

Quality Committee

Tuesday, February 13, 2024 12:00 P.M.

BOARD ROOM 4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: http://harrishealthtx.swagit.com/live.

Notice: Some Board Members may participate by videoconference.

Mission

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

AGENDA

Call to Order and Record of Attendance Dr. Andrea Caracostis 1 min II. **Approval of the Minutes of Previous Meeting** Dr. Andrea Caracostis 2 min Quality Committee Meeting – January 9, 2024 III. Harris Health Safety Message: Minute for Medicine – Systems Approach 5 min - Dr. Steven Brass Consideration of Recommendation for Approval of the 2024 Quality 5 min Committee Reporting Schedule to the Harris Health System Board of <u>Trustees – Dr. Steven Brass</u> V. **Executive Session** Dr. Andrea Caracostis 75 min (15 min) A. Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report - Dr. Otis R. Egins (55 min) **B.** Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007 and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the

Quality of Medical and Healthcare Services, Including Report

Regarding Harris Health System Quality Review Councils

– Dr. Steven Brass and Dr. Yashwant Chathampally



(5 min)

C. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Tex. Health & Safety Code Ann. §161.032, and Possible Action Regarding this Matter Upon Return to Open Session – Ms. Carolynn Jones

VI. Reconvene Dr. Andrea Caracostis 1 min

VII. Adjournment Dr. Andrea Caracostis 1 min



HARRIS HEALTH SYSTEM MINUTES OF THE BOARD OF TRUSTEES QUALITY COMMITTEE MEETING Tuesday, January 9, 2024 12:00 PM

| | AGENDA ITEM | DISCUSSION | ACTION/RECOMMENDATIONS |
|------|---|--|---|
| I. | Call to Order and Record of Attendance | Dr. Andrea Caracostis, Chair, called the meeting to order at 12:01 p.m. It was noted that a quorum was present and the attendance was recorded. Dr. Caracostis announced that while some Board members are in the room, others will participate by videoconference as permissible by state law and the Harris Health Videoconferencing Policy. Only participants scheduled to speak have been provided dial in information for the meeting. All others who wish to view the meeting may access the meeting online through the Harris Health website: http://harrishealthtx.swagit.com/live . | |
| II. | Approval of the Minutes of Previous Meeting Quality Committee Meeting – November 7, 2023 | | Moved by Dr. Cody M. Pyke, seconded by Ms. Afsheen Davis, and unanimously approved the minutes of the November 7, 2023 meeting. |
| III. | Harris Health Safety Message: Minute for Medicine – Health Disparities | Dr. Steven Brass, Executive Vice President & Chief Medical Executive, presented a Minute for Medicine video series related to Health Disparities. A copy of the video series is available in the permanent record. | As Presented. |
| IV. | Presentation Regarding Harris Health System Population Health | Ms. Denise LaRue, Administrative Director, Clinical Integration & Transformation, delivered a presentation regarding Harris Health's Population Health. Ms. LaRue provided an update on systemizing screening and referrals for health—related social needs (HRSN). She touched on Harris Health's Health Equity Strategic Playbook, current HRSN screening rates, referral goals and the progression of Population Health initiatives to date. A copy of the presentation is available in the permanent record. | As Presented. |
| V. | Executive Session | At 12:23 p.m., Dr. Caracostis stated that the Quality Committee of the Board of Trustees would go into Executive Session for items 'A and B' as permitted by law under Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002. | |

| | AGENDA ITEM | DISCUSSION | ACTION/RECOMMENDATIONS |
|------|---|---|--|
| | A. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007 and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the Quality of Medical and Healthcare Services, Including Report Regarding Harris Health System Quality Review Councils | | No Action Taken. |
| VI. | B. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Tex. Health & Safety Code Ann. §161.032, and Possible Action Regarding this Matter Upon Return to Open Session | At 1:29 p.m., Dr. Andrea Caracostis reconvened the meeting in open session; she noted that a quorum was present and that no action was taken in Executive | No Action Taken. |
| VII. | Adjournment | Session. There being no further business, the meeting adjourned at 1:30 p.m. | Moved by Dr. Cody M. Pyke, and seconded by Ms. Afsheen Davis, and unanimously approved to adjourn the meeting. |

Quality Committee Minutes
January 09, 2024
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I certify that the foregoing are the Minutes of the Meeting of the Quality Committee of the Board of Trustees of the Harris Health System held on January 9, 2024.

