Coverage for: Individual/Individual + Family | Plan Type: OAP



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at www.cigna.com/sp. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You

can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-Cigna24 to request a copy.

| Important Questions   | Answers   | Why This Matters:  |
|---|---|--|
| What is the overall<br><u>deductible</u> ?                                | For <u>in-network providers</u> : <b>\$1,500</b> /individual or <b>\$4,500</b> /family;<br>For <u>out-of-network providers</u> : <b>\$3,000</b> /individual or <b>\$9,000</b> /family   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes. In-network <u>preventive care</u> & immunizations, office visits,<br><u>urgent care</u> facility visits, prescription drugs, Out-of-network<br>immunizations through age 5 are covered before you meet your<br>deductible.             | This <u>plan</u> covers some items and services even if you haven't yet<br>met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may<br>apply. For example, this <u>plan</u> covers certain <u>preventive services</u><br>without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a<br>list of covered <u>preventive services</u> at<br><u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services?                 | Yes, <b>\$500</b> per admission for out-of-network hospital stay, <b>\$100</b> person in-network brand only presription drugs<br>There are no other specific <u>deductibles</u> .   | You must pay all of the costs for these services up to the specific<br><u>deductible</u> amount before this <u>plan</u> begins to pay for these<br>services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | For <u>in-network providers</u> <b>\$3,750</b> /individual or <b>\$10,500</b> /family<br>For <u>out-of-network providers</u> <b>\$6,600</b> /individual or <b>\$19,800</b> /family<br>Pharmacy out-of-pocket \$3,600 person /\$4,200 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| Will you pay less if you use a<br><u>network provider</u> ?   | Yes. See <u>www.myCigna.com</u> or call 1-800-Cigna24 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see<br>a <u>specialist</u> ? | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

| Common  |  | What Yo   | ou Will Pay   | Limitations Exceptions 8 Other   |
|---|--|---|---|--|
| Medical Event Services You May Need                       | In-Network Provider<br>(You will pay the least)  | Out-of-Network Provider<br>(You will pay the most)  | <ul> <li>Limitations, Exceptions, &amp; Other</li> <li>Important Information</li> </ul> |  |
|   | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /visit**<br>** <u>Deductible</u> does not apply   | 40% coinsurance   | None   |
|   | <u>Specialist</u> visit                          | CCN Specialist: \$35<br><u>copay</u> /visit**<br>Non-CCN Specialist: \$55<br><u>copay</u> /visit**<br>** <u>Deductible</u> does not apply | 40% <u>coinsurance</u>  | None   |
| If you visit a health care<br>provider's office or clinic |  | No charge/visit**   | 40% coinsurance/visit   | None   |
|   |  | No charge/screening**   | 40% coinsurance/screening   | None   |
|   |  |   | No charge/immunizations**   | Age 0 to 5 years   |
|   | Preventive care/ screening/<br>immunization      | No charge/immunizations**   | 40% <u>coinsurance/</u><br>immunizations Age 6 and over<br>You may have to pay for      | Age 6 and over<br>You may have to pay for services the   |
|   |  | ** <u>Deductible</u> does not apply   | ** <u>Deductible</u> does not apply   | aren't preventive. Ask your provider<br>the services you need are preventiv<br>Then check what your <u>plan</u> will pay<br>for. |

