

## MINUTES OF THE HARRIS HEALTH SYSTEM BOARD OF TRUSTEES Board Meeting April 30, 2020 9:00 am

	AGENDA ITEM	DISCUSSION	ACTION/RECOMMENDATIONS
I.	CALL TO ORDER & RECORD OF ATTENDANCE	The meeting was called to order at 9:02 a.m. by Kimberly Monday, MD, Chair. It was noted there was a quorum present and the attendance was recorded. Dr. Monday stated that this meeting is being conducted by videoconference. Per temporary meeting suspension rules issues by Governor Greg Abbott due to the COVID-19 pandemic, the meeting may be viewed online: <a href="http://harrishealthtx.swagit.com/live">http://harrishealthtx.swagit.com/live</a> .	
II.	APPROVAL OF THE	Development as 2020	Motion No. 20.04-45
	MINUTES OF THE PREVIOUS MEETING	Board Meeting – March 26, 2020	Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve the minutes of the previous meeting. Motion carried.
III.	ANNOUNCEMENTS	A. CEO – Report – State of Harris Health System, including debriefing on COVID-19.  Dr. Esmaeil Porsa, Harris Health System President and Chief Executive Officer (CEO), provided a brief overview on the State of Harris Health. He reported that approximately 700 employees have been testing for COVID-19, in which forty-three (43) of those individuals have tested positive. Dr. Porsa stated that Harris Health will continue to provide testing for employees as well as develop strategies to address high-risk areas. With careful consideration, Harris Health is planning a phased re-opening of clinics, specialty services, and elective procedures. Dr. Porsa stated that Harris Health is collaboratively working with local area hospitals and health care organizations as well as City and County representatives as Harris Health pivots to reopen in the wake of the COVID-19 pandemic. Dr. Porsa noted that Ben Taub Hospital (BTH) and Lyndon B. Johnson Hospital (LBJ) will soon have the capability to provide in-house testing. Additionally, Dr. Porsa stated that Harris Health is taking the necessary precautions related to the reopening of clinics, providing an adequate supply of personal protection equipment (PPE) and the sterilization of N-95 masks.	As reported.
		B. Special Announcement – Dr. Esmaeil Porsa announced that Mr. Michael Hill was named as Executive Vice President & Chief Operating Officer, Harris Health System. The Board provided brief comments expressing their appreciation and extended their congratulations.	As reported.

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		C. Special Announcement – Patient Safety & Quality Award for Eligible Employees  Dr. Kimberly Monday announced the Patient Safety & Quality Award for Eligible Employees. As a result of Harris Health System's successful completion of the Centers for Medicare & Medicaid Services (CMS) survey process earlier this Spring, the Board of Trustees is pleased to support a Patient Safety & Quality payment of \$500 for full-time employees and \$250 for eligible part time employees. The award recognizes the improved performance demonstrated in patient safety quality and during fiscal year 2020.	
		D. Board Member Announcements regarding Board member advocacy and community engagements. There were no Board member announcements. Ms. Linda Morales recognized Harris Health nurses and volunteers who were responsible for nearly 60,000 calls to the Ask My Nurse telephone help line in response to the COVID-19 pandemic. Ask My Nurse provides callers expert health advice from registered nurses. The service is available 24 hours a day, seven (7) days a week, and it is completely free to the public. To contact Ask My Nurse, please call (713) 634-1110. Additionally, Ms. Morales welcomed Dr. Andrea Caracostis, as a new member of the Harris Health System Board of Trustees.	
IV.	PUBLIC COMMENT	Dr. Monday announced that members of the public may register to address the Board during public comment period via WebEx. She noted that there were no public speakers present.	As reported.
V.	CONSENT AGENDA	A. Recommended Committee Approvals	Motion No. 20.04-46
	ITEMS	Acceptance of the Harris Health System Executive Quality Scorecard.      [End of Consent Agenda]	Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item V.A.1. Motion carried.
VI.	ITEMS FOR BOARD CONSIDERATION	<ol> <li>Approval to Ratify a Renewal Agreement Between the Harris County Hospital District d/b/a Harris Health System and The City of Houston Department of Health, Funded by the Centers for Disease Control and Prevention, To Provide Routine HIV Screening Services at Harris Health System.</li> </ol>	Motion No. 20.04-47  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VI.1. Motion carried.
		<ol> <li>Approval to Amend a Grant Agreement Between Harris County Hospital District d/b/a Harris Health System and Baylor College of Medicine for Patient Navigators in the Amount of \$126,483.</li> </ol>	Motion No. 20.04-48  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VI.2. Motion carried. Dr. Bracey recused from this agenda item.

