### **BOARD OF TRUSTEES**

### **Quality Committee**

Tuesday, October 8, 2024 12:00 P.M.

BOARD ROOM 4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: http://harrishealthtx.swagit.com/live.

Notice: Some Board Members may participate by videoconference.

**Mission** 

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

### AGENDA

I.	Call to Order and Record of Attendance	Dr. Andrea Caracostis	1 min
П.	Approval of the Minutes of Previous Meeting	Dr. Andrea Caracostis	2 min
	Quality Committee Meeting – September 10, 2024		
III.	<u>Harris Health Safety Message: Minute for Medicine Video</u> <u>– Dr. Steven Brass</u>		5 min
	<u>Clostridioides difficile (C. diff)</u>		
IV.	Presentation Regarding Harris Health's Workplace Safety and Violence Prevention: Keeping Our Workforce Safe and Informed – Mr. Omar Reid		10 min
v.	Executive Session	Dr. Andrea Caracostis	70 min
	A. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Occ. Code Ann. §151.002, Tex. Occ. Code Ann. §160.007 and Tex. Health & Safety Code Ann. §161.032, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the Quality of Medical and Healthcare Services, Including Report Regarding Harris Health Quality Review Councils – Dr. Steven Brass and Dr. Yashwant Chathampally		(65 min)

	<ul> <li>B. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Tex. Health &amp; Safety Code Ann. §161.032, and Possible Action Regarding this Matter Upon Return to Open Session – Ms. Carolynn Jones</li> </ul>		(5 min)
VI.	Reconvene	Dr. Andrea Caracostis	1 min
VII.	Adjournment	Dr. Andrea Caracostis	1 min

### HARRIS HEALTH SYSTEM MINUTES OF THE BOARD OF TRUSTEES QUALITY COMMITTEE MEETING Tuesday, September 10, 2024 12:00 PM

		<u>12:00 PM</u>	
	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
Ι.	Call to Order and Record of Attendance	Dr. Cody Pyke, Presiding Officer, called the meeting to order at 12:03 p.m. It was noted that a quorum was present and the attendance was recorded. The meeting may be viewed online through the Harris Health website: <a href="http://harrishealthtx.swagit.com/live">http://harrishealthtx.swagit.com/live</a> .	
11.	<ul> <li>Approval of the Minutes of Previous Meeting</li> <li>Quality Committee Meeting – August 13, 2024</li> </ul>		Moved by Ms. Sima Ladjevardian, seconded by Ms. Afsheen Davis, and unanimously approved the minutes of the August 13, 2024 meeting.
111.	<ul> <li>Harris Health Safety</li> <li>Message: Minute for</li> <li>Medicine</li> <li>Antibiotics Before Surgery</li> </ul>	Dr. Steven Brass, Executive Vice President & Chief Medical Executive, presented a Minute for Medicine video series related to Antibiotics Before Surgery. A copy of the video series is available in the permanent record.	As Presented.
IV.	Presentation Regarding Updates to Harris Health's Red Rule Policy	Dr. Jackie Brock, Executive Vice President & Chief Nursing Executive, delivered a presentation on the updates to Harris Health's Red Rule Policy. She noted that the Red Rules Review did not stratify risks, leading to a Final Written Warning for all "at-risk" cases. There is concern that this approach oversimplifies the situation, focusing on individual failure instead of recognizing system errors, leadership shortcomings, process weaknesses, cultural issues, or mitigating factors. Dr. Brock provided an overview of the Red Rule process updates, effective May 2023, noting that Harris Health has recognized ongoing challenges and identified recommendations for improvement. Additionally, Dr. Brock summarized the modifications made to the Red Rules Policy. A copy of the presentation is available in the permanent record.	As Presented.