| Common   |   | What You   | ı Will Pay   | Limitations Exceptions 9 Other  |
|--|---|--|--|---|
| Common<br>Medical Event  | Services You May Need                             | In-Network Provider<br>(You will pay the least)  | Out-of-Network Provider<br>(You will pay the most)   | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>  |
|  | Diagnostic test (x-ray, blood work)               | 20% coinsurance  | 40% coinsurance  | CCN Benefit level may apply.  |
| If you have a test   | Imaging (CT/PET scans,<br>MRIs)                   | 20% coinsurance  | 40% coinsurance  | \$500 penalty for no precertification.<br>CCN Benefit level may apply.  |
| If you need drugs to treat your illness or condition   | Generic drugs (Tier 1)                            | \$10 <u>copay</u> (retail)<br>\$25 <u>copay</u> (home delivery)  | Not covered  | Coverage is limited up to a 30-day<br>supply (retail) and up to 90-day supply<br>(home delivery)  |
| If you have questions<br>regarding your pharmacy<br>benefits, please contact<br>Optum RX at 1-800-880-           | Preferred brand drugs (Tier<br>2)                 | 20% <u>coinsurance</u> /prescription<br>to max \$60 (retail)<br>20% <u>coinsurance</u> /prescription<br>to max of \$150 (home delivery)  | Not covered  | Coverage is limited up to a 30-day<br>supply (retail) and up to 90-day supply<br>(home delivery). RX deductible<br>applies to Brand only. |
| 1188 .<br>Mandatory generic<br>requirement if generic  | Non-preferred brand drugs<br>(Tier 3)             | 30% <u>coinsurance</u> /prescription<br>to max \$120 (retail)<br>30% <u>coinsurance</u> /prescription<br>to max of \$300 (home delivery) | Not covered  | Coverage is limited up to a 30-day<br>supply (retail) and up to 90-day supply<br>(home delivery). RX deductible<br>applies to Brand only. |
| equivalent available -<br>please refer to pharmacy<br>benefit information or<br>contact Optum RX for<br>details. | <u>Specialty drugs</u> (Tier 4)                   | ty drugs (Tier 4) \$120 copay Not covered  | Coverage is limited up to a 30-day<br>supply (retail) and up to 90-day supply<br>(home delivery) |   |
| If you have outpatient   | Facility fee (e.g.,<br>ambulatory surgery center) | \$100 <u>copay</u> /visit, plus 20%<br><u>coinsurance</u>  | 40% coinsurance  | \$500 penalty for no precertification.<br>Per visit <u>copay/deductible</u> is waived<br>for non-surgical procedures.                     |
| surgery  | Physician/surgeon fees                            | 20% coinsurance  | 40% coinsurance  | \$500 penalty for no precertification.<br>CCN Benefit level may apply for<br>Surgeons only.   |
|  | Emergency room care                               | 20% coinsurance  | 20% coinsurance  | Per visit copay waived if admitted.   |
| If you need immediate medical attention  | Emergency medical<br>transportation               | 20% coinsurance  | 20% coinsurance  | None  |
|  | <u>Urgent care</u>                                | \$55 <u>copay</u> /visit<br><u>Deductible</u> does not apply   | \$55 <u>copay</u> /visit<br><u>Deductible</u> does not apply                                     | None  |

| Common  |  | What You  | u Will Pay  | Limitationa Evagationa 8 Other  |
|---|--|---|---|---|
| Medical Event                                       | Services You May Need                        | In-Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)                                    | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>  |
|   | Facility fee (e.g., hospital room)           | \$100 <u>copay</u> /day max of 5 days,<br>plus 20% <u>coinsurance</u>   | \$500 <u>deductible</u> /admission,<br>plus 40% <u>coinsurance</u>                    | \$500 penalty for no precertification.  |
| If you have a hospital stay                         | Physician/surgeon fees                       | 20% coinsurance   | 40% coinsurance   | \$500 penalty for no precertification.<br>CCN Benefit level may apply for<br>Surgeons only.   |
| If you need mental health,<br>behavioral health, or | Outpatient services                          | \$25 <u>copay</u> /office visit**<br>20% <u>coinsurance</u> /all other<br>services<br>** <u>Deductible</u> does not apply | 40% <u>coinsurance</u> /office visit<br>40% <u>coinsurance</u> /all other<br>services | \$500 penalty if no precert of non-<br>routine services (i.e., partial<br>hospitalization, IOP, etc.).  |
| substance abuse services                            | Inpatient services                           | \$100 <u>copay</u> /day up to 5 days,<br>plus 20% <u>coinsurance</u>  | \$500 <u>deductible</u> /admission,<br>plus 40% <u>coinsurance</u>                    | \$500 penalty for no precertification.  |
|   | Office visits                                | 20% coinsurance   | 40% coinsurance   | Primary Care or Specialist benefit  |
|   | Childbirth/delivery<br>professional services | 20% coinsurance   | 40% coinsurance   | levels apply for initial visit to confirm pregnancy.  |
| lf you are pregnant                                 | Childbirth/delivery facility services        | \$100 <u>copay</u> /day up to 5 days,<br>plus 20% <u>coinsurance</u>  | \$500 <u>deductible</u> /admission,<br>plus 40% <u>coinsurance</u>                    | Depending on the type of services, a<br><u>copayment</u> , <u>coinsurance</u> or <u>deductible</u><br>may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e.<br>ultrasound). |

