



Employee Wellness Program

**HARRISHEALTH** SYSTEM

## What is Wellness?













# Why choose Wellness?

Employees lead by example in promoting wellness at Harris Health.

Well-being improves your health and energy so you can enjoy time with friends and family, doing things you love!

**HARRISHEALTH** SYSTEM



## Vision, Mission & Goal

### **Vision Statement:**

To Empower a corporate culture of health that inspires individuals to live with high energy, good health and passion for life.

#### **Mission Statement:**

To maximize business performance by helping employees and their families live healthier, more fulfilling lives and empowering them with knowledge, skills and opportunities to achieve their personal health and wellness goals.

### **Goal:**

To be recognized as an industry leader among community-owned health care systems in population health and productivity management.



## Our Team

HARRIS HEALTH SYSTEM

Michele Hunnicutt, MSHP, CHES, CWWPC

Director of Employee Wellness & EAP

Courtney Karam MPH, CHES

Sr. Wellness Coordinator

Haley Love, MPH, CHES

Wellness Coordinator

Ellen Ogedegbe, M.Ed., CHES, CWC

Wellness Coordinator

**CIGNA HEALTHCARE** 

**Leah Garcia Campbell** 

Sr. Client Engagement Manager

Latecia Murphy, M Ed, RN, BSN, CHES

Cigna Onsite RN Health Coach

**Crystal Cunningham** 

Onsite Client Service Partner

Our passion is to help people improve their health, well-being and quality of life!

## **Our Strategy**

- Keep healthy people healthy
  - Caring for ourselves so we can care for others
  - Help people live their best life
- Stop people from getting worse
  - Reduce risks and manage chronic conditions
- Improve organizational and individual health and well-being
  - Reduce medical trend
  - Attract and retain talent
  - Increase productivity and performance

## **Programs & Resources**

#### Get Fit

- Group Fitness Classes
- Recreational Sports & Events
- Gym Discounts
- Cigna online, telephonic and in-person wellness coaching
- Wellness Challenges
- Cigna Apps and Activities
- Fitbit Device Subsidy
- Fitbit Dashboard
- Special Events: Texas MS 150, American Heart Walk, HESS Houston Corporate 5k, Field Day, Texas Med Center Run, Poker Walks, Get Your Rear in Gear, March For Babies and many more

#### ☐ Staying Healthy

- Wellness Challenges
- Healthy Knowledge Seminars and Wellness Workshops
- Healthy cooking classes
- Online health assessments
- Cigna online, telephonic and in-person wellness coaching
- Newsletters and outreach
- Special events
- "Explore and Learn" booths
- MyCigna.com
- Well Powered Living Class Series
- Livongo Diabetes Prevention Program

#### ☐ Eat Well

- Naturally Slim®
- Choose Healthier
- Healthy Cooking Classes
- Cigna Nutrition coaching
- Eat Better Online Coaching Program

#### **☐** Losing Weight

- Naturally Slim<sup>®</sup>
- Healthy Wage Team Challenge
- Cigna weight management coaching
- "Maintain Don't Gain" challenge

#### Quitting Tobacco

- Smoking Cessation Challenge
- Cigna Tobacco Cessation Coaching (online & telephonic)
- Great American Smokeout

#### ☐ Relieving Stress & Building Resiliency

- Cigna online, telephonic and in-person wellness coaching
- EAP
- Healthy Knowledge Seminars and Workshops
- Relaxathon

#### ■ Managing Health Conditions

- Cigna online, telephonic and in-person chronic condition coaching
  - Diabetes, Asthma, COPD, Heart Disease, Heart Failure
- Livongo Diabetes Management Program
- Livongo Hypertension Management Program
- Livongo Diabetes Prevention Program
- Naturally Slim® (Pre-Diabetes and Metabolic Syndrome)
- Special events
- Nutrition Counseling for participants with Diabetes and/or Hypertension
- HbA1c testing for Diabetics
- Free Diabetes and Hypertension medications for participants in Livongo who meet monthly testing requirements

