



2024 ANNUAL REPORT TO OUR COMMUNITY

HERE FOR EVERYONE. READY FOR ANYTHING.

Our mission, vision, values

A message to our
community

Community impact

Across our system

Ambulatory Care Services

Ben Taub Hospital

Correctional Health

*Lyndon B. Johnson
Hospital*

Awards and recognition

Community involvement

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MISSION

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care and education.

VISION

Harris Health will become the premier public academic healthcare system in the nation.

VALUES

- Q** – quality and patient safety
- U** – united as One Harris Health
- A** – accountable and just culture
- L** – leadership and integrity
- I** – innovation, research and education
- T** – trust, respect and recognition
- Y** – you: patients, employees and medical staff

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REDEFINING COMMUNITY HEALTH

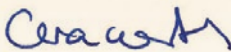
As public health champions for Harris County, we are focused on ensuring that Harris Health remains ready and exceptionally well equipped to care for the health of everyone in the communities we are privileged to serve.

It’s our pleasure to share with you the highlights of fiscal year 2024. Thanks to tremendous voter support from Harris County taxpayers, topping our list is the passage of a \$2.5 billion bond, the first in our history. These funds are making possible a much-needed new hospital on the current Harris Health Lyndon B. Johnson Hospital campus. Construction is well underway on the 12-story hospital capable of becoming the first Level I trauma center outside the Texas Medical Center, and is set to open in early 2029.

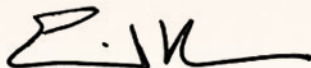
As part of our Strategic Facilities Plan, Harris Health’s bond investment also includes renovations to the current LBJ Hospital facility, expanded capacity at Harris Health Ben Taub Hospital and three new health centers in Northwest, Southwest and Eastern Harris County.

In the pages that follow, we present the progress we’ve made on these exciting projects as well as an incredible array of innovative programs and services our teams across the system have initiated to serve our Harris County residents where, when and how they need us—through valuable community partnerships, special outreach programs and essential resources. We have also made great strides in our commitment to opening doors of opportunity to small, local businesses, including minority- and women-owned businesses.

Just as important, we continue to empower a vital workforce by providing advanced training, fellowships, creative apprenticeships and more to inspire young community members and talented medical professionals to join Harris Health, where we are on our way to becoming the nation’s premier public healthcare system.



Andrea Caracostis, MD, MPH, chair, Harris Health Board of Trustees



Esmaeil Porsa, MD, MBA, MPH, CCHP-A, president and CEO, Harris Health

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Be Well™ Acres Homes bridges the gap

In collaboration with The University of Texas MD Anderson Cancer Center, Harris Health is bringing community-led health and wellness solutions to Acres Homes, a historically underserved neighborhood. Developed with and for the community, Be Well aims to make positive, long-lasting changes in the lives of Acres Homes residents through interventions focused on cancer prevention, healthy eating, active living, sun safety and tobacco-free living.

Actively improving community health

The Harris Health Sheila Jackson Lee Center for Accelerating Health Outcomes advances health outcomes by creating healthy opportunities where people live, work and play. The Center works to safeguard equitable care, build trust with the communities we serve, empower individuals, address and disrupt drivers of inequity and advocate for positive community change.



Listening sessions provide insightful input

To guide the development of the Harris Health Sheila Jackson Lee Center for Accelerating Health Outcomes, Harris Health hosted community listening sessions with local leaders and residents who shared stories and valuable insights about specific health and health-related social challenges in their area.

“Over the course of three hours, we heard powerful stories, reaffirmed our shared commitment to our neighbors and communities and deliberated on meaningful ways to accelerate health outcomes and ensure everyone has the opportunity to flourish.”

Chethan Bachireddy, MD, MSc, FACP, FASAM, AAHIVS, chief health officer, Harris Health, says of the first annual Health Equity in Action Summit hosted by the Center in February 2025.

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M/WBE PROGRESS

81% increase
in M/WBE awards

46% growth
in M/WBE firms

45% increase
in M/WBE payments

102,454
contractors reached through
facilitated events

Our commitment to economic reinvestment

Harris Health is continuing its commitment to working with businesses and community partners willing to invest in minority and women-owned business enterprises. Our goal is to uplift and offer opportunities for small, community-based businesses, keeping tax dollars local to Harris County. In fiscal year 2024, Harris Health made outstanding progress in expanding the engagement of these certified M/WBE firms. At the same time, we increased our collaboration with multiple local agencies for our Mentor Protégé Program and other outreach events.

