

## **BOARD OF TRUSTEES**

## **Governance Committee**

Tuesday, August 8, 2023 11:00 A.M.

BOARD ROOM

4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: http://harrishealthtx.swagit.com/live

Notice: Some Board Members may participate by videoconference.

**Mission** 

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

## AGENDA

Ι.	Call to Order and Record of Attendance	Dr. Andrea Caracostis	2 min
II.	Approval of the Minutes of Previous Meeting	Dr. Andrea Caracostis	2 min
	• Governance Committee – July 11, 2023		
III.	Updates and Possible Action Related to Location of the Presiding Officer Under the Texas Open Meetings Act – <i>Ms. Sara Thomas</i> and Mr. Jay Aiyer, First Assistant Harris County Attorney		20 min
IV.	Update Regarding Revised Onboarding Process – <i>Ms. Maria Cowles</i>		5 min
V.	Discussion Regarding Continuing Education Calendar and Governance Committee Priorities – <i>Ms. Olga Rodriguez</i>		20 min
VI.	Adjournment	Dr. Andrea Caracostis	1 min



#### HARRIS HEALTH SYSTEM MINUTES OF THE BOARD OF TRUSTEES GOVERNANCE COMMITTEE MEETING Tuesday, July 11, 2023

#### 11:00 AM

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
Ι.	Call to Order and Record of Attendance	Dr. Andrea Caracostis, Presiding Officer, called the meeting to order at 11:04 a.m. It was noted there was a quorum present and the attendance was recorded. Dr. Caracostis announced that while some Board members are in the room, others will participate by videoconference as permissible by state law and the Harris Health Videoconferencing Policy. Only participants scheduled to speak have been provided dial in information for the meeting. All others who wish to view the meeting may access the meeting online through the Harris Health website: <u>http://harrishealthtx.swagit.com/live</u> .	
11.	Approval of the Minutes of the Previous Meeting Governance Committee – May 9, 2023		Moved by Ms. Alicia Reyes, seconded by Ms. Marcia Johnson, and unanimously approved the minutes of the previous meeting. Motion carried.
111.	Update Regarding Board Member Orientation Process	<ul> <li>Ms. Maria Cowles, Chief of Staff, delivered an update regarding Board member orientation process. She noted completion of the following restructuring recommendations: <ul> <li>Update the Diligent Resource Center</li> <li>Develop comprehensive "About Harris Health" pre-read document</li> <li>Change individual 1:1 meetings to one group meeting with comprehensive orientation PowerPoint delivered by key leaders; small group meetings with committee chairs; with an option of completing in one day or splitting into two days based on Trustee preference</li> <li>Ensure site visits to key areas: hospitals, clinics, homeless program; at least one hospital tour is built into the orientation day and other site visit opportunities are incorporated with the First Fridays tours the Board Office coordinates</li> <li>Additional changes based on feedback from Mr. Robinson: addition of several topics to the pre-read and orientation presentation</li> </ul> </li> </ul>	As Presented.

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
		Ms. Marcia Johnson inquired regarding what were the additional topics recommended. Ms. Cowles stated that the topics are related to Harris Health's financial eligibility process and its criteria as well as Harris Health's efforts to ensure that patients are seen at the most appropriate location as opposed to being seen at the emergency centers. A copy of the presentation will be available in the permanent record.	
IV.	Presentation and Possible Recommendation to the Board Regarding Nomination Process	Ms. Elizabeth Winn, Assistant County Attorney, Harris County Attorney's Office, delivered a presentation to the Board Regarding the Nomination Process. She provided recommendations to formalize the Board's nomination process. She noted three (3) options for nominating officers, which includes: 1) By Chair, 2) By Committee and 3) Any Board member can make a motion for nominations. Ms. Winn recommended the use of the committee process by either 1) creating new nominations/executive standing committee or 2) adding a nominations process as a duty of an existing committee via charter amendment. Ms. Winn shared additional context and guidelines on nomination and election process. Discussion ensued regarding the function of the Governance Committee as it relates to conflicts of interests. Ms. Sara Thomas, Chief Legal Officer/Division Director, Harris County Attorney's Office, stated that the recommendation would be for the Committee, whether Governance or Nominations, to conduct the solicitation of interest and to guide the Board through a formalized and appropriate nomination process through the open meetings act. Committee discussion ensued regarding the role and responsibilities of the Governance Committee discussion in public or executive session as permitted. A copy of the presentation is available in the permanent record.	As Presented.
V.	Discussion Regarding Best Practices for Making Parliamentary Motions to Request Documentation, Reports or Other Post-Meeting Actions	Ms. Elizabeth Winn led the discussion regarding Best Practices for Making Parliamentary Motions to Request Documentation, Reports or Other Post- Meeting Actions. She provided a brief overview of the benefits of parliamentarian procedures, the content of request, sample motions as well as guidance on motion language. A copy of the presentation is available in the permanent record.	As Presented.