#### ☐ Growing Your Family

- Harris Health "Becoming a Mom" class
- Cigna "Healthy Pregnancy, Healthy Baby"
- Onsite Lactation Rooms

#### Rewards

- Premium Rewards Program
- Amazon eGiftcards for status level achievement
- Harris Health Rewards for Wellness Champions

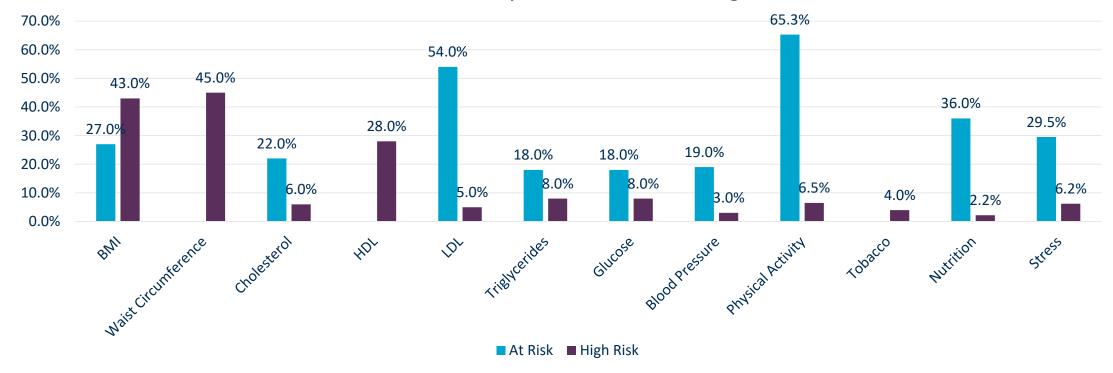


# A Glance at Harris Health System: A Health Perspective



# **Biometric & Lifestyle Risks**

#### Biometric & Lifestyle Risks - At Risk & High Risk



	BMI	Waist Circumference	Cholesterol	HDL	LDL	Triglycerides	Glucose	Blood Pressure	Physical Activity	Tobacco	Nutrition	Stress
At Risk	25-29	≥ 35 inches	200-239 mg/dL	< 50 mg/dL	≥ 100 mg/dL	≥ 150 mg/dL	100-125 mg/dL	≥ 120/80	1-4 times/week	Current Tobacco user	1-2 servings of fruit, vegetables & high fiber foods/day	Sometimes stressed
High Risk	<u>&gt;</u> 30	≥ 40 inches	<u>&gt;</u> 240 mg/dL	< 40 mg/dL	≥ 160 mg/dL	≥ 200 mg/dL	≥ 126 mg/dL	<u>≥</u> 140/90	None		Rarely or never eats fruit, vegetables & high fiber foods/day	High stress



# Chronic Conditions: Active Population — Employees & Spouses

**Prevalence:** 

**Decrease From Prior Program Year:** 

17.1%

**↓** 1.84%

Diabetes:

10.5%

**↓** 2.43%

Hyperlipidemia:

Hypertension:

11.4%

↓.63%

• Metabolic Syndrome: 4.3%

↓1.1%

Pre-Diabetes:

8%

√6.2%

# Wellness Program Summary: Engagement

86.5%

Of employees completed a Health Assessment

92.7%

Of employees completed an Annual Physical

95.9%

of all employees regardless of medical plan status plus spouses on the medical plan were engaged in the wellness program.

81.8%

Of Employees &
Spouses Earned FY21
Premium Rewards
(79.2% earned full reward;
2.6% earned partial reward.)

40.9

Average number of Wellness Activities completed per person

440,224

UOS/touches from 9/1/18 – 8/31/19

254.6% increase from FY20 to FY21 Program Year.