Page 3	3. Approval of a Grant Agreement Between Harris Health System and the Harris County Hospital District Foundation, Through a Donation from The Hearst Foundation, To Authorize a Grant in the Amount of \$500,000 in Support of Additional Harris Health System Expenses Incurred as a Result of COVID – 19. Mr. Jeffrey Baker, Executive Director, HCHD Foundation, stated that the in the midst of an unprecedented crisis due to COVID-19, the Board of Directors of the Hearst Foundations have taken action in approving extraordinary grants of more than \$50M to approximately 100 healthcare institutions, humanitarian organization, food banks and cultural activities impacted by the COVID-19 pandemic.	Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VI.3. Motion carried.
	<ol> <li>Approval of a Warehouse Lease at 10207 S. Sam Houston Parkway West, Suite 100, Houston, TX 77071.</li> </ol>	Motion No. 20.04-50  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VI.4. Motion carried.
VII. STRATEGIC DISCUSSION	A. Discussion Regarding the Prevention of Workplace Violence in Healthcare.  Ms. Victoria Duncan, Administrative Director, Risk and Patient Safety Risk Management, led the discussion regarding the Prevention of Workplace Violence in Healthcare. She stated that workplace violence is defined as any physical assault, threatening behavior, or verbal abuse occurring in the work setting. Ms. Duncan noted that a Workplace Violence (WPV) Prevention program was established to develop a system strategy to prevent violence through threat assessment. She also noted that the existing WPV program includes: 1) annual workplace training and education, 2) incident reporting requirements, 3) formation of a multidisciplinary threat assessment team, and 3) threat assessment team roles and responsibilities. Ms. Duncan provided a brief summary of WPV Election Incident Reporting System (EIRS) reported, EIRS entered by person initiated, and EIRS entered by incident type. She reported a system-wide gradual increase in reporting of WPV incidents and a substantial increase in reports by Ambulatory Care Services. She noted that several initiatives are in place to address these concerns, some of which include the development of a threat assessment team, displaying zero tolerance signage, review of disruptive patient policy, and system-wide security. Recruitment. Ms. Duncan mentioned that the following nurse driven initiatives are aimed at creating guidelines for workplace violence to include: 1) prevention, 2) management, 3) support and evaluation.	

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		Additionally, Ms. Duncan concluded by sharing Harris Health's committee to its workforce members and their efforts to reduce the threat of workplace violence. Discussion ensued. Mr. Lawrence Finder inquired which facilities have armed personnel should an incident arise. Ms. Duncan stated that licensed peace officers are positioned in high-risk, high-volume areas such as the emergency centers. Dr. Garcia-Prats, Chair, Medical Executive Board, stated that having Houston Police Department (HPD) presence would help to de-escalate any high-risk situations. Dr. Monday requested the ratios of Harris Health internal security to external HPD officers and where each are located. A copy of the presentation is available in the permanent record.	
		B. Harris Health System Legislative Initiatives	As Reported.
		<ol> <li>Update and Discussion Regarding Pending State and Federal Legislative and Policy Issues Impacting Harris Health System.</li> </ol>	
VIII	CENEDAL ACTION	Mr. R. King Hillier, Vice President, Public Policy and Government Relations, led the discussion regarding Pending State and Federal Legislative and Policy Issues Impacting Harris Health System. He stated that four (4) COVID response packages have been signed into law with a fifth and more contentious package likely coming in June or July. He noted that we expect additional relief for the health care sector with more funding directed towards hospitals treating uninsured COVID-19 patients in the next package. Mr. Hillier stated that the Senate came back in session the first week of May with a work schedule that includes committee hearings and confirming judicial nominees and political appointees. The House has not set a definitive return date. Mr. Hillier reported that the House leadership introduced its fifth COVID response package known as The Heroes Act. As the pandemic continues and the economy declines, the Senate and the administration are under growing pressure to respond with a counterproposal. He explained that a number of Republican Senators are on record that their preferred approach is to wait and see how the existing relief packages and federal dollars' impact treatment and the economy. Mr. Hillier reported that Governor Greg Abbott announced plans to reopen Texas businesses, restaurants, child care centers, and other services. Additionally, Mr. Hillier stated that Harris County Judge Lina Hidalgo named State Representative Armando Walle the Harris County recovery czar to help guide the county through the fight against coronavirus. A copy of the legislature report is available in the permanent record.	
VIII.	GENERAL ACTION ITEMS	A. Item(s) Related to Quality Committee	