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
VI.	Adjournment	Moved by Ms. Alicia Reyes, seconded by Ms. Marcia Johnson, and unanimously approved to adjourn the meeting. There being no further business, the meeting adjourned at 11:50 a.m.	

I certify that the foregoing are the Minutes of the Meeting of the Governance Committee of the Board of Trustees of the Harris Health System held on July 11, 2023.

Respectfully submitted,

Andrea Caracostis, M.D., Presiding Officer

Recorded by Cherry Pierson



#### Tuesday, July 11, 2023

#### Harris Health System Board of Trustees Board Meeting – Governance Committee Attendance

Note: For Zoom meeting attendance, if you joined as a group and would like to be counted as present, please submit an email to: <u>BoardofTrustees@harrishealth.org</u> before close of business the day of the meeting.

GOVERNANCE COMMITTEE MEMBERS PRESENT		NCE COMMITTEE SERS ABSENT	ADDITIONAL BOARD MEMBERS PRESENT
Dr. Andrea Caracostis (Chair)			Dr. Cody M. Pyke
Dr. Ewan D. Johnson (Ex-Officio)			Ms. Jennifer Tijerina
Ms. Alicia Reyes			
Ms. Marcia Johnson			
HARRIS HEAL	TH EXECUTIVE LEADERS	HIP, STAFF & SPECIAL INVITED	GUESTS
Bryan McLeod		Jerry Summers	
Carolynn Jones		John Matcek	
Cherry Pierson		Kari McMichael	
Daniel Smith		Katie Rutherford (Harris County Attorney's Office)	
Derek Curtis		R. King Hillier	
Derek Holmes		Lori Timmons	
Dr. Jackie Brock Louis Smith			
Dr. Jobi Martinez		Maria Cowles	
Dr. Matasha Russell		Matthew Schlueter	
Dr. Sandeep Markan		Olga Rodriguez	
Dr. Tien Ko		Omar Reid	
Ebon Swofford (Harris County Attorney's Office)		Patricia Darnauer	
Dr. Esmaeil Porsa (Harris Health President & CEO)		Randy Manarang	
Elizabeth Winn (Harris County Attorney's Office)		L. Sara Thomas (Harris County Attorney's Office)	
Holly Gummert (Harris County Attorney's Office)	Holly Gummert (Harris County Attorney's Office)		
Esperanza Hope Galvan		Toni Cotton	
Jeff Baffour		Victoria Nikitin	
Jennifer Zarate			

**BOARD OF TRUSTEES** 

**Governance Committee** 



Tuesday, August 8, 2023

Updates and Possible Action Related to Location of the Presiding Officer Under the Texas Open Meetings Act



August 3, 2023

To: Harris Health Board of Trustees

Re: Location of Presiding Office (Chair) during a Harris Health Board or Board Committee Meeting

#### **Question Presented**

Does the presiding officer of a governmental body (Chair) have to be present at the physical location of an open meeting?

#### **Short Answer**

Yes

Members of the Harris Health Board of Trustees may participate in board and committee meetings via videoconference in compliance with TOMA. Harris Health has established an internal policy, consistent with TOMA, Policy 2.02 "Participation in Board Meetings and Board Committee Meetings via Videoconference Call" (the "Videoconferencing Policy") to provide guidance on the manner in which a board member can participate via videoconference. The Videoconferencing Policy, and TOMA as outlined below, require that the public notice include the physical location of the meeting at which a quorum and the presiding officer of the meeting will be physically present.