# Wellness Program Summary: Culture

87%

of employees believe there is a culture of health & wellness within Harris Health System

90%

of employees believe that Harris Health System cares about their health and well-being 89%

of the employee population rated the wellness programs as good or excellent

**77%** 

of employees report that their managers support their participation in the wellness program **78%** 

of employees report that the managers in their department care about the health and well-being of employees



## Wellness Program Summary: Clinical

79.2%

Preventive care utilization, a **7.2**% over the prior program year

\$3.7 million

Difference in the costs of Livongo Diabetes participants versus non-participants

2.3x

ROI for Livongo Diabetes Management Program participants

clinical improvements & high participant satisfaction

\$9.2 million

Difference in the costs of Livongo
Hypertension participants versus non-participants

3.3x

ROI for Livongo Hypertension Program participants

clinical improvements & high participant satisfaction

31.5%

of Naturally Slim participants lowered their diabetes risk & 27% of participants lost greater than 5% of their body weight



# Premium Rewards Program

# FY23 Premium Reward Program 9/1/2020 – 8/31/2021

Complete annual physical with lab values (250 points)
Deadline:

August 31, 2021

Complete online health assessment (250 points)

Deadline:

August 31, 2021

Earn a minimum of 500 points from the STEP 3 list below

Deadline:
August 31, 2021

Complete all steps
(1,000 points total) on
time to earn
\$100/month wellness
premium reward
(\$1,200/year) for the
FY23 plan year, starting
March 1, 2022

DON'T FORGET!

- If you have a covered spouse on the Harris Health Medical Plan, both you and your spouse must each complete the program to be eligible for the full premium rewards.
- If you go above and beyond the 1,000-point requirement, you may be eligible for extra rewards!

## FY23 Premium Rewards – Program Year and Paycheck Dates Affected

Complete the FULL FY23 Premium Rewards Program by August 31, 2021 to keep your discounted medical insurance premium. If you DO NOT complete the program by the deadline, your premium will increase by approximately \$50 PER PAYCHECK starting March 1, 2022 through February 2023.

If you have a covered spouse on the Harris Health Medical Plan, both you and your spouse must each complete the program to be eligible for the \$100 per month in premium rewards. If only one person completes the program, then the premium reward will be \$50 per month (about \$25/paycheck). Premium rewards are effective March 1, 2022.

<b>Timeframe for FY23 Premium Rewards Program</b>
Completion

## FY23 Premium Rewards Completion Paycheck Dates Affected

2020		2021		2022		2023	
January	July	January	July	January	July	January	July
Feb	August	Feb	August	Feb	August	Feb	August
March	September	March	September	March	September	March	September
April	October	April	October	April	October	April	October
May	November	May	November	May	November	May	November
June	December	June	December	June	December	June	December



## **Step 1** – Complete an Annual Physical with Lab Values

STEP 1– Complete an annual physical with lab values – Must Complete	Points
Complete an Annual Physical with Biometric Values	250 Premium Points
Submit a Completed Wellness Screening Form to Cigna (Optional)	50 Premium Points

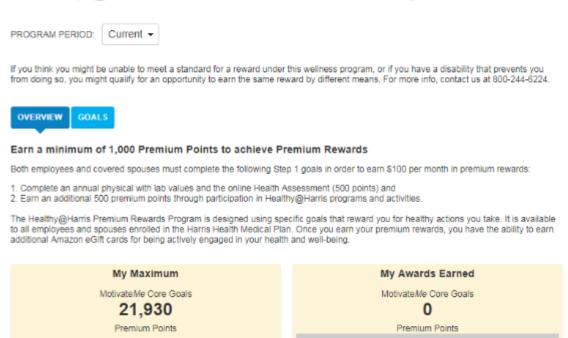
Your verified biometric values can help you achieve additional Premium Points (shown in Step 3) by using a Cigna preferred lab (LabCorp, Quest, Kelsey Facility and more) or by submitting a Wellness Screening Form with biometric values, available on myCigna.com.

