

DY7-8 Learning Collaborative Plan

DSRIP Regional Healthcare Partnership 3

February 19, 2018 Harris Health System – RHP3 Anchor

HARRISHEALTH System

EXECUTIVE SUMMARY

Harris Health System, acting as the Regional Healthcare Partnership 3 (RHP3) Anchor, intends to facilitate the DY7-8 Learning Collaborative Plan (LCP) described in this document. The three overall goals of the DY7-8 LCP are: to enable shared learning on system level planning, implementation, and performance, to improve the health of populations served by DSRIP participants through a focus on social determinants and to encourage collaboration and educate Providers on value based payments and alternative payment models.

The collaborative will involve faciliation of steering commitees and work groups, centered on common interests. Each steering committee will focus on topics strategically designed to cut across different provider types and measure bundle focus areas. The Learning Collaborative will be undergirded by communication activities, including an annual Regionwide event, and data support throughout DY7-8.

RHP3 LEARINING COLLABORATIVE PLAN STRUCTURE

The LCP will facilitate three topical steering commitees that will sequentially focus on developing deliverables related to the following topics:

- 1. System design, implementation, and performance
- 2. Social determinants of health
- 3. Value based payments

Each topical steering committee will be formed of an interdisciplinary team of individuals from the RHP selected based on their professional expertise (i.e., data or clinical experts) and level of commitment. The steering committee will develop content applicable to all Performing Provider types (hospitals, physician practices, LHDs, CHMCs).

Region 3 Providers will experience the three topic areas by participating in up to three collaborative work groups (Figure 1). Preliminarily, these groups are preventive care, chronic disease, and behavioral health, and will focus on Category C measure bundle outcomes that are of importance to RHP3 Providers. Methods to identify the regionally significant measures/bundles on which to base the preventive health, chronic disease, and behavioral health workgroups may include:

- Provider survey to identify prominent measure bundles and measures selected for Category C performance in DY7-8
- Discussion to determine measure bundles and measures of focus, taking into consideration:
 - Frequency of selections
 - Aggregate value of selections
 - Inclusiveness of selections by provider type

Importance of selections to identified community needs

All members of each measure/bundle work group will partake in completing the objectives of each steering committee, which may involve:

• Webinars, meetings, conference calls, etc.

PDSA will be incorporated by:

- Continuously monitoring committee activities by reviewing findings and determining if the deliverable structure must be modified
- Garnering provider feedback and using it to improve future deliverables

Timeline:

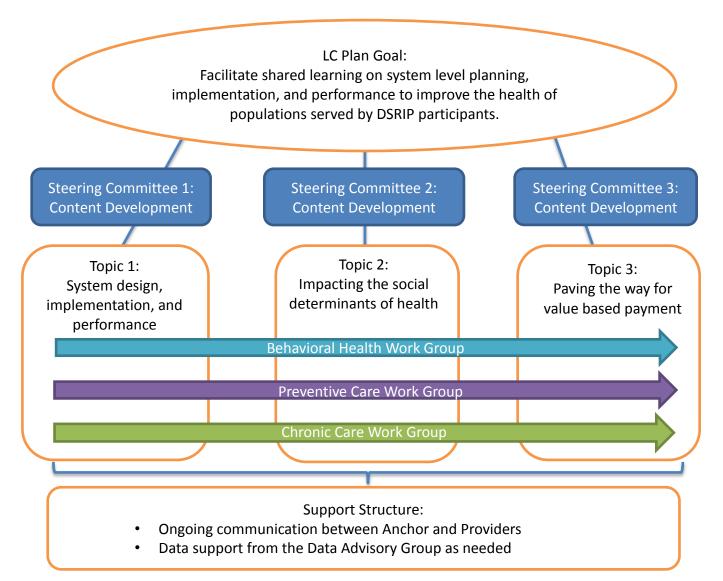
- Each steering committee and work group will meet approximately monthly until all bundle outcome topics that are of regional significance have been addressed to the committees' satisfaction.
- The exact timeline will be determined by each steering committee, keeping the topics in sequential order.

