session, create agendas, and plan session facilitations
- Assign tasks to facilitate the sessions.
- Communicate the incentives for participating in sessions.
- Create workshops that are open to community partners and participants from other regions, providing assistance for people who are unable to attend

Steering committee meetings will include a PDSA cycle whereby at each meeting the “plan” is established. Members of the steering committee will take ownership for the “do” phase which includes hands-on learning workshops/ webinars/ etc. The results of these efforts will be measured by participation, progress towards completing the sustainability plan, and participant satisfaction. These results will be shared at subsequent steering committee meetings and “studied”. The steering committee will use the data to inform further “actions”.

The approximate timeline for accomplishing the tasks set forth for Sustainability Planning is:

- November 2016 – January 2017: Identify stakeholders for steering committee and set up meetings and activities
- January – March 2017: Develop and deliver education sessions, workshops, and other activities
- April – June 2017: Continue to deliver other supporting activities
- July – September 2017: Review progress and success

RHP 3 will measure success through the following criteria:

- Participation at the educational and supportive activities
- Number of DSRIP providers who develop a sustainability plan
- Participant satisfaction, as measured by surveys, with each event

### ***GOAL 2: STRATEGIC PARTNERSHIP***

#### ***To inform and facilitate RHP 3 DSRIP Providers' alignment with strategic partners for future funding stability***

The Strategic Partnership work group will focus on educating RHP3 Providers who lack external funding to sustain their projects. These include projects without secure funding sources apart from DSRIP or projects whose business models could attract third party payers to make them sustainable without DSRIP funding.

RHP3 Providers will be invited to attend general education session(s) that will provide a broad overview of the following:

- Major features and responsibilities of MCOs, commercial payers, and health systems including populations and services covered, payment models, quality assurance and improvement activities, and reporting requirements
- Information that MCOs, commercial payers, and health systems need to evaluate potential DSRIP project partnerships, including enrollee coverage and payment
- Legal requirements and constraints that must be met for MCOs and commercial payers to align with DSRIP providers/ projects
- Collaborations between partners and grant funders as methods to sustain projects

Following the general session(s), providers may attend small group workshops based on their interest, project and stage of alignment. The small group workshops will focus on more specific topics, such as:

- Identifying the value the projects bring and to whom to justify the continuance of the project
- Developing business plans and project proposals to demonstrate value to payers
- Identifying value based outcomes and cost savings
- Action plans and procedures for developing and/or sustaining alignment with payers

The RHP3 Anchor Team will provide supportive tasks:

- Provide administrative support needed to facilitate attendance at group meetings, discussions and activities
- Provide guidance and expertise on related topics

To accomplish this goal, the RHP3 Anchor team will create and routinely convene a steering committee of DSRIP project managers, Anchor leadership and other experts to further specify the topics and activities for the general education session and small group workshops. The objective of the steering committee will be:

- Specify the objectives, topics, content, and timeline for learning sessions
- Determine how to best engage RHP3 providers for high attendance at all sessions (general and small group)
- Meet to monitor alignment sessions and activities in the region and determine areas of opportunity for third party alignment and payment
- Synthesize and present new information of relevance
- Develop ideas and proposals for modifying existing and new DSRIP projects that are aligned with MCOs and/or health systems.

The anchor team and UTSPH consultants will provide the steering committee, and small groups with information and support throughout the planning and implementation process by:

- Providing administrative support needed to facilitate attendance at group meetings, discussions and activities
- Providing guidance and expertise on related topics

The approximate timeline for accomplishing the tasks set forth for Strategic Partnerships is:

- November 2016 – January 2017: Identify stakeholders for steering committee and set up meetings and activities
- January 2017– March 2017: Develop and deliver education sessions, workshops, and other activities
- April 2017– June 2017: Continue to deliver other supporting activities
- July 2017– September 2017: Review progress and success

### ***GOAL 3: QUALITY PLAN DEVELOPMENT***

***To develop a regional plan to improve patient-level quality of care through 1) meeting the non-medical/social needs of patients, 2) developing more integrated care systems, 3) establishing better data sharing arrangements, and 4) reducing the population’s disease burden for highly prevalent disease(s).***

The Southeast Texas Regional Healthcare Partnership (RHP3) will focus on identifying quality of care issues which are of interest to RHP3 stakeholders. Stakeholders include healthcare providers, MCOs, and public health organizations interested in addressing the non-medical/social determinants of health of targeted populations.