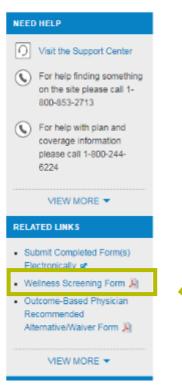


## Step 1— Complete an Annual Physical with Lab Values

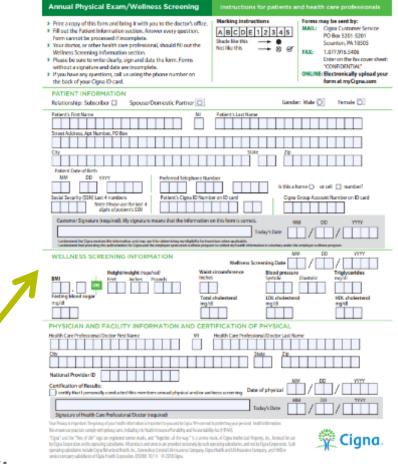
#### Healthy@Harris Premium Rewards Program

View all goals





21,930

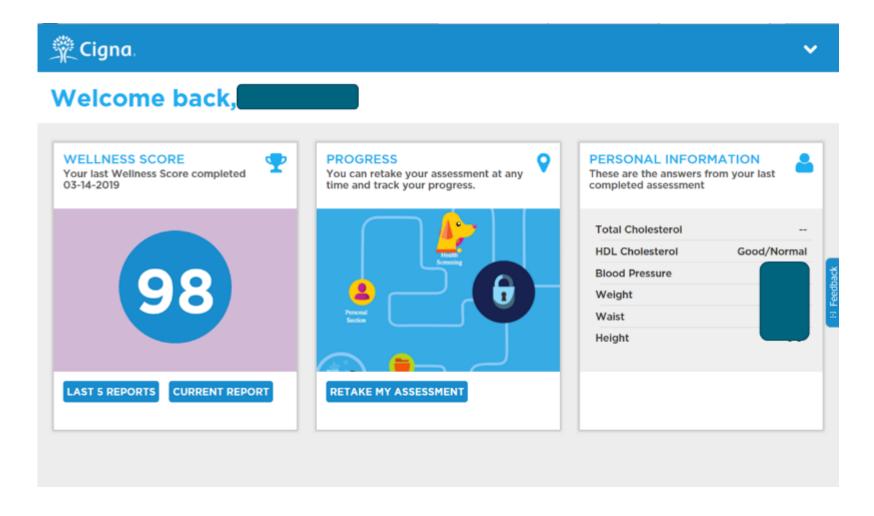


Take your Wellness Screening form to your doctor's appointment to expedite credit. You'll also earn 50 Premium Points for turning the form into Cigna!

No goals yet completed. Start now



## Step 2 – Complete the Online Health Assessment (250 Premium Points)



### www.mycigna.com

## Verify on MyCigna BEFORE the deadline



250 POINTS

#### Complete the Health Assessment-Must Complete

Available: 9/1/2020 - 8/31/2021

Complete the Cigna online Health Assessment once you receive your biometric values and earn 250 Premium Points. The Health Assessment must be completed between September 1, 2018 and August 31, 2019 to be eligible for premium rewards as well as gift cards. The Health Assessment is a confidential questionnaire that asks you about your health and well-being and provides a personalized assessment of your current health.

Complete my health assessment



250 POINTS

### Complete an Annual Physical Exam with Biometric Values-Must Complete

Available: 9/1/2020 - 8/31/2021

Complete an Annual Physical with lab values at your Primary Care Physician and earn 250 Premium Points. Your Annual Physical must be completed between September 1, 2018 and August 31, 2019 to be eligible for premium rewards as well as gift cards. A preventive exam is important to reinforce good health and to address potential and chronic problems.

You will be credited when your preventive claim is processed or when you submit your completed wellness screening form to Cigna.