Page 5	Notice of Appointment and Selection of New Service Chiefs.	None to report.
	1. House of Appointment and defection of New Service Cinetal	Trong to report
	Acceptance of the Medical Executive Board Report.	Motion No. 20.04-51
	Dr. Garcia-Prats Chair, Medical Executive Board, thanked the medical staff and administrative staff for all the hard work they were doing during the COVID-19 pandemic. He stated that Dr. Tien Ko, Chief of Staff, Lyndon B. Johnson Hospital, would like to recognize Dr. Glorimar Medina, Executive Vice President & Administrator, Ambulatory Care Services, and her team for their efforts to get up and running with Telemedicine. A copy of the report is available in the permanent record.	Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII.A.2. Motion carried.
	<ol> <li>Discussion Regarding Credentialing Changes for Members of the Harris Health System Medical Staff Subject to Review of Files for Discussion.</li> </ol>	As reported.
	Dr. Garcia-Prats presented the credentialing changes for members of the Harris Health System Medical Staff. He reported that there were thirteen (13) initial appointments; fifty-eight (58) reappointments, one (1) resignations, nineteen (19) change/add privileges for a total of ninety-one (91) files, and three (3) files for discussion in Executive Session. A copy of the report is available in the permanent record.	
	B. Item(s) Related to Budget & Finance Committee	Motion No. 20.04-52
	<ol> <li>Consideration of Purchasing Recommendations Requiring Board Approval (Items (B(1)a. through B(1)ii.).</li> </ol>	Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. B.1. Motion carried.
	<ol> <li>Acceptance of the Harris Health System March 2020 Financial Report Subject to Audit.</li> </ol>	Moved by Ms. Linda Morales, seconded
	Ms. Victoria Nikitin, Senior Vice President, Finance, presented the Harris Health System March 2020 Financial Report. Ms. Nikitin reported an operating income of \$3.6M compared to a budgeted loss of \$2.3M. Overall March net revenue of \$140.8M was \$4.6M or 3.4% greater than budget. Ms. Nikitin stated that net patient revenue resulted in a negative variance of \$6.4M due to a decrease in patient volumes from the COVID-19 pandemic. Total operating expenses of \$137.2M were \$1.2M or 0.9% less than budget.	

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	Ms. Nikitin noted that supplies were \$1.3M or 8.4% favorable variance compared to budget primarily due to decreased patient volumes. Adjusted patient days for the month of March were 25% lower than budget. Additionally, Ms. Nikitin reported that clinic visits and patient days were down 36.8% and 18.0%, respectively whereas emergency room visits and births were down 15.0% and 12.3%, respectively. A copy of the report is available in the permanent record.	
	3. Approval of a Resolution Setting the Rate of Mandatory Payment for the Harris County Hospital District Local Provider Participation Fund. Mr. Michael Norby presented the Resolution Setting the Rate of Mandatory Payment for the Harris County Hospital District Local Provider Participation Fund. He noted that the updated resolution authorizes Harris County Hospital District to set the amount of the quarterly mandatory payment to be collected in May 2020 at rate not to exceed <u>0.40 percent</u> of the net patient revenue of an institutional health care provider in the district. A copy of the resolution is available in the permanent record.	Motion No. 20.04-54  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. B.3. Motion carried.
	C. Recommended Appointments	
	<ol> <li>Approval to Recommend the Appointment of Ms. Anne Clutterbuck, to the Harris Health System Patient Safety Committee.</li> </ol>	Motion No. 20.04-55  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. C.1. Motion carried.
	<ol> <li>Approval to Recommend the Appointment of Ms. Elena Marks, to the Harris County Hospital District (HCHD) Foundation Board of Trustees.</li> </ol>	Motion No. 20.04-56  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. C.2. Motion carried.
	3. Approval to Recommend the Appointment of Dr. Andrea Caracostis, to the Harris Health System Board of Trustees Compliance & Audit Committee.	Motion No. 20.04-57  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. C.3. Motion carried.