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
V. Executive Session	At 12:20 p.m., Dr. Pyke stated that the Quality Committee of the Board of Trustees would go into Executive Session for items V. 'A through C' as permitted by law under to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §151.002, and Tex. Occ. Code Ann. §160.007.	
A. Report Regarding Harris Health System Correctional Health Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007, and Tex. Occ. Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report		No Action Taken.
<ul> <li>B. Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Occ. Code Ann. §151.002, Tex. Occ. Code Ann. §160.007 and Tex. Health &amp; Safety Code Ann. §161.032, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the Quality of Medical and Healthcare Services</li> </ul>		No Action Taken.

AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
C. Report by the Executive		No Action Taken.
Vice President, Chief		
Compliance and Risk		
Officer, Regarding		
Compliance with		
Medicare, Medicaid,		
HIPAA and Other Federal		
and State Health Care		
Program Requirements		
and a Status of Fraud and		
Abuse Investigations,		
Pursuant to Tex. Health &		
Safety Code Ann.		
§161.032, and Possible		
Action Regarding this		
Matter Upon Return to		
Open Session		
VI. Reconvene	At 1:17 p.m., Dr. Pyke reconvened the meeting in open session; she noted that a	
	quorum was present and that no action was taken in Executive Session.	
VII. Adjournment	There being no further business, the meeting adjourned at 1:17 p.m.	

I certify that the foregoing are the Minutes of the Meeting of the Quality Committee of the Board of Trustees of the Harris Health System held on September 10, 2024.

Respectfully submitted,

Cody Pyke, MD, JD, LLM, FCLM, Presiding Officer In lieu of Andrea Caracostis, MD, MPH, Committee Chair

Recorded by Cherry A. Pierson, MBA



### Tuesday, September 10, 2024

### Harris Health System Board of Trustees Board Meeting – Quality Committee Attendance

Note: For Zoom meeting attendance, if you joined as a group and would like to be counted as present, please submit an email to: <u>BoardofTrustees@harrishealth.org</u> before close of business the day of the meeting.

QUALITY COMMITTEE MEMBERS PRESENT	QUALITY COMMITTEE MEMBERS ABSENT	OTHER BOARD MEMBERS PRESENT
Afsheen Davis	Dr. Andrea Caracostis (Committee Chair)	
Dr. Cody M. Pyke		
Sima Ladjevardian		

HARRIS HEALTH EXECUTIVE LE	EADERSHIP, STAFF & SPECIAL INVITED GUESTS
Amineh Kostov	Maureen Padilla
Dr. April Adams	Michael Hill
Berrlyn Nelson	Michael Nnadi
Carolynn Jones	Naomi Lockett
Cherry Pierson	Nicholas J Bell
Daniel Smith	Dr. O. Reggie Egins
Derek Curtis	Olga Rodriguez
Ebon Swofford (Harris County Attorney's Office)	Dr. Pamela Berens
Elizabeth Hanshaw Winn (Harris County Attorney's Office)	Patricia Darnauer
Dr. Esmaeil Porsa (Harris Health System President & CEO)	Patrick Casey
Dr. Esperanza "Hope" Galvan	Randy Manarang
Dr. Glorimar Medina	Samuel De Leon
Dr. Jackie Brock	Dr. Sandeep Markan
Jasmine Goudeau	Shawn DeCosta
Dr. Jennifer Small	Dr. Sophia Tsakiri
Jennifer Zarate	Stephanie Garrett
Jerry Summers	Dr. Steven Brass
Jessey Thomas	Tekhesia Phillips
John Matcek	Teresa Criswell
Dr. Joseph Kunisch	Dr. Tien Ko
Kiki Teal	Victoria Orozco
Dr. Martha Mims	Dr. Yashwant Chathampally
Dr. Matasha Russell	Vivian Ho-Nguyen
Matthew Schlueter	

# **BOARD OF TRUSTEES** Quality Committee



Tuesday, October 8, 2024

Harris Health Safety Message: Minute for Medicine Video

HRO Safety Message: Harris Health Minute for Medicine Video

• Clostridioides difficile - (C. diff)

Dr. Yashwant Chathampally Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety

# HARRISHEALTH SYSTEMImage: https://www.amage.com/image.co

Steven Brass, MD, MPH, MBA Chief Medical Executive

Board of Trustees Quality Committee October 8, 2024

HARRISHEALTH SYSTEM

# SAFETY MESSAGEHARRIS<br/>HEALTH<br/>SYSTEMJARRIS<br/>JARRIS<br/>SYSTEMSAFETY MESSAGESafety 1st. Always.

### Five Principles of a High Reliability Organization Preoccupation with Reluctance to Sensitivity to Commitment to Deference to simplify resilience failure operations expertise interpretations Decision making migrates Heightened awareness Ongoing interaction and Develop capability to to the person or people of potential risks and sharing of information cope with, contain, and Deliberately questioning with the most expertise about all risks across the bounce back from near misses assumptions relevant to the problem organization mishaps at hand, regardless of authority or rank 3

# **HRO Mindset:**

Harris Health System Minute For Medicine: Clostridioides difficile - (C. diff)

https://youtu.be/o\_nNZeA-44U

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HARRISHEALTH SYSTEM

# BOARD OF TRUSTEES Quality Committee



Tuesday, October 8, 2024

Presentation Regarding Harris Health's Workplace Safety and Violence Prevention: Keeping Our Workforce Safe and Informed

Workplace Safety and Violence Prevention:

• Keeping Our Workforce Safe and Informed

Dr. Yashwant Chathampally Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety

# Keeping Our Workforce Safe and Informed:

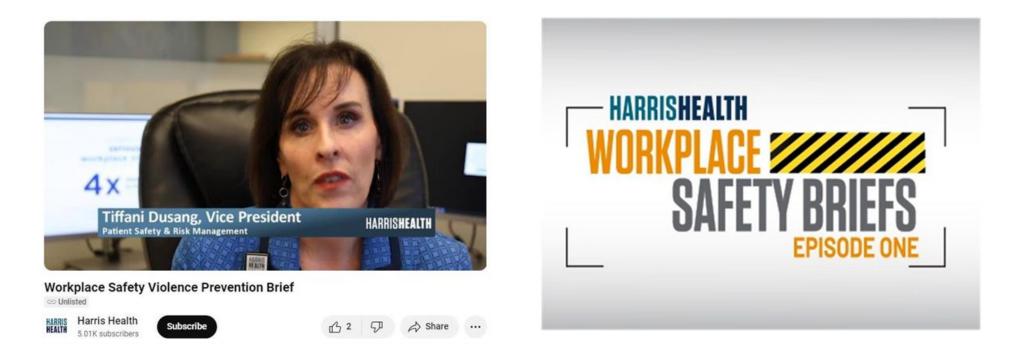
Workplace Safety and Violence Prevention at Harris Health



Presented by Omar C. Reid Executive Vice President and Chief People Officer



# Monthly Video News Magazine



### 07012024\_Workplace\_Safety\_Violence\_Prevention\_Brief\_\_FINAL (1) on Vimeo

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# Getting the Message to the People

- Video Messages
  - NEW Episode 2 RISE (Resilience in Stressful Events) Program
- Website and Intranet Communication
  - New tile coming soon
- Email Communication
- Business Communication
- Flyers & Posters
- Monthly Committee Meetings
  - Frontline staff share their experiences
  - Updates from committee members
- Observances
  - April is Workplace Violence Prevention Month
- Social Media

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# BOARD OF TRUSTEES Quality Committee



Tuesday, October 8, 2024

**Executive Session** 

Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Occ. Code Ann. §151.002, Tex. Occ. Code Ann. §160.007 and Tex. Health & Safety Code Ann. §161.032, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the Quality of Medical and Healthcare Services, Including Report Regarding Harris Health Quality Review Councils.

Dr. Yashwant Chathampally Associate Chief Medical Officer, Senior Vice President – Quality & Patient Safety Quality Committee



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