Step 3 – Earn additional 500 points

Complete any combination from the following list categories for 500 total additional points





#### Category 1: Earn Premium Points by having healthy biometric values

Achieve Health Goals (complete 9/1/20 – 8/31/21)  NOTE: Your self-reported biometric values in the Health Assessment will not earn you any Premium Points for the below goals.					
Achieve a healthy waist size of 35 in. (women) or 40 in. (men), or less*	100 Premium Points - if Biometric is in Range				
Achieve a healthy blood pressure level of < 120/80*	100 Premium Points - if Biometric is In Range				
* To earn points for the above biometric values you must submit the Wellness	* To earn points for the above biometric values you must submit the Wellness Screening Form located on myCigna.com				
Achieve a fasting blood glucose (blood sugar) level of < 100	100 Premium Points - if Biometric is in Range				
Achieve a healthy LDL level of ≤ 100	100 Premium Points - if Biometric is in Range				
Achieve a healthy total cholesterol level of < 200	100 Premium Points - if Biometric is in Range				
To earn points for the above biometric values you may have labs done at an in-network lab such as LabCorp, Quest, Kelsey-Seybold or submit the Wellness Screening Form located on myCigna.com.					
NOTE: Alternative activities are available if you are unable to meet the biometric values above.					





#### **Category 2:** Complete preventive goals

Preventive Goals (complete 9/1/20 – 8/31/21)				
Complete an Annual OB/GYN Exam (Females > 19) *	100 Premium Points			
Complete a Cervical Cancer Screening (Females > 19) *	100 Premium Points			
Complete a Mammogram (Recommended at ≥ Age 40)*	100 Premium Points			
Complete a Colonoscopy (Recommended at Age 50 to Age 75)*	100 Premium Points			
Complete a Prostate Screening (Males >19)*	100 Premium Points			
Complete a Dental Exam (self-reported goal)	100 Premium Points			
Complete a Vision Exam	100 Premium Points			
* Check with your doctor to see if you need the screenings and how often.				





#### Categories 3 and 4: Cigna health coaching (by phone or online)

Cigna Health Coaching by Phone (complete 9/1/20 – 8/31/21)				
Make progress towards a goal to overcome a health problem (Note: Chronic condition only)	200 Premium Points			
Get help improving my lifestyle habits (Tobacco, Weight, or Stress)	200 Premium Points (per program)			
Talk to a coach or visit the Ben Taub onsite coach to progress toward a health goal	200 Premium Points			
Cigna Online Health Coaching (complete 9/1/20 – 8/31/21)				
Condition Management (Diabetes, Asthma, COPD, Heart Disease, Heart Failure)	100 Premium Points (per program)			

# Cigna Onsite Health Coach



## **Latecia Murphy**

- One-on-one health coaching (nutrition, physical activity, high blood pressure, high cholesterol, stress management)
- Wellness education seminars and stop-by booths
- Health screenings and campaigns
- Referrals and support
- Located in the Human Resources office at Ben Taub Hospital.





## **Category 5:** Healthy living programs

Livongo - Diabetes Management Program Enrollment and Activation	200 Premium Points
(Must enroll and activate your meter)	
Livongo - Diabetes Management Program Glucose Testing (Must test a minimum of four times per month)	50 Premium Points (per month)
Livongo-Hypertension Management Program (Must enroll and complete the Drive to Five: 5 blood pressure checks within the first two weeks of receiving the device)	200 Premium Points
Livongo-Hypertension Management Program Monthly Monitoring (Must check your blood pressure 4 times per month)	50 Premium Points (per month)
Livongo Diabetes Prevention Program Lesson Completion	50 Premium Points (per lesson/per day)
(Year-long program; 50 points awarded per each lesson completed)	
Livongo Diabetes Prevention Program- Monthly Monitoring	50 Premium Points (per month)
(Must weigh-in 4 times per month)	
Naturally Slim® Weight Management Session Completion	50 Premium Points (per session/per day)
(Year-long program; 50 points awarded per each session completed)	
Harris Health "Becoming a Mom" Program Class Completion (LBJ Hospital)	50 Premium Points (per class/per day)
(50 points awarded per class)	
Complete an HbA1c Screening with the Cigna Onsite Health Coach	50 Premium Points (per onsite HbA1c screening)
(50 points each; offered quarterly)	
Cigna Healthy Pregnancy, Healthy Baby Program	400 Premium Points (1st trimester enrolled)
Required to join in $1^{st}$ or $2^{nd}$ trimester, points awarded upon delivery Note: if delivery occurs after 8/31 points will apply toward the following year	200 Premium Points (2 <sup>nd</sup> trimester enrolled)





