

# Disaster Assistance Resources

## Disaster Relief

### American Red Cross:

1-800-RED-CROSS

<http://www.redcross.org/>

Register & Search Safe and Well:

<https://safeandwell.communityos.org/cms/index.php>

Shelters:

<http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>

Volunteer:

<http://www.redcross.org/volunteer-interest-form>

### Federal Emergency Management Agency (FEMA):

1-800-621-3362

<https://www.disasterassistance.gov/>

FEMA Hotels:

<http://www.femaevachotels.com/>

### City of Houston Help & Information Line:

3-1-1 or 713-837-0311

### Houston Food Bank:

1-832-369-9390

<http://www.houstonfoodbank.org/get-involved/harvey-disaster-relief/>

### United Way:

2-1-1

<http://www.211.org/>

### Center Point Energy:

1-713-207-2222

### National Emergency Child Locator Center:

1-866-908-9570

### Disaster Supplemental Nutrition Assistance Program (D-SNAP):

<https://www.disasterassistance.gov/disaster-assistance/forms-of-assistance/5769%20/%200/D08>

### Disaster Distress Hotline:

1-800-985-5990

Text: TalkWithUs to 66746

### Crisis Cleanup:

1-800-451-1954

Call the Crisis Cleanup hotline any time before September 15, 2017

### The National Child Traumatic Stress Network:

[www.nctsn.org/trauma-types/natural-disasters](http://www.nctsn.org/trauma-types/natural-disasters)

## Animals/Pets

### Houston SPCA:

1-713-861-3010

[www.houstonspca.org/](http://www.houstonspca.org/)

## Child Care

### Child Care:

[https://www.dfps.state.tx.us/Child\\_Care/hurricane.asp](https://www.dfps.state.tx.us/Child_Care/hurricane.asp)

## Harris Health System

### Employee Assistance Program (EAP) - FEI:

1-800-638-3327

[www.feieap.com](http://www.feieap.com) (username: HHS)

### Cigna:

1-800-244-6224

[www.mycigna.com](http://www.mycigna.com)

Telehealth: 1-888-726-3171

[www.mdliveforcigna.com](http://www.mdliveforcigna.com)

### Davis Vision:

1-800-999-5431

[www.davisvision.com](http://www.davisvision.com)

### Fidelity:

1-800-343-0860

[www.Fidelity.com/atwork](http://www.Fidelity.com/atwork)

### Kelsey-Seybold 24 Hour Contact Center:

1-713-442-0000

[www.Kelsey-Seybold.com](http://www.Kelsey-Seybold.com)

### Prescription Drugs - OptumRx:

1-800-880-1188

[www.optumrx.com](http://www.optumrx.com)

### Payroll

713-566-6743

[payroll@harrishealth.org](mailto:payroll@harrishealth.org)

## Transportation

### Harris County: Towed Cars (Houston):

1-713-308-8580

[www.findmytowedcar.com](http://www.findmytowedcar.com)

### Roadside Assistance:

1-800-525-5555

### TxDOT Statewide Road Closures:

1-800-452-9292

[www.drivetexas.org](http://www.drivetexas.org)

## Government/ Law Enforcement

### State Bar of Texas Legal Hotline:

1-800-504-7030

### Texas Department of Insurance Consumer Help Line:

1-800-252-3439

### Attorney General's Consumer Protection Hotline:

1-800-621-0508