Subchapter F of TOMA governs meetings using telephone, videoconference or internet. *See* Tex. Gov't Code §§ 551.121-.131. Subchapter F explicitly requires that the presiding officer of a governmental body be present at the physical location of a meeting if the entity is a state governmental body or a governmental body that extends into three or more counties. *See* Tex. Gov't Code § 551.127(c). Harris Health is not an entity that extends into three or more counties, but TOMA impliedly requires the presiding officer to be present at the physical location of a meeting through the section regarding notice that applies to all governmental entities including a hospital district such as Harris Health. That section states that the location where the member of the governmental body presiding over the meeting is physically present shall be open to the public during the open portions of the meeting. Tex. Gov't Code § 551.127(e). Unless Harris Health notices a meeting at the presiding officer's location (i.e., house, office) and opens it to the public, TOMA requires that the presiding officer be at the physical location of the meeting.

We recommend revisions to Harris Health's Videoconferencing Policy to further clarify that the presiding officer be present at the physical location of the meeting.

<sup>4800</sup> Fournace Place, 6th Floor East• Bellaire, TX 77401• Phone 346-426-0325 • Fax 713-440-1389

## **BOARD OF TRUSTEES**

**Governance Committee** 



#### Tuesday, August 8, 2023

#### Discussion Regarding Continuing Education Calendar and Governance Committee Priorities



# Continuing Education Calendar and Governance Committee Priorities

Olga Rodriguez, MPA, MBA

Vice President Community Engagement & Corporate Communications

HARRISHEALTH SYSTEM

# **Priority Tasks**

TASK	COMPLETED
Healthcare Governance Core Curriculum	February 2023
Continuing Education: Diligent Training	February 2023
Onboarding Process	March 2023 / July 2023
Parliamentary Procedure Training	April 2023 / July 2023
2022 Board Self-Assessment Results / 2023 Goals	April 2023 / May 2023
Nomination Function Performed by Governance Committee for September 2023 Officer Election	July 2023
ТАЅК	SCHEDULED COMPLETION DATE
Standard Operating Procedures	September 2023

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# **Open-Ended Comments: Suggestions for Education Topics**

#### Summary:

Respondents were asked to provide suggestions for ongoing board education topics.

Of the eight (8) respondents who participated in the survey, five (5) board members provided feedback.

The list provided is an external perception of recommendations, not verbatim, of the respondents' feedback. Governance Education/Curriculum

Board Retreat

Healthcare Finance

Safety Net Designation

**Bond Referendums** 

Medicaid Expansion

Inclusion

## What is the single most important improvement the board could make to be more effective in the upcoming year?

Of the eight (8) respondents who participated in the survey, all eight (8) board members provided feedback.

The list provided is an external perception of recommendations, not verbatim, of the respondents' feedback.

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**Open-Ended Response Themes:** 

- Communication with Committees
- Committee Structure
- Strategic Planning Focus
- Continued Governance Growth
- Transparency
- Board Engagement



Action Item	Strategy	<b>Resources Available</b>
Elevate Strategic Discussion During Board Meetings	<ul> <li>Embed discussion topics within meeting agendas allowing for ample discussion/review, identifying and adopting metrics for strategic goals</li> <li>Leverage Intentional Governance resources to bolster an understanding of strategic planning responsibilities and processes</li> <li>Utilize executive summaries to streamline meeting materials</li> <li>Contemplate limiting presentation materials within meetings (e.g., limit to 5 slides)</li> <li>Seek board member input on Strategic Topics of interest</li> </ul>	<ul> <li>Intentional Governance: Strategic Planning</li> <li>Sample Board Meeting Agenda w/Framing Questions</li> <li>Governance Notes: Practical Tips for Better Hybrid Board Meetings</li> <li>Elements of Governance: Effective Board Meetings</li> </ul>
Provide Best Practice Governance Education	<ul> <li>Examine the role of board members in governance as a partnership with executive leadership</li> <li>Specifically focus on needs of the board's role as an effective conduit for change in Harris Health System</li> <li>Engage with The Governance Institute to implement an educational plan that encompasses governance best practices</li> </ul>	<ul> <li>Intentional Governance: Advancing Boards Beyond the Conventional (10 Year Anniversary Edition)</li> <li>Governance Across the Continuum: Leadership Accountability for Creating Health Communities</li> </ul>
Adopt Competency-Based Governance Strategies	<ul> <li>Assess current board competencies and diversity needs to pre-plan recruitment parameters</li> <li>Utilize a skills and term limit matrix to plan for future board leadership needs and potential candidate identification</li> <li>Identify, based upon board member feedback and competency assessment, the educational needs of the board</li> <li>Create an educational board plan that aligns with the annual workplan</li> </ul>	<ul> <li>Building a More Diverse Board</li> <li>Succession Planning</li> <li>Competency-based governance</li> <li>Educational Resources</li> </ul>
Use the Board Self-Assessment Results to Establish Board Performance Goals	<ul> <li>Share assessment results with full board</li> <li>Include full board in generative discussion of improvement areas</li> <li>Identify areas for board and committee performance improvement goals that align with the organization's strategic plan</li> <li>Full board reviews and finalizes development plan by outlining objectives to meet plan goals</li> <li>Board monitors plan to ensure goals are being met and presents progress to full board</li> </ul>	<ul> <li>Intentional Governance Guide: Board Evaluation &amp; Performance</li> <li>Elements of Governance: Board Education, Goal Setting, and Work Plans</li> </ul>