Respectfully submitted,

Andrea Caracostis, M.D., MPH, Chair

Recorded by Cherry A. Pierson, MBA



Tuesday, January 9, 2024

Harris Health System Board of Trustees Board Meeting – Quality Committee Attendance

Note: For Zoom meeting attendance, if you joined as a group and would like to be counted as present, please submit an email to:

BoardofTrustees@harrishealth.org before close of business the day of the meeting.

| QUALITY COMMITTEE MEMBERS PRESENT | QUALITY COMMITTEE MEMBERS ABSENT | OTHER BOARD MEMBERS PRESENT |
|---|----------------------------------|-----------------------------|
| Dr. Andrea Caracostis (Committee Chair) | | |
| Afsheen Davis | | |
| Dr. Cody M. Pyke | | |
| Ms. Sima Ladjevardian | | |

| HARRIS HEALTH EXECUTIVE LEADERSHIP, STAFF & SPECIAL INVITED GUESTS | | | | | |
|--|---|--|--|--|--|
| Antoinette "Toni" Cotton | Dr. Matasha Russell | | | | |
| Carolynn Jones | Matthew Schlueter | | | | |
| Cherry Pierson | Michael Hill | | | | |
| Daniel Smith | Dr. Michael Nnadi | | | | |
| Derek Curtis | Monica Carbajal | | | | |
| Denise LaRue | Nicholas J Bell | | | | |
| Ebon Swofford (Harris County Attorney's Office) | Olga Rodriguez | | | | |
| Elizabeth Hanshaw Winn (Harris County Attorney's Office) | Dr. Otis R. Egins | | | | |
| Dr. Esmaeil Porsa (Harris Health System President & CEO) | Patricia Darnauer | | | | |
| Dr. Glorimar Medina | Patrick Casey | | | | |
| Dr. Jackie Brock | Randy Manarang | | | | |
| Dr. Jennifer Small | Ron Fuschillo | | | | |
| Jennifer Zarate | Dr. Sandeep Markan | | | | |
| Jerry Summers | Sara Thomas (Harris County Attorney's Office) | | | | |
| Jocelyn Thomas | Shawn DeCosta | | | | |
| John Matcek | Dr. Steven Brass | | | | |
| Dr. Joseph Kunisch | Dr. Tien Ko | | | | |
| Louis Smith | Tiffani Dusang | | | | |
| Maria Cowles | Dr. Yashwant Chathampally | | | | |
| Dr. Martha Mims | | | | | |

BOARD OF TRUSTEES Quality Committee



Tuesday, February 13, 2024

Harris Health Safety Message

HRO Safety Message (Video): Harris Health Minute for Medicine – Systems Approach

Dr. Yashwant Chathampally

Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety



HARRISHEALTH SYSTEM

HRO Safety Message Systems Approach

Steven Brass, MD, MPH, MBA Chief Medical Executive

Board of Trustees Quality Committee February 13, 2024

Confidential, legally privileged, and protected from disclosure pursuant to the Texas Health and Safety Code and the Texas Occupations Code as well as state and federal confidentiality statutes.

SAFETY MESSAGE



Safety 1st. Always.

Five Principles of a High Reliability Organization

Preoccupation with failure

 Heightened awareness of potential risks and near misses

Reluctance to simplify interpretations

 Deliberately questioning assumptions

Sensitivity to operations

 Ongoing interaction and sharing of information about all risks across the organization

Commitment to resilience

 Develop capability to cope with, contain, and bounce back from mishaps

Deference to expertise

 Decision making migrates to the person or people with the most expertise relevant to the problem at hand, regardless of authority or rank

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HRO Mindset:

Harris Health System Minute For Medicine: Systems Approach

• https://youtu.be/xoEZxIBe3DM

HARRISHEALTH SYSTEM

BOARD OF TRUSTEES Quality Committee



Tuesday, February 13, 2024

Consideration of Recommendation for Approval of the 2024 Quality Committee Reporting
Schedule to the Harris Health System Board of Trustees

