# Southeast Texas Regional Healthcare Partnership Texas Healthcare Transformation and Quality Improvement Program ☆ Medicaid 1115 Waiver



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#### ANCHOR WELCOME

Welcome back to DSRIP School! September is back to school month for many students and teachers and we are all students of DSRIP and the 1115 Waiver. It seems appropriate then that the Statewide Learning Collaborative was held this month. Over 500 1115 Waiver stakeholders from across the State met in Austin and many more were hopefully able to watch via live web streaming. This was HHSC's first Learning Collaborative event to promote cross-regional learning. There were a lot of topics covered and it served as a reminder that we have some important tasks ahead of us. With that being said, we can't lose sight of the important work currently going on with projects throughout the Region. Chambers County's clinic project is an exciting addition to the DSRIP portfolio. We have set the date for the next RHP3 Learning Collaborative (December 10 - 11) and the Cohort Workgroups are busy with important work that will be highlighted at that event. Please continue to participate in these exciting efforts. Thank you, as always for your continued commitment and always let the Anchor know how we can help.

### PROJECT SPOTLIGHT

### **CHAMBERS COUNTY**

#### 1. Tell us about your project.

Chambers County Public Hospital District #1 (CCPHD dba Chambers Health) is expanding primary health in those areas of Chambers County that have the greatest need for additional access. West Chambers County has been growing at a rapid pace which area healthcare has not been able to match. East Chambers has been underserved for quite some time and many residents either travel to the clinic in Anahuac or to Beaumont for their healthcare needs. The Federally Qualified Health Centers (FQHCs) are able to provide area residents who qualify with access to primary health care at discounted fees based on income level. With this greater reach to our community, not only will the number of non-emergent visits to the emergency room be reduced, but we also plan to tackle one of the greatest health risks in our area, diabetes, by offering diabetes self-management training and routine follow up visits. This will help us to reach our goal of being a medical home for patients in the communities we serve.





#### 2. What are some of your successes?

Another full time mid-level provider has been hired at the West Chambers Medical Center so that there is the ability to handle more patient encounters. The new provider has been in place for a couple of months and patient encounters are increasing. Additionally, a modular clinic building has been moved to a site in East Chambers. This building is currently being renovated so that it will be freshly updated before we begin seeing patients. In addition, our CEO and Board are working together with the healthcare providers in East Chambers to determine the best way to offer services in that area, which may include the hiring of a new physician and finalizing plans to operate the FQHC.

To view the complete article, **CLICK HERE**.

### LEARNING MOMENT



### **COHORT HIGHLIGHTS**

Patient Navigation Cohort: The Patient Navigation Cohort is working on two different tools that will benefit both patients and Community Health Workers:

The first tool is the *Patient Navigation Tool*. This is a web based tool that will allow Navigators to better navigate patients to healthcare services/ providers with the option best suited for them and closer to home.

The second tool is the *Continuing Education Tool*. This is also a web based tool that employers and Community Health Workers can use to identify relevant Texas Certified CEUs

opportunities available in the Houston area. Verbal approval has being obtained from Dr. Dan Price and his students at the University of Houston to provide the creation and on-going maintenance of the tool at no charge to the Cohort.

Membership is open to all and we are really looking to have patient navigators represented at each meeting as the tools are developed. Please invite your navigators to attend! The Navigation Cohort meetings are every 1st Thursday and Navigation Subgroup Cohort meets every 3rd Thursday of the Month. **CONTINUED ON PAGE 2** 

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#### TIMELINE

#### **REGION 3 DSRIP TIMELINE**

\*All dates are subject to change. Please refer to HHSC for the most recent updates: <a href="http://www.hhsc.state.tx.us/1115-Waiver-Deadlines.shtml">http://www.hhsc.state.tx.us/1115-Waiver-Deadlines.shtml</a>.

- August-September, 2014 (Mid-point Assessment) HHSC expects desk reviews of certain providers.
- **September-October, 2014 (Mid-point Assessment) -** HHSC will conduct site visits to certain providers.
- Early-Mid October, 2014 Anchor assistance with DY3 reporting.
- October 31, 2014 DY3 Reporting to HHSC, by 5pm.
- October/November, 2014 Change Request (Plan Modifications) feedback to be received from HHSC.
- **December 10-11, 2014 -** RHP3 Learning Collaborative, University of Houston Hilton.
- December 2014 HHSC completes mid-point assessment.

#### **CONTINUED FROM PAGE 1:**

**Primary Care/Specialty Care Cohort:** Primary Care/Specialty Care Cohort is developing a new Speaker Series. Potential Topics Include:

- Diabetes Management related topics
- Patient Engagement-Community Engagement/Education
- Cultural Sensitivity
- Community Engagement/Education
- Chronic Care Control and Management
- Specialty Care and Higher level Care Coordination for the low-income uninsured and undocumented patient population

We'd love to have your participation and input on topics. The Cohort meets on the 1st Wednesday of every month. The next meeting is October 1st!

#### **Additional Cohort Meetings:**

**Emergency Care Utilization Cohort:** The 3rd Thursday of each month.

**Behavioral Health Subgroup #1 Continuum of Care Cohort:** The last Friday of each month.

Behavioral Health Subgroup #2 Primary Care Cohort: The last Friday of each month.

**Chronic Care Cohort:** The next meeting is tentatively October 8th.

**CLICK HERE** to contact us for additional details.

#### REGION-WIDE STATUS REPORTS

#### TOP HIGH RISK ISSUES ACROSS THE REGION

- Providers at risk of not meeting DY2 and DY3 goals due to the following:
  - Delayed facility openings
  - Recruiting and hiring issues
- Hiring for non-traditional hours (Psychiatrists, MLP and Social Workers)

**TIP:** Partner with Anchor Project Managers to see how others are overcoming issues. There could be a Performing Provider that has overcome similar challenges and connecting within the Region could have multiple benefits.

#### ACCOMPLISHMENTS ACROSS THE REGION

- Providers completed construction on new clinics
- Provider collaboration to ensure projects are successful
- Plans to add another playgroup location for the Developmental Playgroup Expansion (Texana Center)
- Successfully procured work area locations within Region 3 for expanded mobile clinic (Harris County Public Health and Environmental Services)







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Number of providers

that completed

**August Status Report:** 

22

Number of providers

that did not complete

August Status Report:

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