

**SPECIAL CALLED MEETING OF
THE BOARD OF MANAGERS**

9:00 A.M.
Monday, October 22, 2012
BOARD ROOM
2525 Holly Hall Drive, Houston, Texas 77054

AGENDA

I.	Call to Order and Record of Attendance
II.	Items Related to Primary Care
A.	<p>Consideration of Approval of plans to Expand Primary Care Capacity through eight (8) Same Day Access “Spoke” Clinics in or around the following established “hub” clinics and zip codes:</p> <ul style="list-style-type: none"> ▪ Casa de Amigos Health Center - 77009 ▪ Strawberry and Baytown Health Centers – 77015, 77530, 77049 ▪ El Franco Lee Health Center – 77099, 77031, 77072, 77082 ▪ Gulfgate Health Center – 77012 ▪ Northwest Health Center – 77012 ▪ People’s Health Center – 77449, 77031 <p>These clinics would create “spoke” clinics that offer same day episodic primary and specialty care during extended hours to meet demand that saturated “hub” Harris Health Community Health Centers cannot meet.</p>
B.	<p>Consideration of Approval of plans to Enhance Access to Primary Care through two (2) Emergency Center Offload Clinics located near Ben Taub General Hospital and LBJ General Hospital. These clinics would expand existing primary care capacity by offering same day service at a strategically located Emergency Center offload clinic, specifically designed for the treatment of primary care treatable conditions.</p>
C.	<p>Consideration of Approval of plans to Establish a Patient Care Navigation Program for high risk mothers. The OB Navigation program would improve access to pre- and postnatal care through comprehensive, effective patient navigation through the Harris Health System and throughout a woman’s pregnancy.</p>
D.	<p>Consideration of Approval of plans to Establish an Ambulatory Care Automated In-House Central Fill Pharmacy to facilitate dispensing prescriptions with a 24 hour turn around and with mail order capability.</p>
E.	<p>Consideration of Approval of plans to Restructure Outpatient Laboratory Medicine. This will utilize an evidence based algorithm navigated by nurse case managers and physician pathologists to triage and verify patients that need to be referred for a specialty clinic visit.</p>

	F.	Consideration of Approval of the Interconception Care Program. This program will strategically place Nurse Practitioners at El Franco Lee Health Center, Aldine Health Center, and MLK Health Center and will provide primary care throughout the lifecycle of females with a previous birth to appropriately direct patients to specialty or other care in the Medical Home when needed.
	G.	Consideration of Approval of plans to Expand Access to Comprehensive Obesity Management. This would expand multidisciplinary outpatient adult obesity care services in medical homes that include intensive lifestyle intervention, dietary and behavioral support, and meal replacement therapy, if needed.
	H.	Consideration of Approval of plans to Expand Partnerships with Federally Qualified Health Centers (FQHCs) to further expand access to Primary and Specialty Care.
	I.	Consideration of Approval of plans to Expand Prescribing Health Eating using Health Center based Farmer's Markets. This would integrate the promotion of a healthy eating program into routine primary care by supporting a provider counseling about healthy choices through the use of "prescriptions for healthy eating".
III.	Items Related to Specialty Care	
	A.	Consideration of Approval of plans to Expand and further coordinate the Palliative Care Program. This would expand the nurse practitioner-led house call program that provides home palliative care to patients who have progressive, terminal illnesses and are home-bound and/or bed-bound without access to medical facilities for care due to lack of transportation.
	B.	Consideration of Approval of plans to Expand the Geriatric House Call Program. This would expand an integrated multidisciplinary house calls program for housebound patients living with multiple chronic illnesses who cannot easily visit physician's office for needed care.
	C.	Consideration of Approval of plans to Expand Point-of-Care Services Provided by Clinical Pharmacists. This would include polypharmacy management, anticoagulation management, and refill services to meet the current volume and allow patients to be seen within 7 days, post hospital discharge according to national guidelines.
	D.	Consideration of Approval of plans to Establish Wound Care Clinics (potentially four (4)) to deliver wound care administered by nursing staff (with physician oversight) to include complex, debridement and wound vac care and monitoring.
	E.	Consideration of Approval of plans to Implement the Rothman Index. The Rothman Index is a clinical scoring system to identify patient clinical status based on predefined indicators of health in an inpatient arena.
IV.	Items Related Behavioral Health	
	A.	Consideration of Approval of plans to Expand Pediatric Mental Health Services. This would increase access to these services in areas of high need in the community in or around the following zip codes and surrounding areas of Harris County: 77009, 77099, 77547, 77039, 77520, 77504, 77084, and 77070.
	B.	Consideration of Approval of plans to Increase Inpatient Capacity for Behavioral Health by renovating and relicensing the 2 nd floor of the NeuroPsychiatric Center South.