# **Continuing Education Opportunities**

Event	Date	Host	Location
September 2023 Leadership Conference	September 10 – 23, 2023	The Governance Institute	Colorado Springs, Colorado and virtual attendance option
2023 Governance Support Forum	October 3–4, 2023	The Governance Institute	Nashville, Tennessee and virtual attendance option
October 2023 Leadership Conference	October 4–6, 2023	The Governance Institute	Nashville, Tennessee and virtual attendance option
January 2024 Leadership Conference	January 7–10, 2024	The Governance Institute	Naples, Florida and virtual attendance option

HARRISHEALTH SYSTEM

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## **BOARD OF TRUSTEES**

## **Quality Committee**

Tuesday, August 8, 2023 12:00 P.M. (or immediately following the Governance Committee)

BOARD ROOM

4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: <u>http://harrishealthtx.swagit.com/live</u>.

Notice: Some Board Members may participate by videoconference.

#### **Mission**

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

## AGENDA

Call to Order and Record of Attendance	Dr. Andrea Caracostis	1 min
<ul> <li>Approval of the Minutes of Previous Meeting</li> <li>Quality Committee Meeting – July 11, 2023</li> </ul>	Dr. Andrea Caracostis	2 min
Harris Health Safety Message: Just Culture – Dr. Steven Brass		5 min
Presentation Regarding Maternal Health Service Line – Ms. Amineh Kostov		5 min
Presentation Regarding Contracted Services Update – Ms. Monica Carbajal		5 min
Executive Session	Dr. Andrea Caracostis	70 min
<ul> <li>A. Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health &amp; Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report – Dr. Otis R. Egins</li> </ul>		(20 min)
<ul> <li>B. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health &amp; Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services</li> <li>– Dr. Steven Brass and Dr. Yashwant Chathampally</li> </ul>		(43 min)
	<ul> <li>Approval of the Minutes of Previous Meeting <ul> <li>Quality Committee Meeting – July 11, 2023</li> </ul> </li> <li>Harris Health Safety Message: Just Culture – Dr. Steven Brass</li> <li>Presentation Regarding Maternal Health Service Line <ul> <li>Ms. Amineh Kostov</li> </ul> </li> <li>Presentation Regarding Contracted Services Update <ul> <li>Ms. Monica Carbajal</li> </ul> </li> <li>Executive Session</li> </ul> <li>A. Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health &amp; Safety Code Ann. \$161.032, Tex. Occ. Code Ann. \$160.007, and Tex. Occ. Code Ann. \$151.002 to Receive Peer Review and/or Medical Committee Report – Dr. Otis R. Egins</li> <li>B. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health &amp; Safety Code Ann. \$161.032, Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$160.007, and Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$160.007, and Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$160.007, and Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$161.032, Tex. Occ. Code Ann. \$160.007, and Tex. Occ. Code Ann. \$151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services</li>	Approval of the Minutes of Previous MeetingDr. Andrea Caracostis• Quality Committee Meeting – July 11, 2023Dr. Andrea CaracostisHarris Health Safety Message: Just Culture – Dr. Steven BrassPresentation Regarding Maternal Health Service Line – Ms. Amineh KostovPresentation Regarding Contracted Services Update – Ms. Monica CarbajalDr. Andrea CaracostisExecutive SessionDr. Andrea CaracostisA. Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. \$161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. \$151.002 to Receive Peer Review and/or Medical Committee Report – Dr. Otis R. EginsDr. Andrea CaracostisB. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services