“We’ve seen amazing gains in our M/WBE efforts, with overall contract awards well above our aspirational goal.”

Derek Holmes, vice president, Contract Administration, Harris Health

Town halls strengthen community ties

To foster community dialogue, Harris Health and Harris County commissioners hosted a series of town hall meetings to share updates on the \$2.5 billion bond passage. We provided bond-related project updates and information on available employment opportunities. The town halls also became the perfect venue for us to address questions and concerns from community members about progress in their neighborhoods.

“We know that pollutants from these types of facilities can cause serious health issues.”

Christian D. Menefee, Harris County Attorney

Protecting patient and public health

Harris Health, along with Kashmere Gardens and Trinity/Houston Gardens neighborhood groups, filed suit against the Texas Commission on Environmental Quality (TCEQ) for a proposed rock and concrete crusher facility across the street from Lyndon B. Johnson Hospital. Harris Health believes that TCEQ’s permit standards are outdated and don’t protect people’s health. Concrete-crushing plants produce harmful pollutants posing risks to our hospital patients and nearby community.

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HOSPITAL AT HOME

100

patients served in 2024

30%

reduction in care costs
without compromising
quality of care

The only

CMS-certified Hospital at
Home program in Harris
County

Hospital at Home improves care all around

In February 2024, Harris Health launched our new Hospital at Home program, which provides hospital-level care to certain patients in their own homes. This program was originally made possible by a waiver from the Centers for Medicare and Medicaid Services during the COVID-19 pandemic to allow hospitals to treat patients at home to reduce overcrowding.

Today, the Hospital at Home program saves urgently needed beds in Harris Health hospitals and clinics while providing more personalized care for patients in the comfort of their own homes. Patients receive visits from nurses twice a day, as well as daily virtual or in-person check-ins with their doctor. The program has seen significant cost savings compared to traditional inpatient care.

In its first year, the Hospital at Home program served 100 patients, with plans to expand to 250 patients in the coming year. This innovative program is currently the only one of its kind in the Greater Houston area.



“Patients love being treated at home. Our nurses love seeing what’s happening there—identifying fall risks, dietary issues, second-hand smoke—and being able to help improve care.”

Rohan Dwivedi, director, Hospital at Home Operations, Harris Health

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Outpatient geriatric care

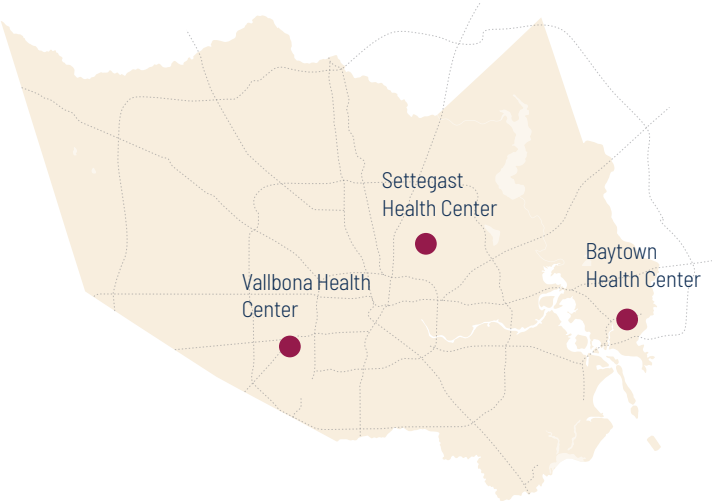
To meet the changing needs of adults 65 and older, Harris Health has three health centers that provide personalized geriatric services to help older adults live their lives to the fullest. The centers are open two days a week, each with a physician, nurse practitioner, social worker and medical assistant working as a team. In addition to vital signs monitoring and medical evaluations, patients receive special fall and cognitive assessments and referrals to extra resources as needed.

“Our House Call Service extends geriatric care to homebound patients who are otherwise unable to obtain vital healthcare services. We are passionate about improving our patients’ quality of life and offer tremendous benefit to older adults with physical or cognitive challenges.”