#### Category 6: Social Health and Wellness

#### Social Health and Wellness (complete 9/1/20 - 8/31/21)

Get connected! Have fun and earn rewards on Apps & Activities. Earn points for tracking your steps, weight, nutrition, sleep, glucose and blood pressure. Device integration available. (Earn 20 Cigna stars in order to earn 100 points.)

20 Cigna Stars = 100 Premium Points





#### Category 7: Employee Wellness

Employee Wellness Programs, Events & Activities (complete 9/1/20 – 8/31/21)				
50 Premium Points (per class/per day)				
50 Premium Points (per challenge)				
50 Premium Points (per seminar/per day)				
50 Premium Points (per workshop/per day)				
100 Premium Points (per event)				
5 Premium Points (per booth or laser coaching session/per day )				
20 Premium Points (per class/per day)				
20 Premium Points (per game/per day)				
20 Premium Points				
50 Premium Points				

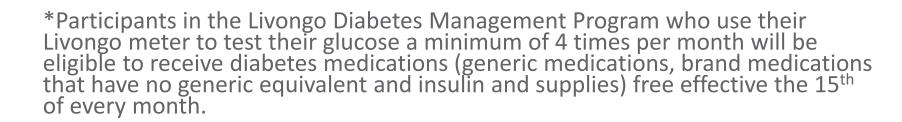
<sup>\*\*</sup>Please note you can only receive credit for one exercise class or recreational sports game per day. Maximum of 5,200 points/year.



## Managing Chronic Conditions

- Livongo Diabetes\* & Hypertension\*\* Management Programs
   200 premium reward points for enrolling & activating (once per lifetime)

  - 50 premium reward points for testing 4 times per month Register: go.livongo.com/harrishealth or call 800-945-4355 and use code: HARRISHEALTH.
- Free Quarterly HbA1c Checks
  - All employees and spouses enrolled in Livongo for Diabetes can receive free quarterly HgA1c checks
  - For more information: email Latecia. Murphy@cigna.com





<sup>\*</sup>Participants in the Livongo Hypertension Management Program who check their blood pressure 4 times per month will be eligible to receive free Hypertension medications (generic medications and brand medications that have no generic equivalent) free effective the 15<sup>th</sup> of every month.



# Lifestyle Programs

#### Livongo Diabetes Prevention Program (DPP)

- Year-long program to lose weight and establish healthy lifestyle habits
- Includes smart scale, coaching, personal meals plans and much more
- No cost to Active employees and covered spouses and retirees under the age of 65 who are enrolled in the Harris Health Medical Plan and qualify for the program.
- Register: go.livongo.com/harrishealth or call 800-945-4355 and use code: HARRISHEALTH.

#### Naturally Slim™

- Losing weight, reducing sugar intake, and being physically active are the keys to improving blood glucose levels.
- Year-long program
- Naturally Slim participation is based on health criteria. To ensure accuracy of eligibility, we strongly encourage you to have a have a Wellness Screening Form on file with Cigna - download at <a href="https://www.mycigna.com">www.mycigna.com</a>.
- If you are not qualified for this program, you may be qualified for the <u>Livongo</u>
   <u>Diabetes Prevention Program</u>



# **Growing Your Family**

- Harris Health "Becoming a Mom" class at LBJ
- Cigna "Healthy Pregnancy, Healthy Baby" program
- Mother-Friendly Worksite
  - Lactation Rooms available at the following sites:
    - 4800 Fournace
    - Ben Taub
    - LBJ
    - Community Health Choice

## Getting Fit

- Fitbit Discount & Subsidy
- Group Fitness Classes
- Sports
- Gym Discounts
- Cigna Apps & Activities