C.	Annual Reports Regarding Neonatal and Maternal Health Programs for Ben Taub and LBH Hospitals, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, and Possible Action Regarding this Matter Upon Return to Open Session – <b>Dr. Steven Brass</b>		(5 min)
D.	Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Texas Health & Safety Code §161.032, and Possible Action Regarding this Matter Upon Return to Open Session – <i>Ms. Carolynn Jones</i>		(2 min)
Re	convene	Dr. Andrea Caracostis	1 miı

VIII. Adjournment

Dr. Andrea Caracostis 1 min



#### HARRIS HEALTH SYSTEM MINUTES OF THE BOARD OF TRUSTEES QUALITY COMMITTEE MEETING Tuesday, July 11, 2023 12:00 PM

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
I.	Call to Order and Record of Attendance	Dr. Andrea Caracostis, Presiding Officer, called the meeting to order at 12:02 p.m. It was noted that a quorum was present and the attendance was recorded. Dr. Caracostis announced that while some Board members are in the room, others will participate by videoconference as permissible by state law and the Harris Health Videoconferencing Policy. Only participants scheduled to speak have been provided dial in information for the meeting. All others who wish to view the meeting may access the meeting online through the Harris Health website: <u>http://harrishealthtx.swagit.com/live.</u>	
11.	Approval of the Minutes of Previous Meeting Quality Committee Meeting – May 9, 2023		Moved by Ms. Alicia Reyes, seconded by Dr. Andrea Caracostis, and unanimously approved the minutes of the previous meeting.
111.	Video Regarding 2023 Zero Harm Awards	Dr. Steven Brass, Executive Vice President & Chief Medical Executive, delivered a video series regarding 2023 Zero Harm Awards. A copy of the video series is available in the permanent record.	As Presented.
IV.	Video Regarding Closed Loop Communication: Three Way Repeat Back	Dr. Jackie Brock, Executive Vice President & Chief Nursing Executive, delivered a video series regarding Closed Loop Communication: Three Way Repeat Back. A copy of the video is available in the permanent record.	As Presented.
V.	Consideration of Acceptance of the Ambulatory Surgical Center (ASC) at LBJ Status Report	Mr. Matthew Reeder, Administrator, ASC, presented the Ambulatory Surgical Center (ASC) at LBJ Status Report. A copy of the report is available in the permanent record.	Moved by Ms. Alicia Reyes, seconded by Dr. Andrea Caracostis, and unanimously accepted that the Committee recommend that the Board approve items V. and VI.

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
VI.	Consideration of Acceptance of the Riverside Dialysis Center Status Report	Mr. Matthew Reeder, Administrator, ASC, presented the Riverside Dialysis Center Status Report. A copy of the report is available in the permanent record.	Moved by Ms. Alicia Reyes, seconded by Dr. Andrea Caracostis, and unanimously accepted that the Committee recommend that the Board approve items V. and VI.
VII.	Executive Session	At 12:16 p.m., Dr. Andrea Caracostis stated that the Quality Committee of the Board of Trustees would go into Executive Session for items "A and B" as permitted by law under Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002.	
		A. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services.	No Action Taken.
		<b>B.</b> Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Texas Health & Safety Code §161.032, and Possible Action Regarding this Matter Upon Return to Open Session.	No Action Taken.
VIII.	Reconvene	At 12:47 p.m., Dr. Andrea Caracostis reconvened the meeting in open session; she noted that a quorum was present and that no action was taken in Executive Session.	
IX.	Adjournment	Moved by Ms. Alicia Reyes, seconded by Dr. Andrea Caracostis, and unanimously approved to adjourn the meeting. There being no further business, the meeting adjourned at 12:48 p.m.	

Quality Committee Minutes July 11, 2023 Page 3 of 3

I certify that the foregoing are the Minutes of the Meeting of the Quality Committee of the Board of Trustees of the Harris Health System held on July 11, 2023.