Dr. Yashwant Chathampally

Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety



HARRISHEALTH SYSTEM

Board of Trustees 2024 Quality Reporting Schedule

Steven Brass, MD, MPH, MBA, FACHE EVP, Chief Medical Executive

Board of Trustees Quality Committee February 13, 2024

2024 QBOT Reporting Schedule

| Stakeholder/ Contact | January 2024 | February 2024 | March 2024 | April 2024 | May 2024 | June 2024 |
|--|---|---|---|---|---|--------------------------------------|
| | Report | Report | Report | Report | Report | Report |
| Yash Chathampally Tiffani Dusang | Safety Event Summaries; Electronic Incident Reporting (eIRS) | Safety Event Summaries; eIRS Data | Safety Event Summaries; eIRS Data | Safety Event Summaries; eIRS Data | Safety Event Summaries; eIRS Data | Safety Event Summaries; eIRS Data |
| Ad hoc Reports* Various Presenters | Monthly Leapfrog Update | Monthly | Monthly | Monthly | Monthly | Monthly |
| Joseph Kunisch/Jocelyn Thomas Balanced Scorecard | BSC – Hospital Acquired Infections | BSC – Patient Safety Indicators | BSC - HEDIS | BSC – Mortality | BSC – Readmissions | BSC – Patient Safety Indicators |
| Tiffani Dusang | | | | | | Patient Safety Culture Survey |
| Carolynn Jones | Accreditation Compliance | Accreditation Compliance | Accreditation Compliance | Accreditation Compliance | Accreditation Compliance | Accreditation Compliance |
| Michael Nnadi | | Pharmacy (ISMP) | | | | |
| Monica Carbajal | Contracted Services | | | | | |
| Chethan Bachireddy/ Esperanza Galvan | Health Equities & Population Health | | | | | |
| Jacqueline Brock/Michael Nnadi | | | Just & Accountable Culture | | | |
| Jessey Thomas/Steven Brass | | Physician Peer Review | | | | |
| Jacqueline Brock | | | | | Patient Satisfaction | |
| Reggie Egins | | Harris County Correctional Health | | | Harris County Correctional Health | |
| Joseph Kunisch/Steven Brass/Yash Chathampally | | | | Quality Annual Review | | |

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2024 QBOT Reporting Schedule

| Stakeholder/ Contact | July 2024 | August 2024 | September 2024 | October 2024 | November 2024 | December 2024 |
|-------------------------|------------|----------------------|----------------------|----------------------|----------------------|------------------|
| | No Meeting | Report | Report | Report | Report | No Meeting |
| Yash Chathampally | | Safety Event | Safety Event | Safety Event | Safety Event | |
| | | Summaries; eIRS Data | Summaries; eIRS Data | Summaries; eIRS Data | Summaries; eIRS Data | |
| Ad hoc Reports* | | Monthly | Monthly | CMS Rulings IPPS | FY2024 BSC Proposal | |
| Various Presenters | | | | | | |
| Joseph Kunisch/Jocelyn | | BSC – Hospital | BSC – HEDIS | BSC – Mortality | BSC –Readmissions | |
| Thomas | | Acquired Infections | | | | |
| Balanced Scorecard BSC) | | | | | | |
| Amineh Kostov | | Service Lines | Service Lines | Service Lines | Service Lines | |
| | | MLOC Programs | Cardiology | GI | Behavioral Health | |
| Chethan Bachireddy/ | | Health Equities & | | | | |
| Esperanza Galvan | | Population Health | | | | |
| Jacqueline Brock/ | | | Just & Accountable | | | |
| Michael Nnadi | | | Culture | | | |
| Jackie Brock/ Omar Reid | | | Workforce Safety & | | | |
| | | | Violence Prevention | | | |
| Michael Nnadi | | Pharmacy - ISMP | | | | |
| Carolynn Jones | | Accreditation | Accreditation | Accreditation | Accreditation | |
| | | Compliance | Compliance | Compliance | Compliance | |
| Monica Carbajal | | Contracted Services | | | | |
| Reggie Egins | | Harris County | | | Harris County | |
| | | Correctional Health | | | Correctional Health | |
| Jessey Thomas | | | | | Harris Health Annual | |
| | | | | | Research Report | |
| Angela Koerner/ Sophia | | Neonatology Program | | | | |
| Tsakiri | | (NICU & Maternal | | | | |
| * 5 | | Health) | | | | |

^{*} Reports that summarize any other activities consistent with this Charter, the Bylaws, the Quality Manual, Harris Health Policies and Procedures, the Patient Safety Plan and applicable laws as the Chief Medical Executive, Quality Committee Chair or Board Chair deems necessary or appropriate (i.e., Leapfrog, CMS Quality related rulings and requirements, Hospital Star Ratings, etc.). The following reports do not get presented at the Quality Governance Council prior to the Quality Board meeting: Correctional Health; Plopulation Health; Nursing, Physician & Pharmacy Peer Review; Workforce Safety & Violence Prevention.

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Executive Session

Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007 and Tex. Occ. Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report.

Otis R. Egins

Otis R. Egins, MD, CCHP-P Chief Medical Officer of Correctional Health



Quality Committee

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BOARD OF TRUSTEES Quality Committee



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Dr. Yashwant Chathampally

Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety



Quality Committee

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