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IX.	RECOMMENDED COMMITTEE APPROVALS	1. Approval to Ratify an Agreement Between the Harris County Hospital District d/b/a Harris Health System and Baylor College of Medicine Department of Sponsored Programs, Funded by the Health Resources and Services Administration (HRSA), Through the South Central AIDS Education Training Centers Program (SCAETC), To Provide Curriculum Development of An Inter-professional HIV/AIDS Education Project for Healthcare Professionals & Enhance Efforts in the HIV Practice Transformation Program.	PULLED
		<ol> <li>Approval of the Following Reports for the Health Care for the Homeless Program as Required by the United States Department of Health and Human Services Which Provides Funding to the Harris County Hospital District d/b/a/Harris Health System to Provide Health Services to Persons Experiencing Homelessness under Section 330(h) of the Public Health Service Act Health Care for the Homeless Program.</li> <li>Quarterly Patient Satisfaction Report</li> <li>2019 Annual Report</li> <li>Service Area Analysis of Patients by Zip Code</li> <li>Dr. Jennifer Small, Vice President &amp; Associate Administrator, Ambulatory Care Services, presented the Quarterly Patient Satisfaction and 2019 Annual reports as well as the Service Area Analysis. She reported a total of approximately 1,200 unduplicated patients with a visit count of 1800 for the month of March 2020. Dr. Small reported strong patient satisfaction scores of 3.6 – 3.8 over the past three (3) months. The ratings for each indicator include a range from poor (1), fair (2), good (3), and very good (4). Dr. Small provided the Board with the following highlights as it relates to the 2019 Annual Report:</li> <li>From January 1, 2019 to December 31, 2019 the HCHP served 10,289 persons experiencing homelessness compared to 10,836 in 2018.</li> <li>The HCHP completed the HRSA noncompeting continuation budget period report with no findings and secured continued funding for the third of the three year grant period. The third year award was for \$\$3,795,084.00.</li> <li>Ms. Linda Kinchen, Former Director of the HCHP since 2017, received a commendable performance appraisal summary rating by Willie Morgan, Administrative Director of Clinical Operations, on April, 2019. Ms. Linda Kinchen retired at the end of December 2019 and Mrs. Tracey Burdine is the current Director.</li> </ol>	Motion No. 20.04-59  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. B.3. Motion carried. Ms. Elena Marks recommended adding benchmarks to the performance data reports. Dr. Andrea Caracostis recommended including a report indicating the cost per patient and cost per visit for Harris Health to serve the homeless population.

<ul> <li>HRSA conducted an operational site visit in April 9-11, 2019, with 12 areas of non-compliance; all conditions were lifted after corrective action plans were approved by HRSA.</li> <li>Recognized by HRSA for achieving Patient-Centered Medical Home recognition for three clinics and awarded a one-time grant supplement of \$35,000.</li> <li>Expanded behavioral health services focused on mental health and substance abuse services through the HRSA Integrated Behavioral Health Services grant for \$167,000.</li> <li>Dr. Small referenced the service area analysis, stating that the data reflects an increase in patients housed in the northern quadrant and a potential need for expansion of services in those service areas. Ms. Tracey Burdine, Director of the HCHP, provided a brief overview of the productivity measures, quality indicators, and health outcomes and disparities. She announced that Harris Health is pleased to announce COVID -19 HRSA Funding in the amount of \$1M. Ms. Burdine explained that the focus of the COVID-19 Expansion Grant is to support the detection, prevention, diagnosis, and treatment of COVID-19. Extensive discussion ensued regarding patient satisfaction scores, workplace violence, as well as resources that assist with finding and moving individuals into transitional and permanent housing. Ms. Elena Marks recommended adding benchmarks to the performance data. Dr. Andrea Caracostis recommended including a report indicating the cost per patient and cost per visit for Harris Health to serve the homeless population. A copy of the presentation is available in the permanent</li> </ul>	
<ul> <li>record.</li> <li>3. Approval of to Accept Grant Funding in an Amount of \$78,995.00 from the United States Department of Health and Human Services Which Provides Funding to the Harris County Hospital District d/b/a/Harris Health System to Provide Health Services to Persons Experiencing Homelessness Under Section 330(h) of the Public Health Service Act Health Care for the Homeless Program.</li> <li>4. Approval of to Accept Grant Funding in an Amount of \$942,890.00 from the United States Department of Health and Human Services Which Provides Funding to the Harris County Hospital District d/b/a/Harris Health</li> </ul>	Motion No. 20.04-60 Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII. B.3. Motion carried.  Motion No. 20.04-61 Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously
System to Provide Health Services to Persons Experiencing Homelessness Under Section 330(h) of the Public Health Service Act Health Care for the Homeless Program.  5. Harris Health System Health Care for the Homeless Program COVID-19 Update	passed that the Board approve agenda item VIII. B.4. Motion carried.  As reported.