Respectfully submitted,

Andrea Caracostis, M.D., Presiding Officer

Recorded by Cherry Pierson



#### Tuesday, July 11, 2023

#### Harris Health System Board of Trustees Board Meeting – Quality Committee Attendance

Note: For Zoom meeting attendance, if you joined as a group and would like to be counted as present, please submit an email to:

BoardofTrustees@harrishealth.org before close of business the day of the meeting.

QUALITY COMMITTEE BOARD MEMBERS PRESENT	QUALITY COMMITTEE BOARD MEMBERS ABSENT		OTHER BOARD MEMBERS PRESENT	
Dr. Andrea Caracostis (Chair)			Ms. Jennifer Tijerina	
Dr. Ewan D. Johnson (Ex-Officio)			Dr. Cody M. Pyke	
Ms. Alicia Reyes				
HARRIS HEALTH EXECUTIVE LEADERSHIP, STAFF & SPECIAL INVITED GUESTS				
Bryan McLeod		Jennifer Zarate		
Carolynn Jones		Jerry Summers		
Cherry Pierson		Joseph Kunisch		
Daniel Smith		John Matcek		
Derek Curtis		Katie Rutherford (Harris County Attorney's Office)		
Derek Holmes		R. King Hillier		
Dr. Glorimar Medina		Louis Smith		
Dr. Jackie Brock		Maria Cowles		
Dr. Matasha Russell		Martha Mimms		
Dr. Michael Nnadi		Matthew Reeder		
Dr. Otis R. Egins		Matthew Schlueter		
Dr. Sandeep Markan		Olga Rodriguez		
Dr. Steven Brass		Omar Reid		
Dr. Tien Ko		Patricia Darnauer		
Dr. Yashwant Chathampally		Randy Manarang		
Ebon Swofford (Harris County Attorney's Office)		L. Sara Thomas (Harris County Attorney's Office)		
Dr. Esmaeil Porsa (Harris Health President & CEO)		Shawn DeCosta		
Elizabeth Winn (Harris County Attorney's Office)		Tiffani Dusang		
Holly Gummert (Harris County Attorney's Office)		Toni Cotton		
Esperanza Hope Galvan		Victoria Nikitin		
Jeff Baffour				

## BOARD OF TRUSTEES Quality Committee



Tuesday, August 8, 2023

Harris Health Safety Message

• HRO Safety Message (Video): Harris Health Minute for Medicine – Just Culture



## **HRO Safety Message**

Steven Brass, MD, MPH, MBA EVP, Chief Medical Executive

Board of Trustees Quality Committee August 8, 2023

# SAFETY MESSAGEHARRIS<br/>HEALTH<br/>SYSTEMJARRIS<br/>JARRIS<br/>SYSTEMSAFETY MESSAGESafety 1st. Always.

# Having a High-reliability Organization's Mindset

High-reliability Organizations (HROs) are those that successfully complete their missions despite massive complexity and high risk. Examples include the Federal Aviation Administration's Air Traffic Control system, aircraft carriers, and nuclear power plants. In each case, even a minor error could have catastrophic consequences. Yet, adverse outcomes in these organizations are rare. The key components of High Reliability Organizations (HROs), including leadership, a safety-focused culture, and a dedication to continuous learning and improvement.

# **HRO Mindset:**

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- Minute For Medicine Video: Just Culture
- <u>https://youtu.be/kjbPY\_mHoHk</u>

HARRISHEALTH SYSTEM

## BOARD OF TRUSTEES

Quality Committee



Tuesday, August 8, 2023

**Presentation Regarding Maternal Health Service Line** 

## Maternal Health Service Line

Amineh Kostov, FACHE, CMAC, CHFP Vice President, System Service Lines System Service Lines

Board of Trustees Quality Committee August 8, 2023

1502

# Accomplishments



# **Ben Taub Hospital**

# **Current Initiatives**

- Texas Healthy Mothers and Babies Collaborative for Post-Partum Hypertension in the Emergency Department
- Both BT and LBJ participate in Texas AIM
  - Post Partum Hemorrhage
  - Severe Hypertension
- Baby Friendly Designations
- Finalizing Maternal Health Service Line goals for new academic year

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# Maternal Health Service Line Measures

- Meeting Timely Inpatient Treatment of Severe Hypertension in Pregnancy and MEWS Compliance targets
- Working with infection prevention on measure specifications and target for SSI-Cesarean Delivery per 100 procedures
- Revised Drug Abuse Screening Test reporting in June. Now working to develop action plans for underperforming locations across the system.
- New reporting on Syphilis Testing, HIV Testing, Post Partum Visit Scheduling, Prenatal Depression Screening, and Post Partum Depression Screening. Targets under development.