Rachel Murray, senior operations manager, House Call Service, Harris Health

Harris Health Baytown Health Center and Harris Health Settegast Health Center, staffed with doctors from the McGovern Medical School at UTHealth Houston, have both earned Age-Friendly designation from the Institute of Healthcare Improvement for our commitment to providing reliable care for older adults. The centers practice evidenced-based care known as the 4Ms—What Matters, Medication, Mentation and Mobility.

Physicians from Baylor College of Medicine have also joined this important effort, providing care and services at Harris Health Vallbona Health Center, our newest Age-Friendly location.



OUTPATIENT GERIATRIC CARE

3
locations across Harris County

8
patients per day

82
patients per month

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Workforce Development Programs

Maintaining a dedicated, talented team is critical to providing the quality of care that our Harris County residents need and deserve. We are always looking for new ways to inspire young people in our community to consider careers in healthcare and to encourage our own internal teams to fulfill their long-term career goals at Harris Health.

In fiscal year 2024, we developed new workforce development programs that help candidates overcome the barriers of success through affordable or no-cost tuition and books. They also have the opportunity to earn as they learn and receive the ongoing support and resources they need to thrive as they advance their careers and help serve our community.

“Our nurse residency program is focused on fostering competent patient care, but also helping new nurses understand that they can be leaders at the bedside from the start of their career.”

Kathleen Michelle Mozell, MSN, BS, RN, CEN, NPD-BC, LSSYB, manager, Nurse Residency, Harris Health

Nurse Residency

The nurse residency program at Harris Health is a structured one-year program designed to support new graduate nurses with less than one year of bedside experience. The program provides a combination of hands-on training, professional development and specialized education to help new nurses successfully transition from student to professional.

Key aspects of the program include:

- A two-phase structure with an intensive education and preceptorship phase followed by a more independent patient care phase.
- Opportunities for specialized professional development pathways in areas like evidence-based practice, nursing leadership and clinical advancement.
- Expansion plans to include new areas such as correctional health nursing.
- Structured simulation training, interdisciplinary education and mentorship at our premier Center for Nursing Excellence to develop well-rounded, competent nurses.

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NURSE RESIDENCY

161

nurse residents

91%

completion

73%

two-year retention

68%

three-year retention

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Pharmacy Residency and Apprenticeship

Since launching our first pharmacy residency program in 2004, Harris Health has expanded to now offer five comprehensive programs. The PGY1 Pharmacy Practice and Community-based residencies, PGY1/PGY2 Health System Pharmacy Administration and Leadership residencies and the Oncology and Ambulatory Services residencies serve as a pipeline to recruit and retain pharmacists for the organization. We currently have 12 residents, each providing valuable clinical, quality and cost-saving contributions as they support the system throughout their training.

“Having an accredited program with facilities right on the bus line makes a big difference. It’s a win-win for everyone.”

Diana Vasquez Broome, director, Pharmacy Technician Advancement, Harris Health

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This year, in response to national pharmacy workforce shortages stemming from COVID-19, Harris Health launched a new School of Pharmacy Technician Advancement as an accredited apprenticeship program. This exciting program provides pharmacy technician training and certification at no cost to students, with the goal of developing a pipeline of qualified technicians to support the pharmacy workforce.

In the first year, the program enrolled nine students across two cohorts and leveraged \$350,000 in grant funding to fully support them. The program aims to provide a comprehensive training experience, with students gaining well-rounded experience in ambulatory and inpatient pharmacy settings.

1 of 10

health system
pharmacies lost 41%
of their technicians
since 2021

9 of 10

pharmacists perform
tasks meant for technicians



“One of the residents from our inaugural program 20 years ago is now our clinical pharmacy manager. It’s a great testimony to our success in developing future pharmacy professionals.”

Shaji Varghese, director, Pharmacy Practice Advancement,
Harris Health

PHARMACY
RESIDENCY

12
residents

\$617,647
interventions savings

\$119,930
labor cost savings

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“Having a residency program elevates everyone’s level of practice. We must stay up to date, always. These fresh, young, energetic residents bring a passion to learning that keeps us all on our toes.”

Stephanie M. Hessel, PT, DPT, NCS,
director, Neurologic Residency Program,
Harris Health

Physical Therapy Residencies

Harris Health offers two physical therapy residency programs.