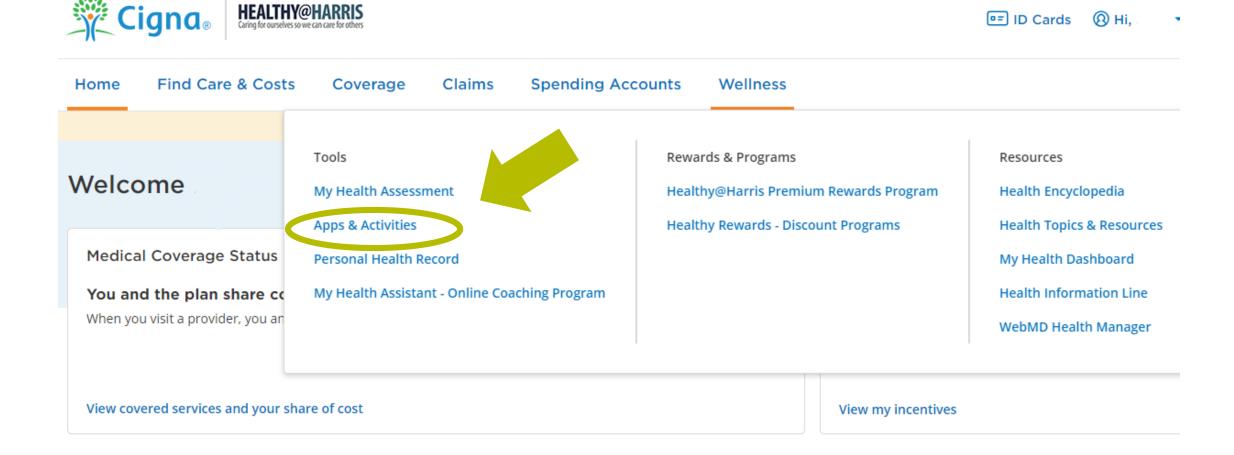








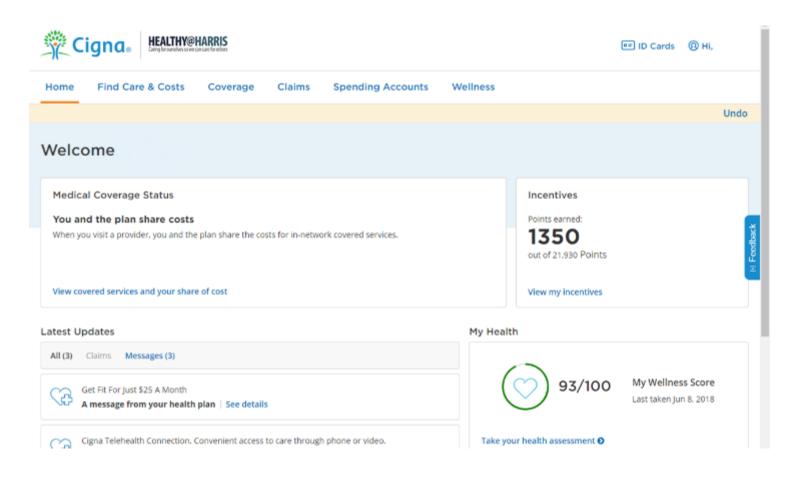
## Apps & Activities





# Health Management Portal - MyCigna

## www.mycigna.com



# Reminder: FY23 Premium Reward Program 9/1/2020 – 8/31/2021

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## **Keep Earning Incentives**

#### BRONZE

- Complete Annual physical, Health Assessment and earn 1,000 points
- Earn applicable premium reward discount

#### **GOLD**

- Complete Bronze level and earn a total of **3,000** premium points
- Earn Bronze level reward plus a \$50 Amazon eGift Card net of taxes\*

#### **PLATINUM**

- Complete Bronze level and earn a total of **4,000** premium points
- Earns Bronze, Gold level reward plus a \$100 Amazon eGift Card net of taxes\* and special recognition

Amazon eGift Cards will only be rewarded on a monthly basis and distributed by our vendor partner (SVM Cards) to your Harris Health email address. The e-mail will be sent from **do-not-reply@wgiftcard.com**.