## BOARD OF TRUSTEES

Quality Committee



Tuesday, August 8, 2023

Presentation Regarding Contracted Services Update



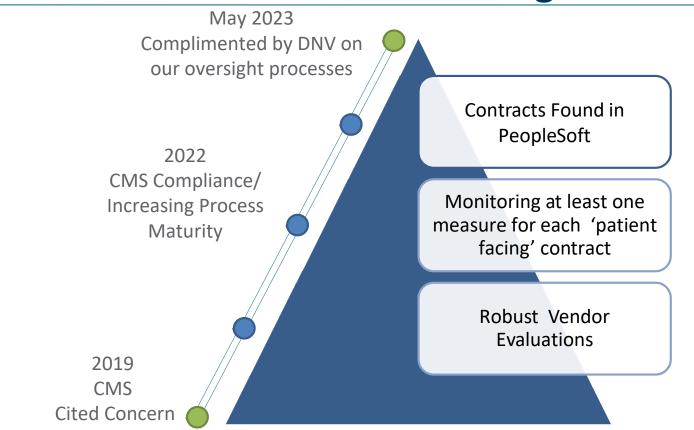
## Contracted Services Update

Monica Carbajal VP, Contract Administration

> Board of Trustees Quality Committee August 8, 2023

# **QAPI Contracted Services Oversight**





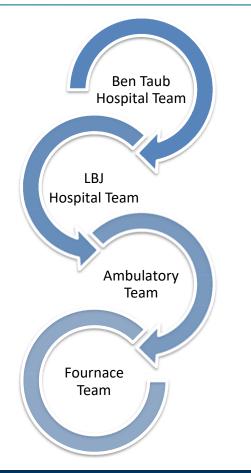
harrishealth.org

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# **Multidisciplinary Committee**



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<u>Area/Role</u>	<u>Member Name</u>
Executive Sponsor	Mike Hill
Committee Chair	Monica Carbajal
Medical Director(s)	Dr. Sandeep Markan, Dr. Tien Ko, Dr. Matasha Russell, <i>Dr. Scott Perry (New!)</i>
Quality, Risk & Patient Safety	Yashwant Chathampally, Joseph Kunisch
Nursing	Pamela Russell
Operations	Louis Smith, Amy Smith, Binta Baudy, Aown Syed, Jamie Hons
Support Services	Chris Okezie
Pharmacy, Lab	Michael Nnadi
Corporate Compliance	Vivian Ho-Nguyen
Harris County Purchasing	Jack Adger
Harris County Attorney's Office	Holly Gummert
Service Lines	Amineh Kostov (New!)
Ambulatory Surgery Center	Matt Reeder (New!)

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- Vendor evaluation requested six (6) months prior to contract renewals;
- Contract owners urged to identify any patient quality concerns and also any operational challenges encountered;
- Contract owners urged to include physician feedback in vendor evaluations;
- Negative evaluations reviewed with contract owner and addressed with vendor, as applicable. We work to resolve issues with vendors or replace with an alternate vendor if resolution cannot be achieved.

harrishealth.org

## **Keys to Success**





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## BOARD OF TRUSTEES Quality Committee



Tuesday, August 8, 2023

**Executive Session** 

Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report

Quality Committee



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# BOARD OF TRUSTEES



## **Quality Committee**

#### Tuesday, August 8, 2023

**Executive Session** 

Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Report in Connection with the Evaluation of the Quality of Medical and Healthcare Services Quality Committee



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## BOARD OF TRUSTEES Quality Committee



Tuesday, August 8, 2023

**Executive Session** 

Annual Reports Regarding Neonatal and Maternal Health Programs for Ben Taub and LBH Hospitals, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002, and Possible Action Regarding this Matter Upon Return to Open Session

Quality Committee



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