Orthopedic Residency Program

Established in 2009, the program has had 48 graduates. It is a year-long program focused on clinical and didactic orthopedic content, with over 300 hours of didactic training and 150 hours of mentorship. Residents primarily train at the Fournace Pavilion and Harris Health Lyndon B. Johnson Outpatient Clinic.

Neurologic Residency Program

Established two years after the Orthopedic program, the Neurologic Residency Program serves as a continuum of care for patients with neurologic injuries. Residents spend 17 weeks at Ben Taub, five weeks at the Veterans Administration for inpatient rehabilitation exposure and the remainder of the time in outpatient neurologic settings. The program provides over 300 hours of didactic training specific to neurology.

Both residency programs require research projects and quality improvement initiatives, and when these residents graduate, they are not only leaders in neuromusculoskeletal examination, evaluation, diagnosis and intervention, but also well prepared and inspired to mentor the next generation.

In return for their service, Harris Health pays the residents a percentage of a new graduate's salary and does not charge tuition.

“Harris Health physical therapy residents can specialize more quickly, working side by side with highly trained mentors treating a wide range of challenging cases. That’s what makes our residencies so popular.”

Sarah K. Worth, PT, DPT, OCS, FAAOMPT, director, Orthopedic Residency Program, Harris Health

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PHYSICAL THERAPY RESIDENCIES

2009

launched the first
orthopedic residency in
Texas

2011

neurologic residency
program added

47

total orthopedic residency
graduates

28

total neurologic residency
graduates

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CLINICAL PASTORAL RESIDENCY

30

typical number of applicants
for 5 openings

25

routinely on the waiting list

Most
competitive

compensation in the
Texas Medical Center

Clinical Pastoral Residency

Our clinical pastoral residency program has been training clergy and hospital staff in providing spiritual care to patients for nearly 60 years. The program educates participants in assessing and addressing the spiritual needs of hospitalized patients, their families and our staff and care teams. The program has five resident positions per year and is accredited by the Association for Clinical Pastoral Education.

Residents rotate through different clinical services at Harris Health hospitals, receiving training and supervision from staff chaplains and the program director. The program emphasizes exposure to a variety of religious traditions and incorporating spiritual care into patient treatment in collaboration with the medical teams.

Harris Health staff also benefit from well-attended special events and rituals for self-care and renewal designed just for them to work through issues of loss of life, burnout and more. Given our hospitals' Magnet®-recognized nursing staff and the high level of care we provide, this recognition and validation for the work they do and the stress they endure is vital.



The program has attracted many applicants and offers a competitive stipend, making it a highly sought-after clinical pastoral education opportunity in the Houston medical community.

“Our training is on a master’s level. After a year of residency, our residents can apply to be board-certified chaplains.”

John Opiyo, clinical pastoral education manager, Chaplain Services, Harris Health