RHP3 will measure success through the following criteria:

- Participation: volume of attendees, representation of RHP3 and other DSRIP/non-DSRIP stakeholders
- Satisfaction: use of pre-/post-discussion participant survey tool

Undergirding the three steering committees are the areas of communication and data support. The RHP3 Anchor will host at least one Regionwide Learning Collaborative event in DY7 and in DY8. In addition to being a collaborative event for shared learning and success celebration, the Regionwide events function as another venue for communication between Providers, the Anchor, and other RHP3 stakeholders. Regional communication will also be facilitated by the Anchor through monthly conference calls, newsletters, emails, shared learning opportunities, and the annual report. Moreover, an ad hoc Data Advisory Group will answer the data and analysis needs of the work groups and the Anchor. Lastly, the University of Texas School of Public Health (UTSPH) will continue to play an active role in Anchor and Regional activities.

Figure 1. DY7-8 RHP3 Learning Collaborative Plan



TOPIC STRUCTURE

TOPIC 1: System Design, Implementation, and Performance

Purpose:

To share expertise and provide peer support in the areas of: system design, implementation, and performance to improve health at the population level.

Objectives:

- 1. Gain clarity on measure specifications and understanding of methods for obtaining, analyzing, and interpreting data.
- 2. Learn how to apply outcomes data to understand gaps in service coordination and determine how to overcome them.
- 3. Understand the relationship between regionally important measures/bundles and service expansion/redesign/coordination activities.
- 4. Foster Provider-level sharing of clinical interventions and services to improve outcomes and develop best practices.
- 5. Deliver guidance on accountable monitoring and reporting practices that effectively prepare Providers for audit.

TOPIC 2: Impacting the Social Determinants of Health

Purpose:

Population health is driven not only by the health care delivery system but also by patient behavior/dispositions. Understanding the social, behavioral, and community factors that influence patient health is critical to understanding how to improve the overall health of a population. RHP3 Providers seeking to address these social determinants of health can benefit from identifying which ones influence health outcomes and how to screen for and mitigate these risks for patients within their system. The Region should determine which social factors have the most significant positive and negative impacts and how they can utilize this information to promote improvements in health outcomes and achievement of their Category C outcome goals.

Objectives:

- 1. Determine critical social determinants that impact measure success and exist in the RHP3 community.
- 2. Understand how to identify and/or how to measure social determinants of health within the population, specifically as pertains to measure achievement.
- 3. Collaborate and share experiences proven to reduce/mitigate the impact of social determinants.

TOPIC 3: Paving the Way for Value Based Payment

Purpose:

Publicly-funded healthcare is being steered from fee-for-service toward value-based payment. HHSC is actively changing payment requirements for MCOs to require that a greater share of Providers' Medicaid payments use a value-based system (VBP) that rewards quality improvements. This will directly impact Providers' Medicaid reimbursements. In DY8, HHSC will require Providers to report on progress toward VBP arrangements. This activity aims to help Providers understand how to participate in VBP.

Objectives:

- 1. Learn objectives and practices of HHSC and MCOs regarding VBP.
- 2. Determine alignment of DY7-8 selected outcomes with MCO priorities.
- 3. Providers who have begun VBP arrangements under the new MCO VBP % rules share their partnership process, results, and lessons learned.
- 4. Ensure Providers understand the business model for proposing, evaluating, and entering into VBP agreements with MCOs.

SUPPORT STRUCTURE

Communication:

Via the RHP3 Learning Collaborative, the Anchor will communicate important Regional information to the stakeholders through status calls, newsletters, emails, and other shared learning opportunities. In addition, the Regional annual report will communicate the regional activities, challenges, successes, and changes over the preceding year. Collaborative activities such as the Regionwide Learning Collaborative events and the steering committee meetings will also function as communication platforms.

Data Support:

The Data Advisory Group will support Learning Collaborative initiatives through monitoring Provider performance and payment data, systematically tracking and communicating Regional outcomes, and supporting the steering committees and topics via requested data and analysis. The group will conduct meetings when the need arises.