The planning process will include:

- Create a steering committee of interested and diverse stakeholders to lead the effort
- Identify regional strengths, weaknesses, opportunities and threats (SWOT) related to the plan’s vision
- Using the results of the SWOT analysis, gather information, identify experts, and build knowledge and agreement on issues to pursue through a series of stakeholder meetings/activities

- Identify possible strategies and/or recommendations to address the identified problems/issues/opportunities and report findings to stakeholders
- Develop an action plan to implement the interventions

The steering committee will act as a guiding body for facilitating the plan development process. The role of the steering committee will include the following:

- Determine the vision, objectives, scope, stakeholders, structure, and resources
- Obtain stakeholder support for the objectives and process
- Facilitate the planning process
- Develop and disseminate findings
- Develop and disseminate the plan

Supportive tasks include:

- Anchor team and UTSPH will create an infrastructure and identify resources to support the planning process and provide guidance/expertise on all of the above topics.

The approximate timeline for accomplishing the tasks set forth for Quality Plan Development is:

- September 2016 – October 2016: Identify stakeholders for steering committee
- October 2016– December 2016: Create the Regional Quality Plan vision statement
- December 2016 – May 2017: Perform analysis and diagnosis, including SWOT analysis, substantiation, and regional involvement
- June 2017 – August 2017: Create strategy
- September 2017 – November 2017: Create implementation plan

A final objective of the Quality Planning process is to identify specific, regionally focused initiatives. There may be potential to develop these into future DSRIP projects.

## **COMMUNICATION**

Via the RHP3 Learning Collaborative the Anchor will communicate important regional information to the stakeholders through monthly status calls, newsletters, emails, celebrations of success, and shared learning opportunities. In addition, the regional annual report will communicate the regional activities, challenges, successes, and changes over the preceding year. Collaborative activities such as the Regionwide Learning Collaborative event and the DY6 Sustainability Planning, Strategic Partnerships, and Regional Quality Plan Development workgroup meetings will also function as communication platforms.

## **SUPPORT STRUCTURE**

Undergirding the DY6 Learning Collaborative’s communication and collaboration platforms are the Data Advisory group, consultants from the University of Texas School of Public Health, and the Behavioral Health Cohort.

The Data Advisory Group will support the Learning Collaborative initiatives with data (when requested, if available, and within the group’s expertise) and present results to the appropriate work groups and region. Broadly, the group will provide data analysis support, present results and updates to

workgroups, and provide other support as needed. Data will be shared through appropriate communication channels, which could include calls, emails, workgroup meetings, or at the Regional Learning Collaborative events. The group has three aims:

- Continue to track the potentially preventable events, PPH, PPR, as data becomes available.
- Continue to analyze RHP 3's Cat 3 and QPI outcomes and provide the results to the region.
- Support the DY6 Learning Collaborative work groups with data, as requested, for their learning initiatives.

The Anchor will continue to consult with experts from the University of Texas School of Public Health to assist in planning and facilitating DY6 Learning Collaborative activities and providing expert guidance to providers as needed and requested.

Additionally, the Anchor will continue to support collaborations around shared interests of regional providers as they arise. Currently, a group of community health providers in RHP3's Waiver 1.0 Behavioral Health Cohort is assessing the gaps in Behavioral Health services in RHP3. In DY5, the group completed a gap analysis survey. In DY6 it will take the survey results and develop a plan to reduce the gaps in access to and availability of BH services in the region. The group will report to the Region on its activities.