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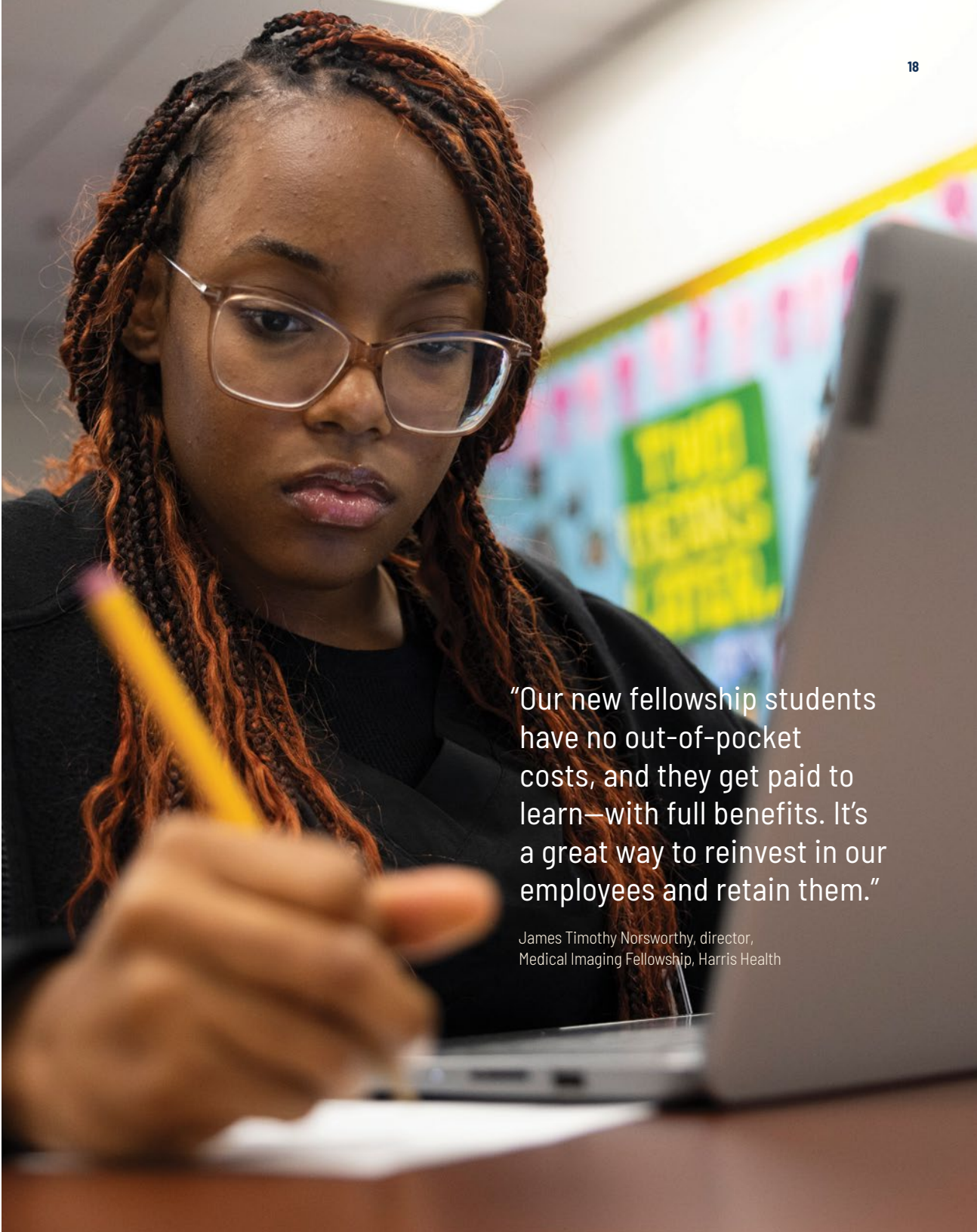
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**School of Imaging Residencies
and Fellowship**

The Harris Health School of Diagnostic Medical Imaging offers four accredited residency programs, including primary programs in radiography and sonography, as well as two fellowship programs in computerized tomography and magnetic resonance imaging.

In fiscal year 2024, the school implemented an exciting new paid medical imaging fellowship program to address staffing shortages at Harris Health. The program pays current Harris Health employees to train in imaging modalities such as radiography or sonography, with the understanding that they must remain employed at Harris Health for two years after completing the program.

The radiography and sonography programs are highly competitive, accepting 30 and 16 students per year, respectively. Many of the program's instructors and directors are graduates of the programs themselves, demonstrating the school's ability to train and retain talent. The school plans to continue building on its strong legacy and expanding opportunities for students.



“Our new fellowship students have no out-of-pocket costs, and they get paid to learn—with full benefits. It’s a great way to reinvest in our employees and retain them.”

James Timothy Norsworthy, director,
Medical Imaging Fellowship, Harris Health

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AMBULATORY CARE SERVICES

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New Endoscopy Center expands access to colon cancer screenings

Colon cancer is the third most diagnosed cancer in the U.S. for both men and women. The new Harris Health Endoscopy Center at Quentin Mease Health Center opened in January 2024 to provide much-needed, convenient access to early colon cancer detection and prevention procedures.

As of May 2024, this has allowed Harris Health to halt outsourcing of patients for endoscopy services, a net positive financially and in terms of patient experience. Through September 2024, the team has seen 1,397 patients and performed 1,991 procedures.



“Any delays in getting a quick diagnosis can result in poor outcomes for otherwise treatable cancers. Timely screenings and treatment are a priority.”

Alice Kohler, DNP, CPAN, CCRN-K, NE-BC, nursing director, Endoscopy Center, Harris Health



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BEN TAUB HOSPITAL

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Ben Taub again named Best Maternity Hospital by Newsweek

For the second year in a row, Ben Taub earned national recognition on Newsweek’s Best Maternity Hospitals list. The hospital received a five-ribbon rating for achieving top-tier scores among maternity hospitals in reputation, patient experience and quality metrics from several sources focused on indicators relevant to maternity care.