| Common                                       |                           | What Yo  | u Will Pay   | Limitations Executions 8 Other   |
|--|---------------------------|--|--|--|
| Common<br>Medical Event                      | Services You May Need     | In-Network Provider  | Out-of-Network Provider  | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>   |
|  |                           | (You will pay the least)   | (You will pay the most)  | ·  |
|  | <u>Home health care</u>   | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>   | <ul> <li>\$500 penalty for no precertification.</li> <li>Coverage is limited to 100 days<br/>annual max.</li> <li>16 hour maximum per day (The limit is<br/>not applicable to mental health and<br/>substance use disorder conditions.)</li> </ul>   |
| If you need help<br>recovering or have other | Rehabilitation services   | \$35 <u>copay</u> /visit**<br>No charge for physical and<br>Occupational<br>Therapy at Quentin Mease<br>Community Hospital, Lyndon<br>B. Johnson General Hospital,<br>Ben Taub General Hospital, El<br>Franco Lee or India House** | physical andNo charge for physical and<br>Occupational Therapy at<br>Quentin Mease Community<br>Hospital, Lyndon<br>eneral Hospital, El<br>r India House**No charge for physical and<br>Occupational Therapy at<br>Quentin Mease Community<br>Hospital, Lyndon B. Johnson<br>General Hospital, Ben Taub<br>General Hospital, El Franco<br>Lee or India House** | <ul> <li>\$500 penalty for failure to precertify speech therapy services. Coverage is limited to annual max of: 60 days for <u>Rehabilitation services</u>; 20 days annual max for Chiropractic care services</li> <li>Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.</li> </ul> |
| special health needs                         |                           | \$35 <u>copay</u> /visit**<br>No charge for physical and   | 40% <u>coinsurance</u><br>No charge for physical and   | \$500 penalty for failure to precertify speech therapy services.   |
|  | Habilitation services     | Occupational Therapy at<br>Quentin Mease Community<br>Hospital, Lyndon B. Johnson<br>General Hospital, Ben Taub  | Occupational Therapy at<br>Quentin Mease Community<br>Hospital, Lyndon B. Johnson<br>General Hospital, Ben Taub  | Services are covered when Medically<br>Necessary to treat a mental health<br>condition (e.g. autism).  |
|  |                           | General Hospital, El Franco<br>Lee or India House**<br>**Deductible does not apply   | General Hospital, El Franco<br>Lee or India House**<br>**Deductible does not apply   | Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.   |
|  | Skilled nursing care      | 20% <u>coinsurance</u>   | 40% coinsurance  | \$500 penalty for no precertification.<br>Coverage is limited to 60 days annual<br>max.  |
|  | Durable medical equipment | 20% coinsurance  | 40% coinsurance  | \$500 penalty for no precertification.   |

| Common                     |                            | What You Will Pay  |  | Limitations, Exceptions, & Other       |  |
|----------------------------|----------------------------|--|--|--|--|
| Medical Event              | Services You May Need      | In-Network Provider<br>(You will pay the least)                                      | Out-of-Network Provider<br>(You will pay the most)                                   | Important Information                  |  |
|                            | Hospice services           | 20% <u>coinsurance</u> /inpatient;<br>20% <u>coinsurance</u> /outpatient<br>services | 40% <u>coinsurance</u> /inpatient;<br>40% <u>coinsurance</u> /outpatient<br>services | \$500 penalty for no precertification. |  |
| If your child needs dental | Children's eye exam        | Not covered  | Not covered  | None                                   |  |
| or eye care                | Children's glasses         | Not covered  | Not covered  | None                                   |  |
|                            | Children's dental check-up | Not covered  | Not covered  | None                                   |  |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (C  | Check your policy or <u>plan</u> document for more informati    | on and a list of any other <u>excluded services</u> .) |
|---|---|--|
| Cosmetic surgery                                | Eye care (Children)   | Private-duty nursing                                   |
| Dental care (Adult)                             | Long-term care  | <ul> <li>Routine eye care (Adult)</li> </ul>           |
| Dental care (Children)                          | <ul> <li>Non-emergency care when traveling outside t</li> </ul> | he   Routine foot care                                 |
|   | U.S.  | Weight loss programs                                   |
|   |   |  |
| Other Covered Services (Limitations may apply t | o these services. This isn't a complete list. Please see        | your <u>plan</u> document.)                            |
| Acupuncture (\$500 maximum per contract ye      | ar)  • Chiropractic care (20 days)                              | <ul> <li>Infertility treatment</li> </ul>              |