	C.	Consideration of Approval of plans to Expand Behavioral Health Outpatient Services by renovating the 3rd floor of the NPC, moving and consolidating outpatient services, and increasing outpatient appointment capacity to include specialty care.
	D.	Consideration of Approval of plans to Diversify Behavioral Health Outpatient Services. This would incorporate Mobile Outreach, Discharge Wrap Around services, Psych Home Health, Medication Management Clinic, and Intensive Clinical Case Management for SMI population, Case Management for Integrated Care.
	E.	Consideration of Approval of plans to Expand Ambulatory Mental Health Services to include transition of care and chronic disease management, to accommodate underserved population.
	F.	Consideration of Approval of plans to Expand Substances Services to include transition of care and chronic disease management, to accommodate underserved population.
	G.	Consideration of Approval of plans to Increase LBJ General Hospital Outpatient Psychiatric Capacity. Recruit additional psychiatrists to serve in outpatient capacity for patients who receive most of their primary services at LBJ. Additionally, licensed chemical dependency specialists (LCDC) and behavioral therapists would be recruited to be co-located in primary care, OB/Gyn, and other clinics that currently exist at LBJ.
	H.	Consideration of Approval of plans to Establish Teleconsult Services for Outpatient Physicians. These consults would provide telephonic access to a psychiatrist to assist other physicians in choosing both psychotropic agent and monitoring parameters and allow psychiatrists to view EPIC charting off-site so that both physicians are able to assist patient.
V.	Items Related to Pediatrics	
		Consideration of Approval of plans to Implement Pediatric Dental Services. This would improve access to dental care for children and adolescents by establishing pediatric and adolescent oral health services/clinics in areas of need.
VI.	Items Related to Workforce	
		Consideration of Approval of plans to Expand the Infectious Disease Fellow Program. This additional ID would sustain current levels of coverage at LBJ General Hospital and Thomas Street Health Center, allow for new activities to coordinate the care of HIV infected patients between LBJ and THSC, and to help manage outpatient IV antibiotics, and (c) to meet ACGME requirements.
VII.	Items Related to IT/Telemedicine	
	A.	Consideration of Approval of plans to Integrate E-Consults and E-Visits into Primary Care. This would utilize technology to develop a process for electronic consults with primary care physicians and specialists using defined questions to determine if a referral versus consultation should be utilized.
	B.	Consideration of Approval of plans to Develop a Disease Registry and Disease Management. This would utilize electronic software to identify populations at risk and improve provider and patient management of chronic disease.
	C.	Consideration of Approval of plans to Develop Predictive Modeling and Disease Management. This would utilize electronic software to model future predictive cost and utilization and improve provider and patient management of chronic disease.

	D.	Consideration of Approval of plans to Develop Remote Patient Monitoring. This would use technology to assist in management of chronic disease processes, such as remote computer/telephonic monitoring staffed by nursing with physician oversight to allow for management without an appointment.
	E.	Consideration of Approval of plans to Implement a Business Intelligence System. This would implement system wide analytics to measure quality, clinical outcomes, clinical program, and key performance indicators.
VIII.	Items Related to Accountable Care Organizations	
		Consideration of Approval of plans to Expand the Accountable Care Initiative that has been piloted in Harris Health Centers as an innovative and comprehensive care coordination model for patients in the region who meet the eligibility criteria detailed in the Harris County Hospital District Financial Assistance Program's definition of Indigent.
IX.	Adjournment	