This recognition is based on the team’s profound commitment to providing exceptional care throughout the pregnancy, delivery and postpartum periods.

The maternal program’s robust and evolving quality assessment and improvement program has:

- Implemented the Maternal Early Warning System (MEWS), an early warning system to identify at-risk moms and escalate care.
- Enhanced recognition and response to postpartum hemorrhage to improve outcomes.
- Focused on improving care for patients with hypertensive disorders, including ensuring mothers receive treatment within 60 minutes of presenting with high blood pressure.
- Stratified maternal outcomes by race, ethnicity, language and financial status to identify disparities and opportunities for improvement.
- Improved follow-up care for new mothers by opening a postpartum safety clinic for screening of hypertension disorders and symptoms of postpartum depression.
- Partnered with CMS and Health and Human Services to implement the Maternal Opioid Misuse Model, which coordinates clinical care and the integration of services critical for health, well-being and recovery.

Ben Taub’s efforts have led to significant improvements in maternal outcomes, with a focus on decreasing severe maternal morbidity. The hospital continues to innovate and improve the experience and care for new mothers.



“This recognition belongs to the entire team for what they do every day for our patients.”

Suzy Lundeen, administrative director, Nursing and Women and Infant Services, Ben Taub Hospital

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CORRECTIONAL HEALTH

Training thousands to become hands-on CPR lifesavers

In partnership with the American Heart Association (AHA), Harris Health staff in hospitals, health centers, administrative offices and the county jail trained 2,603 people in hands-only CPR for World Restart a Heart Day in October. At the Harris County Jail alone, Harris Health staff trained 1,533 detainees and staff in the life-saving technique.

If performed immediately, CPR can double or triple a patient's survival chances outside the hospital, according to the AHA. Harris Health hopes to play a role in training at least one person in every household to feel comfortable and confident to perform CPR and save a life.

"We are starting a movement of turning a nation of bystanders into a nation of lifesavers."

Esmail Porsa, MD, president and CEO, Harris Health, and incoming president of the AHA Houston Chapter

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\$1.6 billion hospital construction underway

Our new hospital in northeast Houston is officially in progress after a groundbreaking ceremony in May 2024. Slated to become the county's next Level I trauma center, the new state-of-the-art hospital is expected to open in early 2029.

The groundbreaking featured executives and board members of Harris Health and UTHealth Houston and philanthropic supporters from the Harris Health Strategic Fund and Harris County Hospital District Foundation. Hundreds attended the open-air tent ceremony, with music provided by the local Kashmere High School Stage Band known as Thunder Soul.

LBJ HOSPITAL CAMPUS EXPANSION CONSTRUCTION HIGHLIGHTS
as of February 2025

Acute care hospital

Featuring ER, diagnostics, lab and pharmacy, nuclear medicine, cardiology, labor and delivery and an inpatient tower

- Installation of drilled piers is 78% complete; construction of utility tunnel, excavation and installation of underground stormwater storage tanks and first-floor shoring is in progress; first-floor concrete to start soon.
- Target completion: September 2028.

Central utility plant

Featuring a high-efficiency cogeneration system for primary and emergency electrical feeds, steam and chilled water

- The seal slab installation is complete and ready for first-floor shoring and screen wall columns. Foundation and tunnel/hospital tie-in construction in progress.
- Target completion: December 2027.

Parking garage

Featuring 673 parking spaces, 3,000 sq ft of office space and 10,000 sq ft of tenant space to house a healthy-cooking teaching kitchen

- Precast fabrication, underground utilities and foundation construction in progress.
- Target completion: October 2026.



Temporary patient screening areas

Featuring two new pedestrian canopies to keep patients and staff safe during construction

- Patient canopy installations complete; automatic door openers and lighting on order. Staff garage procurement, fabrication and foundations and sidewalk installations in progress.
- Completed April 2025.

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“This is the beginning of a monumental improvement in our medical infrastructure to provide state-of-the-art facilities and exceptional healthcare for all Harris County residents.”

Andrea Caracostis, MD, MPH, chair,
Harris Health Board of Trustees



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AWARDS & RECOGNITIONS

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Systemwide achievements

In fiscal year 2024, Harris Health earned impressive recognition across our system for continuing efforts to improve health through quality healthcare and innovative community programs and initiatives.