Bariatric Surgery (in-network only)
 Hearing aids (2 devices (1 per ear) per 36 months)

#### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="https://www.HealthCare.gov">Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the program for this <u>plan's</u> situs state: Texas Department of Insurance at (800) 578-4677. However, for information regarding your own state's consumer assistance program refer to <u>www.healthcare.gov</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-244-6224.

------To see examples of how this plan might cover costs for a sample medical situation, see the next section.-------

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)   |                               | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-<br>controlled condition)  |                               | Mi<br>(in-network e  |  |
|---|-------------------------------|---|-------------------------------|--|--|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>  | \$1,500<br>\$55<br>20%<br>20% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>  | \$1,500<br>\$55<br>20%<br>20% | <ul> <li>The plan's</li> <li>Specialist</li> <li>Hospital (f</li> <li>Other coin</li> </ul>                |  |
| This EXAMPLE event includes services like:<br>Specialist office visits <i>(prenatal care)</i><br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests <i>(ultrasounds and blood work)</i><br>Specialist visit <i>(anesthesia)</i> |                               | This EXAMPLE event includes services like:<br>Primary care physician office visits <i>(including disease education)</i><br>Diagnostic tests <i>(blood work)</i><br>Prescription drugs<br>Durable medical equipment <i>(glucose meter)</i> |                               | This EXAMPLI<br>Emergency roo<br><i>supplies)</i><br>Diagnostic test<br>Durable medica<br>Rehabilitation s |  |
| Total Example Cost  | \$12,800                      | Total Example Cost  | \$7,400                       | Total Examp  |  |
| In this example. Peg would pay:   |                               | In this example. Joe would pay:   |                               | In this exam   |  |

| in this example, rey would pay. |         |
|---------------------------------|---------|
| Cost Sharing                    |         |
| Deductibles                     | \$1,500 |
| Copayments                      | \$200   |
| Coinsurance                     | \$2,000 |
| What isn't covered              |         |
| Limits or exclusions            | \$10    |
| The total Peg would pay is      | \$3,710 |

| <i>disease education)</i><br>Diagnostic tests <i>(blood work)</i><br>Prescription drugs<br>Durable medical equipment <i>(glucose i</i> | meter)  |
|--|---------|
| Total Example Cost   | \$7,400 |
| In this example, Joe would pay:  |         |
| Cost Sharing   |         |
| Deductibles  | \$130   |
| Copayments   | \$900   |
| Coinsurance  | \$0     |
| What isn't covered   |         |
| Limits or exclusions   | \$200   |

| (in-network emergency room visit an care)  | id follow up                  |
|--|-------------------------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul> | \$1,500<br>\$55<br>20%<br>20% |
| This EXAMPLE event includes service<br>Emergency room care <i>(including medi</i><br><i>supplies)</i><br>Diagnostic test <i>(x-ray)</i><br>Durable medical equipment <i>(crutches)</i> | ical                          |

ia's Simple Fracture

| Total Example Cost | \$1,900 |
|--------------------|---------|
|                    |         |

#### In this example, Mia would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$1,380 |  |
| Copayments                 | \$100   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$0     |  |
| The total Mia would pay is | \$1,480 |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$1,230

The total Joe would pay is

Plan Name: High Deductible Ben Ver: 15 Plan ID: 8681283

PHOLIMICANNIC PHOLEMAN

# DISCRIMINATION IS AGAINST THE LAW

#### Medical coverage

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna Nondiscrimination Complaint Coordinator PO Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



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### **Proficiency of Language Assistance Services**

**English** – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

**Spanish** – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

**Vietnamese** – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean – 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** – PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

**Russian** – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic – برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 117). 2011 (TTY) 1.800.244.6224

**French Creole** – ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

**French** – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

**Portuguese** – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224 (TTY: 711)まで、お電話にてご連絡ください。

**Italian** – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای مشتریان فعلی Cigna ، لطفاً با شماره ای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 2000، لطفاً با شماره ای ۲۵۱ تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شماره گیری کنید).