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X. EXECUTI SESSION		
XI. RECONV	At 2:15 p.m., Dr. Kimberly Monday reconvened the meeting and stated that no action was taken in Executive Session. Dr. Kimberly Monday and Dr. Arthur Bracey recused from executive session discussion regarding agenda item XI.B.	
	A. Discussion Regarding Finalist Candidates for the Position of Community Health Choice, Inc. and Community Health Choice Texas, Inc. President and Chief Executive Officer, Pursuant to Tex. Gov't Code §551.074, and Possible Action Including Consideration and Approval of the Appointment of Community Health Choice Inc. and Community Health Choice Texas, Inc. President and Chief Executive Officer, Upon Return to Open Session.  Harris Health, by and through its Board of Trustees, hereby approves the appointment by the Board of Directors of Community Health Choice, Inc. and Community Health Choice Texas, Inc. of Lisa Wright as President and Chief Executive Officer of Community Health Choice, Inc. and Community Health Choice Texas, Inc. effective May 5, 2020, under the terms outlined in the employment agreement.	Motion No. 20.04-63  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item X.A. Motion carried.
	B. Report by the Chief Medical Officer Regarding Quality of Medical and Health Care, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occupations Code Ann. §160.007, and Tex. Occupations Code Ann. §151.002 to Receive Peer Review and/or Medical Committee Report in Connection With the Evaluation of the Quality of Medical and Health Care Services Including Updates Related to COVID-19 Planning, and Possible Action Regarding This Matter Upon Return to Open Session, Including Consideration of Approval of the Credentialing Changes for Members of the Harris Health System Medical Staff.  Harris Health, by and through its Board of Trustees, hereby approves the Credentialing Changes for Members of the Harris Health System Medical Staff as presented by Dr. Garcia-Prats in item VIII A.3. of the agenda.	Motion No. 20.04-64  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item VIII.A.3. Motion carried. Dr. Kimberly Monday and Dr. Arthur Bracey recused from this agenda item.

Page 10	C. Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements Including an Update on the Implementation of the Plan of Correction, CMS Re-survey, CLIA Survey and a Status of Fraud and Abuse Investigations, Pursuant to Tex. Health & Safety Code §161.032, and Possible Action Regarding This Matter Upon Return to Open Session.	No action taken.
	<ul> <li>D. Discussion Regarding the Harris Health Plan to Address the Ethical Challenges of a Severe Pandemic Pursuant to Tex. Health &amp; Safety Code Ann. §161.032, and Tex. Gov't Code Ann §551.071, and Possible Action Regarding this Matter Upon Return Open Session.</li> <li>During Executive session, the Board reviewed the Harris Health Plan to Address Ethical Challenges of a Severe Pandemic. This plan will serve as Harris Health's Mass Critical Care Crisis protocol in the event of a severe pandemic and would take effect when it is determined that the demand for health care services exceeds Harris Health's capacity to treat all patients who need care. The Board found the plan to be quite comprehensive and well written, taking into account the quality of care provided to our patients as well as the ethical and legal challenges that arise in such difficult circumstances. The Board appreciates all the effort put into the development of the plan by the Harris Health System Ethics Committee, the Office of the Chief Medical Executive, Corporate Compliance, and the County Attorney's Office.</li> </ul>	No action taken.
	<ul> <li>E. Consultation With the County Attorney Regarding Board Governance During Pandemic and Delegation of Board Authority, Pursuant to Tex. Gov't Code Ann. §551.071, and Possible Action Regarding this Matter Upon Return to Open Session.</li> <li>Harris Health, by and through its Board of Trustees, authorizes Harris Health's President and Chief Executive Officer to accept on behalf of Harris Health, gifts and donations for the purpose of combating the Covid-19 pandemic and authorizes the President/CEO to execute all appropriate related documentation.</li> </ul>	Motion No. 20.04-65  Moved by Ms. Linda Morales, seconded by Ms. Elena Marks, and unanimously passed that the Board approve agenda item X.E.
	F. Discussion Regarding the Duties of the of the Board Office Program Manager, Including Operations of the Board Office, Pursuant to Texas Gov't Code Ann. §551.074, and Possible Action Regarding This Matter Upon Return to Open Session.	No action taken.

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		G. Report Regarding Quality of Medical Care Including Covid-19 Matters and Discussion Regarding Duties of the President and Chief Executive Officer, Pursuant To Tex. Health & Safety Code §161.032, Tex. Occupations Code §160.007, Tex. Occupations Code §151.002 and Tex. Government Code §551.074.	
XII.	ADJOURNMENT	There being no further business to come before the committee, the meeting adjourned at 2:22 p.m.	

I certify that the foregoing are the Minutes of the Harris Health System Board of Trustees Meeting held virtually via WebEx on April 30, 2020.

Respectfully Submitted,

Kimberly Monday, M.D., Chair

Elena Marks

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Minutes transcribed by Cherry Pierson