Awards

Harris Health



Forbes 2024 list of America's Best Employers for Women

Population Health



Gage Award

- Quality Improvement Multi-Visit Patient Initiative

Ben Taub Hospital



Get With The Guidelines

- Coronary Artery Disease NSTEMI Gold
- Coronary Artery Disease STEMI Receiving Center Gold Plus
- Stroke Gold Plus
- Heart Failure Gold Plus
- 10-Year Recognition

Magnet® Recognition

NCDR

- Chest Pain

Newsweek

- Maternity

Target Honor Rolls

- Type 2 Diabetes
- Stroke
- Heart Failure

LBJ Hospital



Get With The Guidelines

- Heart Failure Gold Plus
- Resuscitation Gold
- Stroke Silver Plus
- Coronary Artery Disease STEMI Referring Bronze Plus

Magnet® Recognition

Target Honor Rolls

- Heart Failure
- Type 2 Diabetes
- Stroke Elite

Ambulatory Care Services



Pathways Designated

Age Friendly Health Systems

AMA/AHA Target BP

- Gold Plus – Baytown, Casa de Amigos, Danny Jackson, El Franco Lee, Gulfgate, Northwest, Strawberry, Squatty Lyons and Vallbona health centers
- Silver – Acres Home, Aldine, Cypress, Martin Luther King Jr. and Settegast health centers and Smith Clinic

Health Resources and Services Administration

- Access Enhancer
- Addressing Social Risk Factors
- Advancing HIT for Quality
- Health Center Quality Leader
- Health Disparities Reducer

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Across our system

Ambulatory Care Services

Ben Taub Hospital

Correctional Health

Lyndon B. Johnson Hospital

Awards and recognition

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Financial highlights

Leadership

COMMUNITY INVOLVEMENT



Generosity abounds

Once again, Harris Health was fortunate to have so many volunteer teams, offering their time and talent wherever they were needed, making it possible to share special gifts with our patients and employees. We are eternally grateful for your support.

To donate, visit harrishealth.org/give

HARRIS HEALTH DONATIONS AND GIFTS OF TIME

\$485,940

monetary gifts

\$127,430

fair market value
of donated items

535

volunteers

12,657

donated items

\$932,715

value of volunteer hours

HCHD Foundation

Harris Health also gratefully acknowledges the Harris County Hospital District Foundation for its commitment to raising vital funds and awareness on behalf of our system and the people we serve. Through the generosity of donors, community partners and volunteers, the HCHD Foundation has played an important role in supporting innovative programs and services, conferences and events such as:

Programs and services

- Nursing leadership education
- Employee disaster relief
- School of Diagnostic Medical Imaging
- Population Health maternal equity
- Children's health issues
- Mammography, cancer care and navigation
- Jocelyn's New Beginnings
- Shattered Dreams
- Nursing Simulation Lab
- HealthyConnect
- Texas Health Steps Clinic

Events

- AIDS Walk
- ATLS Conference
- Circle of Survival Trauma Conference
- INSPIRE Nursing Symposium
- Nursing Gala & Awards Ceremony
- Nursing Renaissance: The New Era
- Trauma Survivors Dinner

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Harris Health Strategic Fund campaign progress

Founded in 2023, the Harris Health Strategic Fund has made substantial headway toward its goal to raise \$100 million to support crucial infrastructure investments and expanded healthcare services across our system.

In fiscal year 2024, the Strategic Fund inspired gifts of more than \$281,000 from generous Houston philanthropists. The fund’s progress is a key component of Harris Health’s 10-year strategic plan execution.

**Harris Health Strategic Fund
donations and gifts**

\$23 MILLION
in pledges

- The John M. O’Quinn Foundation
- The Cullen Foundation
- The Cullen Trust for Health Care
- The Fondren Foundation
- Harris County Hospital District Foundation

“John O’Quinn, one of Houston’s most influential trial lawyers, fought for the vulnerable and understood the plight of the less fortunate. A product of a working low-income family, Mr. O’Quinn would be honored and proud of the lead gift The John M. O’Quinn Foundation made to ensure generations to come have access to quality healthcare regardless of their ability to pay.”

