## **Pharmacy Payment Changes**

Effective May 1, 2015, patients classified as Plan 3, Plan 4 or without current eligibility must pay the required amount to pick up prescribed medications.

Plan	Required amount
Plan 3	<ul> <li>\$20 for each 30-day supply for medicines costing \$200 or less per month</li> </ul>
	<ul> <li>10% of the total price for medicines costing more than \$200 a month</li> </ul>
	• \$10 for medicines on the 90-day list
Plan 4	Full Price of Prescription
No Harris Health Financial Assistance	Full Price of Prescription

## Harris Health Financial Assistance

You may be able to get Harris Health financial assistance or Medicaid benefits. For more information on how to apply, please visit our Web site at: www.harrishealth.org > Patients > Access to Care > Patient Eligibility > How do I apply? You can mail in your completed application and papers, or call 713-566-6509 to make an eligibility appointment, if:

- · you have not been screened,
- · your eligibility has expired, or
- your income has changed.

**Insurance**: If you have insurance for your prescriptions, you are required to pay the full copay as determined by the insurance plan. If Harris Health does not accept your insurance, you should choose to fill your prescription at a retail pharmacy.

Thank you for choosing Harris Health System for your healthcare.

**NOTE**: If you have *current* Harris Health financial assistance (Plan 0, Plan 1, Plan 2 or Expanded Primary Health Care), this does not apply to your care.

## **Patient Financial Assistance and Eligibility**

Harris Health System's mission is to improve our community's health by delivering high-quality healthcare to Harris County residents. While medical care is not free at our facilities, there is financial assistance for those who qualify. Based on your household income, you may qualify for partial financial assistance, on a sliding scale.

To apply, simply mail your completed application to:

Harris Health Financial Assistance Program P.O. Box 300488 Houston, TX 77230

Or, drop off your application along with verification proofs at the nearest eligibility center. For more infromation, call 713-566-6509.

Eligibility Centers	Hours (M-F)
Acres Home 818 Ringold St. Houston, Texas 77088	7 a.m. – 4 p.m.
Lois J. Moore	7:30 a.m. – 4:30 p.m.
8901-B Boone Rd.	Fourth Wednesday of every month,
Houston, Texas 77099	open 7:30 a.m. – 2:30 p.m.
East Mount Houston	8 a.m. – 4:30 p.m.
11737B Eastex Freeway	Fourth Friday of every month,
Houston, Texas 77039	open 8 a.m. – 3:30 p.m.
Southeast	8 a.m. – 4:30 p.m.
3550-A Swingle Rd.	Third Friday of every month,
Houston, Texas 77047	open 8 a.m. – 2:30 p.m.
Strawberry	7:30 a.m. – 4:30 p.m.
925 Shaw Road	Third Thursday of every month,
Pasadena, Texas 77506	open 7:30 a.m. – 3 p.m.

## **APPEALS PROCESS**

If you disagree with the eligibility determination stated on the Harris Health System Notice you received, please complete an appeals form and mail within 65 calendar days from the date of your notice to:

Eligibility Appeals Committee Harris Health System P.O. Box 300488 Houston, TX 77230