\*Applicable federal, state, and local tax withholding will occur. A minimum tax rate of 32.65% is to be anticipated and may be adjusted accordingly as the law demands.



# Employee Assistance Program (EAP)

Benefit is administered by FEI.

- EAP is available to all employees and their household dependents at no cost.
- Confidential, private resources are available 24/7 to discuss personal problems concerning family, finances, health, emotional stress, and more.
- Up to three (3) free counseling sessions are available to the employee and to each household member per diagnosis per calendar year. Any additional recommended services would be subject to the Medical Plan benefit and eligibility rules.
- Individual and Management resources are available, including articles, infobooks, webinars/training, videos and more.

#### **Contact Information:**

Company Code: hhs

Phone: 1-800-638-3327

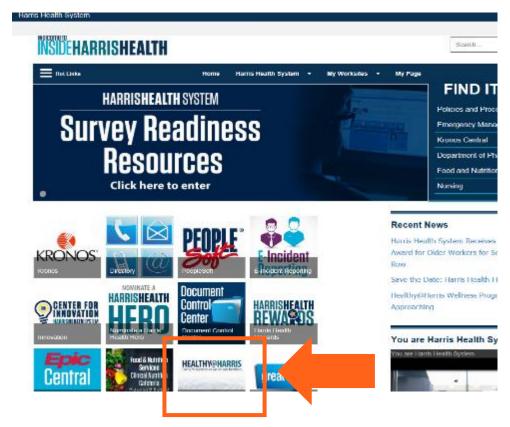
Website: www.feieap.com



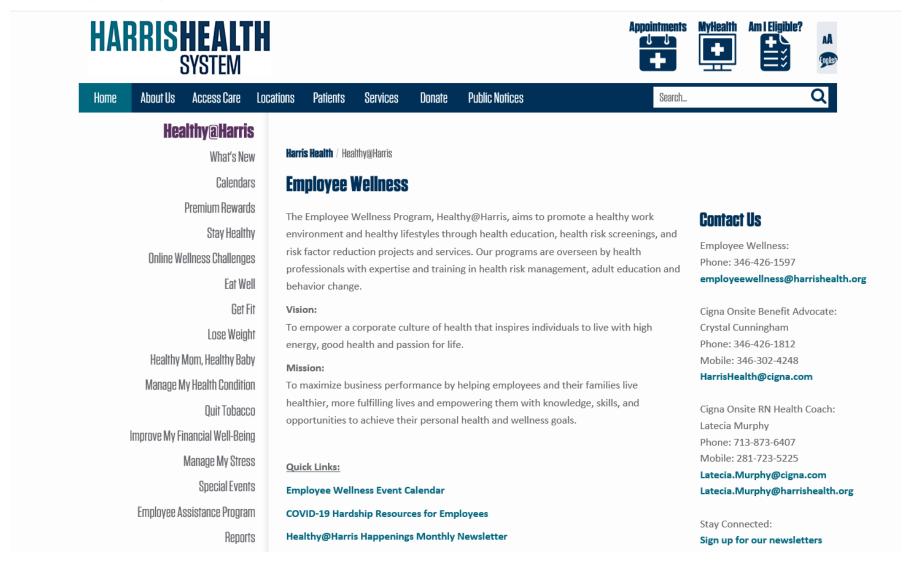
## The Employee Wellness Website

www.harrishealth.org/employee-wellness





# The Employee Wellness Website



## Communications

- Weekly Beat Brief emails
- This Week in Wellness
- Monthly Emails Healthy@Harris Happenings
- Employee Wellness Website
- Quarterly Scorecard- Need Tableau Reader
- Program Year-End Report



## Contact Us!

# **HEALTHY@HARRIS**

Caring for ourselves so we can care for others

346-426-1597

employeewellness@harrishealth.org

Visit our website!



#1 in Texas