Rob C. Wilson III, president, John M O’Quinn Foundation



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FINANCIAL HIGHLIGHTS

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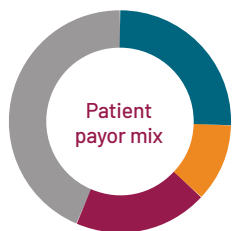
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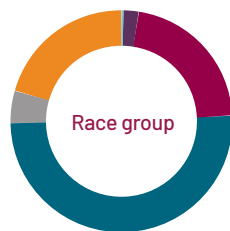
Leadership

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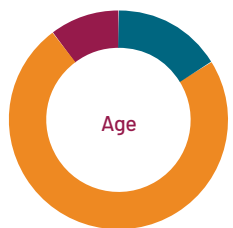
Patient payor mix

Commercial and other funding **25.78%**
 Medicare and Medicare managed **11.44%**
 Medicaid and CHIP **19.41%**
 Uninsured **43.37%**



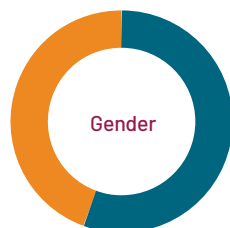
Race group

American Indian or Alaska Native **0.31%**
 Asian/Pacific **2.37%**
 Black or African American **21.62%**
 Hispanic/Latino **50.65%**
 Other **4.57%**
 White or Caucasian **20.47%**



Age

0-19 **16.16%**
 20-64 **73.80%**
 65+ **10.04%**



Gender

Female **55.68%**
 Male **44.32%**

FINANCIAL HEALTH

\$2.53 billion

total revenue

\$874.2 million

ad valorem tax

\$748.1 million

net patient service revenue

\$697.7 million

Medicaid supplemental programs

\$214.5 million

investment and other

\$713.5 million

charity care

PATIENT SERVICES

1.5 million

total outpatient visits

523,759

primary care clinic visits

244,782

specialty clinic visits

113,881

telehealth clinic visits

22,022

total surgery cases

247,174

total unique patients

655.2

average number of patients occupying beds in the hospital(s) each day

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LEADERSHIP

Board of Trustees



Andrea Caracostis, MD, MPH Chair	Cody M. Pyke, MD, JD, LLM, FCLM Vice Chair	Carol Paret, BS Secretary	Afsheen Davis, JD, MPH	Sima Ladjevardian, JD
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Paul J. Puente	Ingrid Robinson, MBA	Jim Robinson, MA, CFE	Libby Viera-Bland, AICP
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Harris County Commissioners Court



Lina Hidalgo County Judge	Rodney Ellis Commissioner, Precinct 1	Adrian Garcia Commissioner, Precinct 2	Tom S. Ramsey Commissioner, Precinct 3	Lesley Briones Commissioner, Precinct 4
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Executive Leadership



Esmail Porsa, MD
President and CEO

Steven Brass, MD
Executive Vice
President and Chief
Medical Executive

Jacqueline Brock, DNP
Executive Vice
President and Chief
Nursing Executive

Maria Cowles
Executive Vice
President and Chief
Strategy Officer



Patricia (Trish) Darnauer
Executive Vice
President and
Administrator LBJ
Hospital

Carolynn Jones, JD
Executive Vice
President and Chief
Compliance and Risk
Officer

Glorimar Medina, MD
Executive Vice
President and CEO,
Hospital Campuses

Victoria Nikitin
Executive Vice
President and Chief
Financial Officer



Omar C. Reid
Executive Vice
President and Chief
People Officer

Jennifer Small, AuD
Executive Vice
President and CEO,
Ambulatory Care
Services

Louis Smith Jr.
Senior Executive Vice
President and Chief
Operating Officer

Sara Thomas, JD
Chief Legal Officer

PARTNERSHIPS

Medical school partnerships

Harris Health is proud to partner with the faculty, staff and students of these highly respected medical schools. These partnerships make it possible to provide the latest technology and advanced medical treatments as we train the next generation of healthcare professionals.



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HARRIS HEALTH LOCATIONS

- 16 community health centers
- 7 homeless shelter clinics
- 5 large specialty clinics
- 3 same-day clinics
- 2 hospitals
- 1 urgent care clinic
- 1 ambulatory surgical center
- 1 dialysis center
- 1 free-standing dental center

Harris Health also operates several mobile health units.

harrishealth.org